

Interim Non-Communicating Meter Option REQUIREMENTS

The following requirements apply to the Interim Non-Communicating Meter (Residential Opt-Out) Option. The Non-Communicating meters are Advanced Metering Infrastructure (“AMI”) or Smart Meters with both the two-way communications and data storage features disabled; the only recording features retained are the minimum needed for monthly billing. Because the Non-Communicating Meters’ remote communication abilities have been disabled, a Dominion Energy (“Company”) representative will manually read the meter.

To participate in this Option, please review these requirements and then sign and return the enclosed enrollment form.

Eligibility Requirements Guidelines and Restrictions

- These Option specific requirements are in addition to the Company’s *Terms and Conditions for the Provision of Electric Service* (“Terms and Conditions”) currently on file with the State Corporation Commission of Virginia (“Commission”), under which customers receive their Electric Service.
- An Interim Non-Communicating Meter Option Participant (the “Participant”) must be a residential customer and can only request the Interim Non-Communicating Meter Option for accounts which they have authority to make account level changes. The Participant must submit an individual enrollment form for each account which enrollment is requested.
- The Participant must already have an AMI meter, or currently scheduled for an AMI meter upgrade.
- Participant must currently receive Electric Service from the Company in accordance with residential Rate Schedule 1 or transfer to Rate Schedule 1 prior to enrolling in the Interim Non-Communicating Meter Option. Non-Communicating Meters are not applicable for customers receiving Electric Service on dynamic-pricing (e.g., Rate Schedule DP-R) or any residential time-of-use rate schedule (e.g., Rate Schedule 1P, 1S, or 1T). In addition, Non-Communicating Meters are not applicable to situations in which the customer generates electricity or additional metering data is required for billing (e.g., Net Metering and Bidirectional Metering, Rate Schedule SP – Solar Purchase (Experimental)).
- The Participant is responsible for providing and maintaining access to the Company for purposes of meter installation, maintenance, and reading, in accordance with Section XV of the Company’s Terms and Conditions. The Company has the right of access to the Participant’s premises at all reasonable times and must have safe access to the meter.

The Company reserves the right to discontinue this Interim Non-Communicating Meter Option, if such access is not provided and maintained by the Participant.

- The Company has the right to modify these requirements from time to time at its discretion. The most recent version of the requirements is available on the Company's website at DominionEnergy.com/smartmeter.
- The Company plans to propose a charge for the Non-Communicating Meter Option, which will be subject to approval by the Commission. Upon Commission approval, the Company will inform customers who are currently participating in the Interim Non-Communicating Meter Option and will require such customers to enroll in the Commission approved Non-Communicating Meter Option, subject to any Commission approved fee, in order to continue using a Non-Communicating Meter. At that time, the Company will begin assessing any Commission approved fee for customers participating in the Non-Communicating Meter Option.
- Smart Meters help the Company operate its electric distribution infrastructure more efficiently by reducing the amount of excess voltage generated. As a result, customers and the Company may experience savings. By participating in the Non-Communicating Meter Option, the Participant acknowledges that the Company's ability to identify voltage-related concerns, notwithstanding the requirements set forth in Section VII of its Terms and Conditions, may be delayed or compromised.
- Upon receipt and approval of the completed enrollment form, the Company will schedule a meter exchange to coincide with the AMI deployment schedule. In cases where an AMI meter is already installed, the exchange to the Non-Communicating Meter will be completed within three weeks. Service will be momentarily interrupted during the meter exchange process. Customers do not have to be home for the meter exchange as long as adequate access to the existing meter is available.
- Accounts must be in good standing without any pending, recently completed, or active credit activity scheduled on the account.
- Participants may contact the Company to withdraw from the Interim Non-Communicating Meter Option at 1-866-566-6436 between 8:00 a.m. and 5:00 p.m. (Eastern Time) Monday through Friday.