

Your natural gas bill contains a lot of valuable information, so let's walk through the basics of understanding your bill.

This first section displays the amount owed during the previous billing period, minus any payments or other credits applied to the account.

It's important to note the date of when your bill was prepared. If you paid on or after this date, your payment will be reflected on your next bill.

It's important to remember, Dominion Energy Ohio bills on behalf of your natural gas supplier. This means that your bill will contain two different charges.

Dominion Energy Ohio Charges cover the cost of delivering the natural gas to your home or business. And Gas Supplier Charges are calculated based on the natural gas you consume. When added together, these will equal the Total Current Charges owed for the current billing cycle.

Now, let's look at your charges in a little more detail. The Current Charges section lists all fees for the current billing period. Dominion Energy Ohio Charges includes a Basic Service Charge which is applied to every active account. Keep in mind, this cost is NOT based on gas usage and cannot be prorated or waived.

Gas Supplier Charges show a calculation of how much natural gas was used during the billing period and your current rate. Remember that rates and suppliers will vary from one customer to another. Total Account Balance is made up of the Total Current Charges plus any charges owed or credits applied from the previous billing period.

Finally, your Account Balance and the date for payment will be shown here.

Now that you understand the basics of your bill, keep in mind your charges and costs may fluctuate throughout the year due to temperature changes and the types of gas appliances you use.

Thank you for being the best part of Dominion Energy Ohio!