

If you're thinking about, or have already scheduled your appliance pickup, you might be curious about what happens on pickup day. Here's what you can expect:

(two employees walk up to a house with a dolly and greet the homeowner. she leads them into the garage where she has an old refrigerator waiting to be picked up.)

Our field reps arrive at your home, committed to moving in and out quickly, safely, and efficiently. First, we'll ensure that the unit is cooling. We do this because our program aims to remove from the grid older, less efficient appliances. Then we'll take the first step to ensure the unit is recycled in an environmentally friendly way.

(the reps begin the dismantle process of the refrigerator unit and make the side with a special code for the landfill)

We cut the cord and strike the thermostat to prepare the unit for processing at a state-of-the-art recycling center. There's no landfill waste and ninety-five percent of the material is recycled to make new products. You can feel good knowing this process complies with the EPA's Responsible Appliance Disposal Program.

(the reps get the homeowners signature and cart the refrigerator unit to their truck and load it on)

Finally, we know you have no time to waste. Once you sign off on the pickup all you have to do is wait for your fifty dollar rebate check to arrive in the mail. It's just that easy. A no-catch, hassle-free service available to all residential electric customers. Learn more and schedule your pickup today.