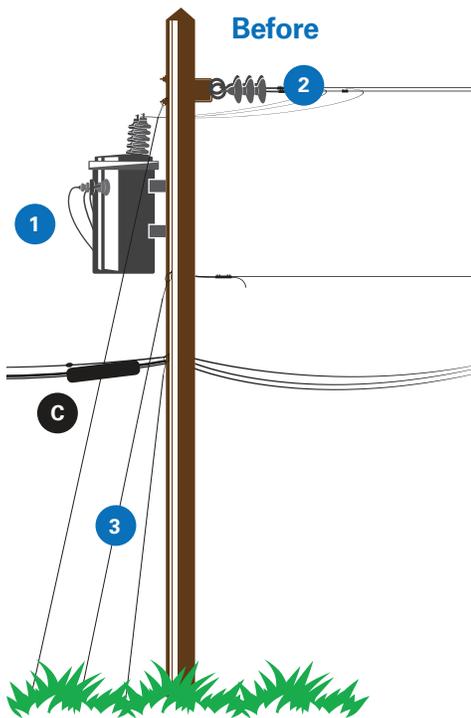




Please scan this QR code with your mobile device to visit [DominionEnergy.com/Underground](https://www.dominionenergy.com/Underground).

# Understanding What Happens to the Poles?

Dominion Energy and our telecommunication partners will often locate their facilities on the same poles. When the overhead electric lines are converted to underground but telecommunications facilities remain, the poles remain in place. Dominion Energy will remove electric wires and equipment from the poles while the remaining service providers will maintain their lines.



- 1 Transformer removed
- 2 Electric lines and components removed
- 3 Neutral lines removed
- 4 Pole shortened and capped
- C Communications services could remain

### Will it stay or will it go?

The pole will stay if our telecom partners choose to keep their equipment on the pole. If the pole only has electric equipment, it will be removed.

### If it stays what will it look like?

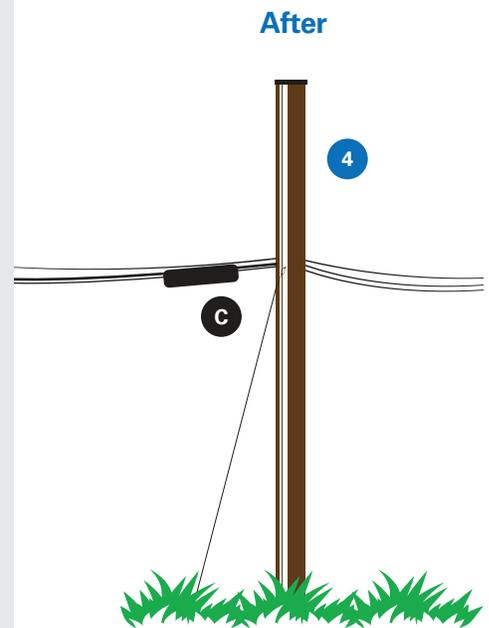
Electric lines and components, such as transformers, insulators, and fuses, will be removed from the pole. The pole will be shortened 3-4 feet above the remaining telecom facilities and a cap will be installed on top of the pole.

### Who will own the pole?

It depends. Dominion Energy may retain ownership if we still have equipment on the pole, such as a streetlight, or if the only remaining equipment is for cable TV service. Otherwise, pole ownership may transfer to the remaining service providers.

### If I have concerns who should I contact?

For questions about electric lines, reach out to the dedicated contact person for your project. For questions about telecommunications facilities, please reach out to your service provider using the information provided on your bill or their website. Please note, Dominion Energy is unable to contact partner utilities on behalf of customers.



**A stronger distribution system and faster restoration following major storms**

### Improved Reliability

- ✓ Reduces exposure to weather and trees
- ✓ Fewer power outages

Dominion Energy is unable to coordinate the removal of Joint Use providers' facilities. We recommend calling the customer service telephone number found on the specific utility's monthly bill or statement to understand what removal options it offers.



Strategic **Underground Program**