

Schedule RIAQP
RESIDENTIAL INCOME AND AGE QUALIFYING PROGRAM

I. PURPOSE

The purpose of the Residential Income and Age Qualifying Program is to provide income- and age-qualifying residential customers with energy assessments and direct install measures to help reduce their energy usage. The Program will also produce benefits for the Company by reducing energy requirements and the need for capacity during peak periods.

II. AVAILABILITY

The energy assessment and direct install measures, which are provided at no cost to the customer, identify and implement simple measures that can improve energy efficiency in the customer's home.

This Program is available to income- and age-qualifying residential customers in single-family or multi-family dwellings, including apartments and mobile homes. Customers who rent are eligible provided they have permission from the owner of the dwelling. For income-qualifying residential customers, eligibility requirements are consistent with the low-income requirements of the Weatherization Assistance Program offered by the North Carolina Department of Environmental Quality, which is currently limited to persons with income below 200% of the federal poverty guidelines or those receiving cash assistance payments under Work First or Supplemental Security Income. Age-qualifying residential customers must be 60 years of age or older and have income at or below 250% of the federal poverty level.

III. DIRECT INSTALL MEASURES

Specific energy efficiency measures may include, but are not limited to: LEDs, energy saving showerhead, high efficiency faucet aerator, pipe wrap for water heaters, attic insulation, heat pump tune-up, AC tune-up, air sealing, duct sealing, water heater tank wrap, refrigerator replacement, floor insulation, health & safety, provider administration.

IV. INCENTIVE PAYMENTS

This Program provides eligible participants with an energy assessment to determine potential energy efficiency improvements to their homes. Additionally, with permission from the customer, direct install measures are implemented during the assessment. The energy assessment and direct install measures are modeled to average a value of \$525. This incentive value is not provided to the customer, but rather to the weatherization assistance provider through the program implementation vendor to cover the costs of the assessment and the installed goods and services provided.