

May 29, 2018

### UNAUTHORIZED ADDITIONAL SOLAR PANEL INSTALLATIONS

We have discovered that several SCE&G customers have had additional solar panels installed, beyond what was originally approved for their home. These installations did not follow SCE&G's Interconnection Application Process, which requires technical review, inspections, approvals, etc. for additional capacity. You can access that process at [PowerClerk Installer User Guide](#).

We require that for every installation, you use [PowerClerk](#) to begin the application process. If we discover additional solar panels installed with no submitted application in our system, we will require the customer to remove the panels within 10 business days or we will terminate electric service to the generation meter.

**Please note that if your customer is an existing solar customer receiving the Performance Based Incentive (PBI) they will lose their monthly PBI credits by interconnecting additional panels.**

### UNAUTHORIZED SOLAR SYSTEM INSTALLATIONS

Several SCE&G customers have had entire solar systems installed without going through SCE&G's Interconnection Application Process, which requires technical review, inspections, fees, approvals, etc. You can access that process at [PowerClerk Installer User Guide](#).

We require that for every installation, you use [PowerClerk](#) to begin the application process. If we discover a solar system with no submitted application in our system, we will require the customer to disconnect the system immediately and if the paperwork is not submitted within 10 business days we will terminate their electric service.