

DOMINION ENERGY OHIO

MOVEMENT OF CUSTOMERS IN CASE OF DEFAULT

During the month of default, commodity service to customers served by a defaulting Energy Choice supplier will be provided under the Provider of Last Resort (“POLR”) provisions described in the Appendix A of the Phase 2 Transition Plan. Under those POLR provisions, Dominion Energy Ohio (“DEO”) will bill customers of the defaulting supplier at the applicable supplier rate for the entire month in which the default occurs. The customers will then revert to Standard Service Offer (“SSO”) commodity service for up to two additional months.

The post-default movement of Energy Choice and opt-out government aggregation customers will match the treatment of customers who are dropped from a supplier’s pool in the ordinary course of business. Such customers will revert to SSO service for up to two months after the billing month in which the default occurs.

- Customers of a defaulting Energy Choice pool may enroll with another Energy Choice supplier, participate in an opt-out governmental aggregation program or, in the case of residential customers and non-residential customers of a certain size, elect or be assigned to an Standard Choice Offer (“SCO”) supplier within that two-month period. Non-residential customers that do not elect to be assigned will, after their second SSO bill, be assigned to a Monthly Retail Rate (“MRR”) supplier through the rotational assignment process.
- Customers of a defaulting opt-out governmental aggregation pool may enroll with an Energy Choice supplier or participate in another opt-out governmental aggregation program if one becomes available within that two-month period. If residential customers and non-residential customers of a certain size do not do so, they will, after their second SSO bill, be assigned to an SCO supplier through the rotational assignment process. Non-residential customers that do not do so will be assigned to an MRR supplier through the rotational assignment process.

If an SCO supplier defaults, its customers will revert to SSO service for up to two months after the billing month in which the default occurs. Those customers may enroll with an Energy Choice supplier or participate in an opt-out governmental aggregation program within that two-month period. If they do not do so, after their second SSO bill, they will be assigned to another SCO supplier through the rotating assignment process.

If an MRR supplier defaults, its customers will revert to SSO service for up to two months after the billing month in which the default occurs. Those customers may enroll with an Energy Choice supplier, participate in an opt-out governmental aggregation program or, in the case of residential customers and non-residential customers of a certain size, elect or be assigned to an SCO supplier within that two-month period. If they do not do so, after their second SSO bill, non-residential customers will be assigned to an MRR supplier through the rotational assignment process