

An important first step with our Home Energy Check-up. A FREE SERVICE to help you learn how to improve the energy efficiency of your home.

After you have submitted your Community Solar Select Client Referral form, a representative from Dominion Energy South Carolina will contact you within 5 business days to schedule your Home Energy Check-up.

During the visit, here's what you can expect:

- A professionally trained member of our Energy Team will walk through your home with you, visually inspecting windows and doors, caulking, weather stripping, insulation levels, appliances, water heaters and heating and cooling systems.
- Our energy expert will then review the results with you and recommend steps you can take to improve your home's energy efficiency.
- Your free Home Energy Check-up includes:
 - ✓ A personalized energy consumption overview.
 - ✓ Specifics on how to use your thermostat properly.
 - ✓ Details on how your HVAC system works.
 - ✓ Overview of your home's past energy usage.
 - ✓ Details on how weather impacts your energy use.
- You will also receive an energy efficiency kit which includes energy efficient bulbs.



To watch a video of a Home Energy Check-up, visit **[DominionEnergySC.com/HomeCheckup](https://www.dominionenergy.com/SC/HomeCheckup)**.

Community Solar Select Program Frequently Asked Questions

1. What is community solar?

Sometimes referred to as a solar farm or solar garden, community solar arrays are optimally located solar facilities in which residents can either own, or subscribe to, a number of panels. Program participants then receive credits directly on their electricity bill for the power produced by their portion of the array. You receive many of the same financial benefits as rooftop solar, but without the installation or on-going maintenance.

2. How do I get my Dominion Energy South Carolina electric service account transferred into my name?

Customers may call 1-800-251-7234 to have the account put in their name.

3. How does the Community Solar Select Program work?

Qualified Community Solar Select participants subscribe to receive a pro rata share of the energy from one of the community solar arrays located in our service area. Each month, participants receive a bill credit of \$0.01 for each kilowatt hour of solar production from their panels. For example, 1,000 kilowatt hours of solar production in a given month, would result in a \$10 bill credit: $1,000 \text{ kWh} \times \$0.01 = \$10.00$.*

Community Solar Select participants sign an agreement with Clean Energy Collective, our community solar partner. The monthly credit will appear on their electric bill. There are no fees associated with participation in the Community Solar Select Program.

4. Who is the Clean Energy Collective?

Clean Energy Collective (CEC) pioneered the model of delivering clean power-generation through medium-scale solar facilities accessible to all utility customers. Since establishing the country's first community-owned solar array in 2010, CEC has built or has under development more than 100 projects with 27 utility partners across 12 states, serving thousands of customers, and representing more than 60 megawatts of community solar capacity.

5. Do I have to pay anything to participate in Community Solar Select?

There are never any fees to participate in the Community Solar Select Program.

6. Do I have to live near a community solar array to participate?

No. As a residential electric service customer, you can live anywhere in our electric service area and be assigned to any of the community solar arrays.

7. How will I be able to track the performance of the community solar farm?

Clean Energy Collective will provide you with access to My Own Clean Energy, an online portal that will allow you to track the daily energy output and performance of the community solar array that you are subscribed to through Community Solar Select.

8. Why do I have to participate in the Home Energy Check-up Program in order to participate in the Community Solar Select Program?

Community solar is just one way to help lower your energy costs. Optimizing the energy efficiency of your home is the best and most cost effective way to save energy on your utility bill. The Home Energy Check-up will provide you with low and no cost tips to help lower the electricity usage in your home.

9. What happens to my program participation if I move?

If you move within our electric service territory, you can take your Community Solar Select bill credits with you to your new location. If you move outside of our electric service territory, your participation in the program will terminate.

10. Can I transfer my Community Solar Select bill credits to another Dominion Energy South Carolina Electric Service account holder?

No. Each participant in the Community Solar Select Program must meet all of the qualifications to participate.

11. What happens when the Community Solar Select Program is fully subscribed?

We will maintain a waiting list of qualified customers. As Community Solar Select participants move out of the service area or leave the program, new customers will be contacted for participation.

12. What happens to my participation if my account is final billed because of non-payment?

If a Customer participating in the Community Solar Select program is disconnected for non-payment, the customer's participation is terminated at the time the account is final billed and the customer will no longer receive bill credits. The customers may not reapply to participate in Community Solar Select.

13. Where can I find more information about Community Solar?

To review the Community Solar Rider to Retail Rates Tariff, please visit [DominionEnergySC.com/Rates](https://www.dominionenergy.com/rates) and to learn more about Community Solar, please visit [DominionEnergySC.com/CommunitySolar](https://www.dominionenergy.com/communitysolar).

**Estimates are based on the average household electric usage for South Carolina. Please speak with a Community Solar Specialist at CEC to receive an estimation based on your own energy usage.*