

[Music]

[employees interacting with customers through community outreach]

For 38 years, EnergyShare has been there for Virginia communities. With more than 848,000 residents finding help, in the form of bill payment and weatherization assistance, and more than 907,000 citizens engaged through outreach efforts, EnergyShare is proud to serve those in need. But we're not acting alone. Thank you to nearly 100 community partners.

[employees wearing masks as they interact with customers]

And as the COVID-19 pandemic caused uncertainty, we adapted to better serve you. For customer safety, bill payment services transitioned to phone and email. Community outreach focused on education efforts through various media channels. And program eligibility requirements and financial benefits were expanded.

We're all in this together. And EnergyShare is here when you need us most.

Dominion Energy

Actions Speak Louder