So, we've gone from overhead to underground. What's changed? When we convert overhead lines to underground, new equipment will need to be installed. The round transformer on the pole will become a green box on the ground. The new underground lines come into the transformer from below, where connections are kept safely inside. The locations of transformers are determined by electric load calculations and the route of the underground lines. Customers tend to plant bushes around the transformers, which is fine. Please keep the bushes at a safe distance so our crews have enough space to access the transformer if needed.