

Corynne S. Arnett
Executive Vice President–Regulatory Affairs and Customer Experience

Corynne Arnett is executive vice president–Regulatory Affairs and Customer Experience.

She oversees strategic risk, compliance, regulatory strategy, filings and proceedings for Dominion Energy’s operating companies. She also is responsible for customer experience strategy, customer service, and revenue management for Dominion Energy’s more than 7 million electric and gas customers.



Arnett joined the company in 1997 as a tax professional. Since then, she has held numerous financial management and leadership positions in accounting, tax, and investor relations. She was named vice president-Financial Management in 2014 and vice president–Financial Management, Power Generation Group, in 2016, where she served as the business unit finance officer for Dominion Energy’s portfolio of electric power generation facilities. In 2018, she became vice president-Customer Service, for Dominion Energy Virginia. She was promoted to senior vice president–Regulatory Affairs and Customer Experience in December 2019, and assumed her current position in January 2024.

Prior to joining the company, she served for four years in tax practice in public accounting.

Arnett is a member of the board of directors of the United Way of Greater Richmond & Petersburg where she serves as the immediate Past Chair and a member of the Executive and Governance Committees; is a member of the board of directors of the Library of Virginia Foundation where she serves as Treasurer and Chair of the Finance Committee; and is a member of the board of trustees of The New Community School where she formerly served as Treasurer, Chair of the Finance Committee, and Chair of the Strategic Planning Committee. She is a member of the board of directors of the Dominion Energy Foundation and previously served as Chair of the board of directors of the Dominion Energy PAC. In addition, she previously served gubernatorial appointments to the board of visitors of Norfolk State University and to the board of directors of the Virginia College Building Authority.

Arnett holds a bachelor’s degree in accounting from Virginia Tech and a master’s degree in taxation from Virginia Commonwealth University.