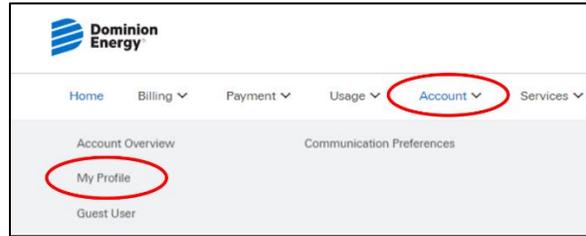


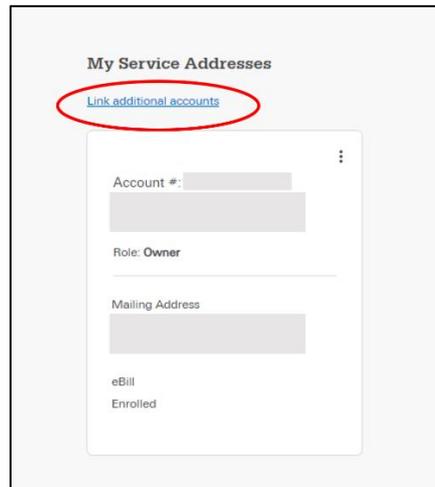
Adding Additional Accounts

If you have multiple accounts, you can add and manage all accounts under one username. Follow the steps below to add additional accounts to your current profile.

1. Once you are signed into your account, click 'Account' at the top of the screen, then select 'My Profile'.

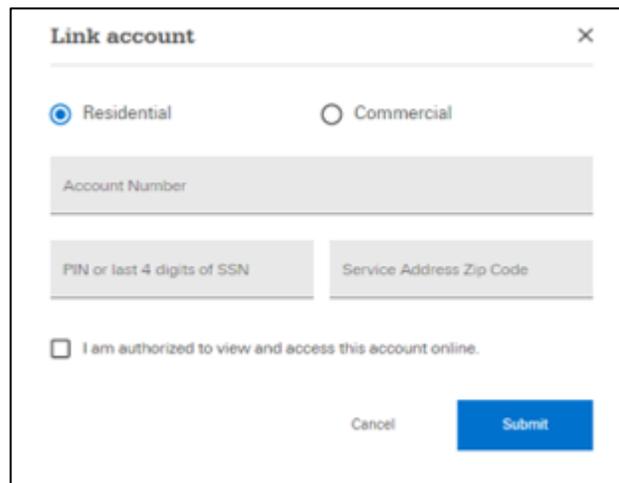


2. Click 'Link additional accounts' under 'My Service Addresses'.



3. Select Residential or Commercial. Fill in the account number for the account you would like to add. Type in the last four digits of your Social Security number and the service address zip code and check 'I am authorized to view and access this account online' and click SUBMIT.

Please note: You will need to complete this step for each additional account you would like to add.

A screenshot of the 'Link account' form. At the top, it says 'Link account' with a close button (X) on the right. Below this, there are two radio buttons: 'Residential' (which is selected) and 'Commercial'. Below the radio buttons are three input fields: 'Account Number', 'PIN or last 4 digits of SSN', and 'Service Address Zip Code'. Below these fields is a checkbox with the text 'I am authorized to view and access this account online.' At the bottom right, there are two buttons: 'Cancel' and 'Submit'.

4. You will receive a message that your account is successfully linked.

