

**Corynne S. Arnett**  
**Senior Vice President–Regulatory Affairs and Customer Experience**

Corynne Arnett is senior vice president–Regulatory Affairs and Customer Experience.

She oversees state and federal regulatory strategy, filings and proceedings, and designs and implements corporate strategies and tools for enhancing the customer experience. She also is responsible for customer account management centers, customer revenue management and the customer information platform for Dominion Energy Virginia.

Arnett joined the company in April 1997 as a tax professional. Since then, she has held numerous financial management positions, including director–Tax and Tax Research, director–Investor Relations, and controller–Dominion Generation. She was named vice president–Financial Management in 2014 and vice president–Financial Management, Power Generation Group, in 2016, where she served as the business unit finance officer for Dominion Energy’s portfolio of electric power generation facilities. In July 2018, she became vice president–Customer Service, Power Delivery Group. She assumed her current post in December 2019.

Prior to joining the company, she served for four years in tax practice in public accounting.

She is a member of the boards of directors of the United Way of Greater Richmond & Petersburg, the Library of Virginia Foundation, and the Virginia College Building Authority, and is a member of the board of trustees for The New Community School. She was previously a member of the board of visitors of Norfolk State University.

Arnett holds a bachelor’s degree in accounting from Virginia Tech and a master’s degree in taxation from Virginia Commonwealth University.

