

Schedule RDTST
RESIDENTIAL SMART THERMOSTAT
MANAGEMENT PROGRAM (DR)

I. PROGRAM DESCRIPTION

The Residential Smart Thermostat Management Program (“RDTST Program”) provides residential customers with a qualifying smart thermostat(s), as listed on the Company’s website provided below, the opportunity to enroll in a peak demand response (“DR”) program. During times of peak system demand, the RDTST DR Program allows the Company to gradually adjust participating customers’ thermostats to achieve a specified amount of load reduction.

A demand response event is a Company-initiated period during which enrolled customer devices are called upon to reduce electricity consumption in response to peak demand, system reliability needs, PJM emergency conditions or other grid operating requirements. Events will comply with the following parameters:

- No more than 60 events per twelve-month period. Typically, the Company calls around 30-35 events a year, depending on weather and grid conditions.
- Typically, most events would occur in the summer and winter months.
- No more than one event per day except for grid emergencies.
- Event duration from one to four hours.
- No more than four degrees adjustment to device setpoint during an event, excluding pre-heating or pre-cooling.

Participating residential customers will be able to opt-out of individual events after being notified via e-mail alert or through their Original Equipment Manufacturer (“OEM”) application. Participating customers may opt out of individual events without limit; however, to qualify for the annual incentive, customers must participate in at least 75% of hours called during the preceding twelve-month period. Enrolled customers can opt-out of the event 1) by directly adjusting the device, 2) calling the contact center, or 3) using the OEM application to opt-out/unenroll. Additional information can be found on the Company’s website: <https://www.dominionenergy.com/north-carolina/save-energy>.

The RDTST Program is designed to reduce participants’ total energy bills as well as the amount of energy and peak demand required throughout the year on the Company’s system.

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II. AVAILABILITY

The RDTST Program is a voluntary program available to residential customers in the Company's North Carolina service territory.

III. INCENTIVE PAYMENTS

The RDTST Program provides the participating residential customer with a first-year incentive of \$50 (upfront incentive of \$25 plus an additional \$25 for participation) and a \$25 incentive each year thereafter. Incentives will be paid to eligible, participating customers on a rolling basis after 12 months of the customer's participation in the program.