

Schedule RHRP
RESIDENTIAL HOME RETROFIT PROGRAM

I. PURPOSE

The Residential Home Retrofit Program (“Program”) provides residential customers with high energy usage patterns an incentive to obtain a comprehensive whole house energy audit by a certified contractor. The audit, which may last between 2.5 to 4 hours, includes visual inspection of all areas of the home; blower door testing of envelope leakage; duct blaster equivalent testing of ducting system; line logger testing of major appliances; thermal imaging where required; physical measurements of key spaces and insulation levels; and efficiency determinations of major equipment. The Program also provides residential customers an energy analysis report showing energy efficiency measures, costs and options that are specific to and best meet the needs of the residential customer. Along with the energy analysis report, the contractor will provide consumer education and site-specific energy conservation information related to the installed measures. Participation in this Program will reduce participants’ total energy bills as well as the amount of energy required throughout the year on the Company’s system. The Program will also provide capacity reductions during the Company’s peak demand periods.

II. AVAILABILITY

This voluntary Program provides residential customers with an incentive to install various energy efficiency measures in areas such as:

- Low-Flow Showerheads and Aerators
- Water Heat Pipe Insulation
- Water Heater Thermostat Set Point Adjustment
- LED Lamp Upgrades
- Heat Pump Tune-up/Upgrade/Duct Sealing
- Air Sealing
- AC and Heat Pump Duct Sealing
- Attic Insulation
- Wall Insulation

The Company will market the Program through the Company’s implementation vendor and its network of program contractors. The Company, through its Program implementation vendor, will enroll contractors in the Program. A list of contractors enrolled in the Program will be provided on the vendor’s website.

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III. INCENTIVE PAYMENTS

As modeled, the Program provides participating residential customers with an average one-time incentive of \$379 per participant. The value of the installed measures will vary depending on the specific measures installed. The Program will offer residential customers the opportunity to select their preference to reduce the cost of the energy conservation improvement project by assigning the rebate to the contractor or directly receiving the rebate themselves.

Rebate applications must be submitted within 45 days of the service date (the date on which installation/performance of the energy efficiency measure was completed). Upon receipt of a completed rebate application, the Company will process the completed application, confirm or inspect the installation, and forward the incentive payment to the customer within 90 days, unless the customer requests the payment go to the contractor. The Company reserves the right to withhold any rebate payment until the customer has satisfactorily completed the application process. The Company and/or its designees including program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all Program requirements. Such reviews will be made after reasonable notice to the participating customer.