Electronic Payment Data Sheet (ACH)

Basic Requirements

Electronic payment must be customer-initiated *Automated Clearing House* (**ACH**) credits transferred from the customer's bank account to Dominion Energy's bank account with **Wells Fargo**. This is also referred to as an EDI820 payment file. Customers interested in electronic billing (EDI810) should contact EDIBilling@domenergy.com.

Dominion Energy only accepts standard *National Automated Clearing House Association (***NACHA**) formatting for **CCD+** and/or **CTX** (CCD+ - Cash Concentration and Disbursement Plus and/or CTX - Corporate Trade Exchange).

To initiate this process, please contact the ACH support desk by completing the online form. Our team will then provide bank account details, further requirements for formatting/automation, and set up trial payment for validation ($0.01 - $4.99). Customers should complete a successful *penny test* prior to submitting full payment via EDI820/ACH.

RMR Format Requirements

The customer's complete 12-digit utility account number and payment amount must be provided in a valid RMR invoice (IV) sequence. Below is an example for a $123.45 payment to mock account number 001234567890:

RMR*IV*XXXXXXXXXXXX$$$$$$$$.$$**

- Xs – 12-digit customer account
- $$$$$$$$.$$ - Payment must be a positive amount and range from $0.01 to $99,999,999.99
- Asterisked separators required as shown

RMR*IV*001234567890123.45**

Payment Timing to Post

Any *well-formed* EDI820/ACH payment submitted by 2:00pm EST will be viewable in our billing system (SAP) by 11am the next business day, and sooner in some cases. Successful payments made after the closing of this 2pm EST daily *scrub* window will be delayed an additional business day to post into our billing system.

Additional requirements

- The file header and footer must total and be in balance. Any difference will cause the file to be out-of-balance and then be rejected by our bank.
- The format of the RMR sequence is vital to the success of the EDI820/ACH payment. Invalid formatting will be rejected by our bank.
- If a date must be provided, then include it after the 12-digit account in the RMR02 field:
  RMR*IV*001234567890AUG2025123.45**
  RMR*IV*001234567890 08132025123.45**
- Do not send EDI820/ACH payments as a wire or it will not be recognized; and will be returned by our bank.
- If you feel a transaction was processed in error, then please email our support desk and/or your bank to resolve the issue. Do not submit debit transactions to reverse.

Next steps

Complete the online form to contact the ACH Support Desk for more information.