TERMS AND CONDITIONS

XVI. DISCONTINUANCE OF THE SUPPLY OF ELECTRICITY

A. The Company reserves the right to discontinue furnishing electricity to a Customer, at any time without notice, upon the occurrence of any one or more of the following events:

- 1. Whenever the Company, in its opinion, has reasonable cause to believe that the Customer is receiving electricity without paying therefore or that the Company's meter, wires or other apparatus have in any manner been tampered with or damaged in such a way as to prevent the meter from recording under seal the amount of electricity supplied.
- 2. Whenever, in the Company's opinion, the condition of the Customer's wiring, equipment or appliances is either unsafe or unsuitable for receiving electricity, or when the Customer's use of electricity or equipment interferes with or may be detrimental to the supply of electricity by the Company to any other Customer.
- 3. Where electricity is being furnished over a line which is not owned or leased by the Company, whenever in its opinion such line is either not in a safe and suitable condition or is inadequate to receive electricity.
- 4. Whenever the Customer has denied a Company representative access to the Company's meter, wires or other apparatus installed on the Customer's premise.
- 5. Whenever in the opinion of the Company, it is necessary to prevent fraud upon the Company.
- B. The Company reserves the right to discontinue furnishing electricity to a Customer, with 10 days' notice from the Company to the Customer by mail, from the date the notice was mailed, and from the date of the additional provision of electronic notice for those customers enrolled in Dominion's electronic billing program (eBill) that their bill is online and available for viewing, upon the occurrence of either one or both of the following events:
 - 1. For nonpayment of past due bills, regardless of any amount of money on deposit with the Company. Residential disconnections for non-payment shall not be worked:
 - a. When the temperature is forecasted to be 95 degrees Fahrenheit or higher within the 24-hour period prior to the scheduled disconnect.

(Continued)

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TERMS AND CONDITIONS

XVI. DISCONTINUANCE OF THE SUPPLY OF ELECTRICITY (Continued)

- b. When the temperature is forecasted to be 32 degrees Fahrenheit or lower within the 24-hour period prior to the scheduled disconnect.
- c. On Fridays, weekends, Federal holidays, or on a business day prior to a Federal holiday.
- 2. For failure to comply with any of the Company's Terms and Conditions as filed with the Commission, or with any of the conditions or obligations of any agreement with the Company for the purchase of electricity.
- C. The Company will discontinue the supply of electricity to a Customer whenever requested by any public authority having jurisdiction.
- D. The Company reserves the right to discontinue the supply of electricity under any of the above conditions irrespective of any claims of a Customer pending against the Company, or any amounts of money on deposit with the Company as required by Section IX. of these Terms and Conditions.
- E. Notice of discontinuance shall be considered to be given to a Customer when copy of such notice is left with the Customer, or left at the premise where the Customer's bill is rendered, or posted in the United States mail addressed to the Customer's last post office address shown on the records of the Company.
- F. Whenever the supply of electricity is discontinued in accordance herewith, the Company shall not be liable for any damages, direct or indirect, that may result from such discontinuance.
- G. In all cases where the supply of electricity is discontinued by reason of violation by the Customer of any of the provisions hereof or of any agreement with the Company for the purchase of electricity, there shall then become due and payable, in addition to the bills in default, an amount equal to the monthly minimum charge for the unexpired term of the agreement, not as a penalty, but in lieu of the income reasonably to be expected during the unexpired term of the agreement.