

# Home Energy Check-up Plus

## Frequently Asked Questions

### LIMITED TIME OFFER



Powering Your Every Day.

- **Who is eligible to participate in Home Energy Check-up Plus and the Limited Time Offer?** Qualified Dominion Energy South Carolina residential electric customers who own their home (single family, mobile homes, condominiums and townhomes\*), have electric heat, have a minimum of 10.45 kWh per square foot (annual usage), and have successfully completed the FREE Home Energy Check-up are eligible to participate in Home Energy Check-up Plus. Customers who participated in Home Energy Check-up Plus and completed eligible work prior to July 1, 2024 are not eligible for the Limited Time Offer.

- **What is the difference between Home Energy Check-up and Home Energy Check-up Plus?** Home Energy Check-up is conducted by Dominion Energy South Carolina and includes a visual inspection and review of key energy efficiency measures such as thermostat usage/settings, attic insulation levels, heating and cooling systems/ductwork, caulking/weather stripping on windows and doors and water heater temperature settings.

Contingent upon recommendations from our Energy Expert, you may qualify for installations to include LED bulbs (including candelabra, recessed can and globe specialty bulbs), a kitchen faucet aerator, showerhead, water heater tank wrap and/or water heater pipe insulation. Participation is FREE, available to homeowners and renters, and includes a custom report specific to your home.

**Home Energy Check-up Plus** is limited to eligible customers who own their home, have electric heat, and have participated in the Home Energy Check-up program and is conducted by **Dominion Energy South Carolina's approved contractor – Attic and Crawl Space Solutions**. Participation includes an initial FREE consultation, proposal and estimate and financial incentives for making eligible energy-saving improvements to your home. Renters are not eligible to participate.

Approved measures include attic insulation, duct sealing and repair and/or air sealing. Dominion Energy South Carolina pays the program contractor (Attic and Crawl Space Solutions) up to 100% of the total project costs (up to \$3,200). The customer is obligated for any costs that exceed the \$3,200 cap for the Limited Time Offer.

For complete details on Home Energy Check-up Plus, including eligibility requirements and other restrictions, please refer to the Participation Agreement and separate Terms and Conditions available through the program contractor.

- **How are incentives paid for Home Energy Check-up Plus and the Limited Time Offer?** Dominion Energy South Carolina pays the program contractor (**Attic and Crawl Space Solutions**) directly 100% of the total project costs (up to \$3,200). The customer pays the remaining balance, if applicable. **Attic and Crawl Space Solutions** completes all necessary paperwork to receive their payment. The 100% payout (up to \$3,200) is limited to qualified customers who complete all work associated with Home Energy Check-up Plus by March 31, 2025.
- **What happens if Attic and Crawl Space Solutions total project costs exceed the financial incentives allowed (up to 100% or \$3,200) from Dominion Energy South Carolina?** The customer assumes full responsibility for any project costs that exceed the maximum allowed (100% or \$3,200) to the contractor.
- **I have previously participated in Home Energy Check-up. Am I still eligible to participate in Home Energy Check-up Plus or am I required to have another Home Energy Check-up visit?** If it's been more than one year since you participated in Home Energy Check-up, we recommended that you sign up again to help ensure eligibility to participate in Home Energy Check-up Plus.
- **Who is Attic and Crawl Space Solutions?** Attic and Crawl Space Solutions is the approved contractor for Home Energy Check-up Plus. To learn more about the company, visit [AtticandCrawlSpaceSolutions.net](http://AtticandCrawlSpaceSolutions.net) or call 1-803-310-6330 (office).
- **Can I do the work myself (DIY) or use another licensed contractor for Home Energy Check-up Plus?** Attic and Crawl Space Solutions is the exclusive approved contractor for Home Energy Check-up Plus. Financial incentives will not be paid to other licensed contractors or for DIY (Do-It-Yourself) projects.
- **Who do I contact for additional information about Home Energy Check-up Plus?** For more information, please visit: [DominionEnergy.com/HomeCheckupSC](http://DominionEnergy.com/HomeCheckupSC) or call 1-877-510-7234.

\* Condominiums and townhomes must be independently separated from connecting units by a firewall from the roof ridge down to the ceiling. Additional restrictions may apply.