

# NOTICE

## Inspection and Maintenance of Customer-Owned Buried Natural Gas Lines

Dominion Energy North Carolina is committed to providing natural gas to you in a safe, reliable manner. We maintain all our lines in accordance with the U.S. Department of Transportation Pipeline Safety regulations. (in accordance with 49 CFR 192.16)

Our responsibility to maintain natural gas lines ends at our gas meter. We do not maintain any natural gas lines beyond the meter. The inspection and upkeep of these customer-owned lines are the customer's responsibility.

We are directed by Federal Law to notify all customers of the following:

1. Customer-owned BURIED natural gas piping, such as pipes that deliver natural gas to outdoor grills, heated pools, exterior lights, or patio heaters, should be periodically inspected for leaks. If the pipes are metal, they should also be periodically inspected for corrosion.
2. Any unsafe conditions which are found should be repaired.
3. When digging near BURIED gas piping, the piping should be located in advance, and the digging should be done by hand.

You may contact a certified plumber or heating contractor in your area to assist you in locating and inspecting your BURIED gas piping. If you have questions, you may **contact** us at **1-877-776-2427**.

**To locate BURIED lines on our side of the meter, state law requires you to call 811, at no cost, to have your lines located at least 3 full working days before you begin any excavation work.**

