

Schedule RHEA
RESIDENTIAL HOME ENERGY ASSESSMENT PROGRAM

I. PURPOSE

The objective of the Residential Home Energy Assessment Program is to provide single family residential customers with an easy to obtain and convenient in home assessment of their energy saving opportunities by a trained professional with incentives for low cost measures installed at the time of the audit. The Program also provides single family residential customers the opportunity to pursue major measures recommended in a report provided to the resident customer during or after the in home assessment. Participating customers can then obtain additional incentives for the installation of selected recommended major energy efficiency measures.

Energy savings impacts will be achieved through the low cost measures installed at the audit and the major measures installed after the audit by participating trade allies. Installation of energy efficient measures will reduce participants' total energy bills as well as the amount of energy required throughout the year on the Company's system. Additionally, customer participation in the Program will provide capacity reductions during the Company's peak demand periods.

II. AVAILABILITY

This Program is available to residential customers in the Company's North Carolina service territory. Participation in this Program is strictly voluntary.

Program measures include:

- Water heater pipe insulation
- AC and heat pump duct insulation
- LED lamp upgrades
- Low-flow showerheads and aerators
- Heat pump tune-up/upgrade/duct sealing
- Water heater thermostat set point adjustment
- High-efficiency fan motors
- Water heater replacement with a heat pump water heater
- HVAC ductless unit upgrades

The Company's implementation vendor will generate awareness and enrollments through development of a trained network of prequalified and selected contractors, direct mail, email,

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(Continued)

II. AVAILABILITY (Continued)

digital advertising, social media, bill inserts, and a program website developed by the Company's program implementation vendor.

III. INCENTIVE PAYMENTS

As modeled, the Program provides eligible customers with an average incentive of \$82 per new participant.

Upon receipt of a completed rebate application, Dominion Energy North Carolina will process the completed application, confirm or inspect the installation, and forward the incentive payment to the customer within 90 days, unless the customer requests the payment go to the contractor. The Company reserves the right to withhold any rebate payment until the customer has satisfactorily completed the application process. Dominion Energy North Carolina and/or its designees including program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all program requirements. Such reviews will be made at a time convenient to the applicant.