

After a major storm we usually get the question, “What is the Dominion Energy doing to reduce outages in the future?” Dominion Energy has many reliability programs focused on modernizing the grid, strengthening the grid, and continually improving the services we provide to our customers. The Strategic Underground Program takes most outage prone overhead lines and converts them to underground. This significantly reduces exposure, which prevents outages. It's important to remember that many of our lines will remain overhead, so outages will still occur; however, the more lines that we convert from overhead to underground, the less outages there will be. During a major event this means we'll have less work locations to repair, allowing us to restore service to all customers sooner.