Virginia Electric and Power Company

## TERMS AND CONDITIONS

## XVII. RECONNECTION OF THE SUPPLY OF ELECTRICITY

A. If the supply of electricity has been discontinued for any of the reasons covered by Section XVI - Discontinuance of the Supply of Electricity, the Company shall have a reasonable period of time in which to reconnect the Customer's service after the conditions causing discontinuance shall have been corrected.

B. If the supply of electricity has been discontinued because of improper use, or if, in the Company's opinion, its meter or wires or other apparatus have been tampered with, the Company may refuse to reconnect the Customer's service until the Customer shall have:

- 1. Paid all delinquent bills (except that payment of delinquent bills for goods or services that are not subject to public utility regulation shall not be a condition to reconnection under this section),
- 2. Paid to the Company an amount estimated by the Company to be sufficient to cover the electricity used but not recorded by the meter and not previously paid for, and
- 3. Made such changes in wiring or equipment as may in the opinion of the Company be proper for the Company's protection.

C. If the supply of electricity has been discontinued by the Company at the request of any public authority having jurisdiction, the Customer's service shall not be reconnected until authorization to do so has been obtained from said public authority.

D. When it is necessary to reconnect the supply of electricity, which has been discontinued for any reason(s) covered by Section XVI - Discontinuance of the Supply of Electricity, a service charge as described below shall be made:

- 1. During normal working hours, a charge of \$34.76 shall apply.
- 2. During periods other than normal working hours, a charge of \$125.68 shall apply.

E. When the Company requires past-due balances to be paid prior to reconnection, the Company may further require such payments to be made by cash, certified check, electronic debit, or money order at a Company designated payment location when, during the previous twelve months, either of the events below has occurred:

- 1. The Customer's electric service has been disconnected due to nonpayment of any bill for electric service.
- 2. The Customer has attempted to make payment by a check, draft, or electronic debit upon which the Company was initially unable to collect.

Filed 08-07-20 Electric-North Carolina Superseding Filing Effective 01-01-18. This Filing Effective 09-01-20.