

Dominion Energy South Carolina
South Carolina Code of Conduct

Chief Compliance Officer

Pursuant to Order No. 2021-358 issued on May 14, 2021 by the Public Service Commission of South Carolina, Dominion Energy's Chief Compliance Officer (CCO) who is responsible for compliance with the Code of Conduct is:

Morenike K. Miles

Vice President and Chief Compliance Officer

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Customer Information

Dominion Energy respects the privacy of your information. In compliance with Order No. 2021-358 and the Code of Conduct adopted by the Public Service Commission of South Carolina (PSC) for Dominion Energy South Carolina (DESC) the sections of the Code of Conduct regarding the protection of or release of customer information are provided below:

Consumer Information

- 1. Upon request, and subject to the restrictions and conditions contained herein, DESC may provide Customer Information to Dominion Energy or another Affiliate under the same terms and conditions that apply to the provision of such information to non-Affiliates. In addition, DESC may provide Customer Information to its Non-Regulated utility operations under the same terms and conditions that apply to the provision of such information to non-Affiliates.*
- 2. Except as provided in Part 6 of this subsection, Customer Information shall not be disclosed to any Affiliate or non-affiliated third party without the Customer's consent, and then only to the extent specified by the Customer. Consent to disclosure of Customer Information to Affiliates of DESC or to DESC's Non-Regulated utility operations may be obtained by means of written, electronic, or recorded verbal authorization upon providing the Customer with the information in a format that is otherwise acceptable to the Public Service Commission of South Carolina; provided, however, that DESC retain such authorization for verification purposes for as long as the authorization remains in effect. Written, electronic, or recorded verbal authorization or consent for the disclosure of DESC's Customer Information to DESC's Non-Regulated utility operations is not required.*
- 3. If the Customer allows or directs DESC to provide Customer Information to Dominion Energy, another Affiliate, or to DESC's Non-Regulated utility operations, then DESC shall ask if the Customer would like the Customer Information to be provided to one or more non-Affiliates. If the Customer directs DESC to provide Customer Information to one or more non-Affiliates, the Customer Information shall be disclosed to all entities designated by the Customer contemporaneously and in the same manner.*

4. *This subsection shall be permanently posted on DESC's website(s).*
5. *No DESC employee who is transferred to Dominion Energy or another Affiliate shall be permitted to copy or otherwise compile any Customer Information for use by such entity except as authorized by the Customer pursuant to Part 2 of this subsection. DESC shall not transfer any employee to Dominion Energy or another Affiliate for the purpose of disclosing or providing Customer Information to such entity.*
6. *Notwithstanding the prohibitions established by this subsection:*
 - a. *DESC may disclose Customer Information to any other Affiliate or a non-affiliated third party without Customer consent to the extent necessary for the Affiliate or non-affiliated third party to provide goods or services to DESC and upon the written agreement of the other Affiliate or non-affiliated third party to protect the confidentiality of such Customer Information. To the extent the Commission approves a list of services to be provided and taken pursuant to one or more utility- to-utility service agreements, then Customer Information may be disclosed pursuant to the foregoing exception to the extent necessary for such services to be performed.*
 - b. *DESC may disclose Customer Information to its Non-Regulated utility operations without Customer consent to the extent necessary for the Non-Regulated utility operations to provide goods or services to DESC and upon the written agreement of the Non-Regulated utility operations to protect the confidentiality of such Customer Information.*
 - c. *DESC may disclose Customer Information if a state or federal regulatory agency or court of competent jurisdiction over the disclosure of the Customer Information requires the disclosure.*
7. *DESC shall take appropriate steps to store Customer Information in such a manner as to limit access to those persons permitted to receive it and shall require all persons with access to such information to protect its confidentiality.*
8. *DESC shall establish guidelines for its employees and representatives to follow with regard to complying with this subsection.*
9. *No employee may use Customer Information to market or sell any product or service to DESC's Customers, except in support of a Commission-approved rate schedule or program or a marketing effort managed and supervised directly by DESC.*
10. *Employees with access to the Customer Information must be prohibited from making any improper indirect use of the data, including directing or encouraging any actions based on the Customer Information by employees that do not have access to such information, or by other employees of Dominion Energy or other Affiliates or Non- Regulated utility operations of DESC.*
11. *Should any inappropriate disclosure of DESC Customer Information occur at any time, DESC shall promptly file a statement with the Commission describing the circumstances of the disclosure,*

the Customer Information disclosed, the results of the disclosure, and the steps taken to mitigate the effects of the disclosure and prevent future occurrences.

Shipper Information

DESC posts the following information as required by the Code of Conduct:

“DESC shall post on its website its criteria for evaluating proposals from shippers. DESC shall not give one shipper any form of preference over other similarly situated shippers in matters relating to assignment, release, or other transfer of capacity rights on interstate pipeline systems.”

- DESC does not receive proposals from shippers because DESC does not offer a bundled citygate service to shippers. As such, DESC has no criteria for evaluating proposals from shippers.

“DESC shall post on its website a current list of contact persons and telephone numbers of all gas marketers that are active on its system.”

- No gas marketers are active on DESC’s system; i.e., no gas marketers have pooling/balancing contracts with DESC. DESC transportation customers may have agency agreements with gas marketers that act as scheduling agent on the customer’s behalf.