

Interruption/Gas Restriction Process

Brad Simons

Gas Account Manager, Key Accounts / Business Development

TS Customer Responsibility – Gas Supply and Nominations

- Transportation customers depend on their supplier to deliver gas to the Dominion Energy Utah (DEU) city gate
- Usage restrictions may occur
 - If agent does not nominate enough gas for you
 - If gas nominated on your behalf does not show up at the city gate
- If gas burned does not match the nomination you may incur an imbalance for the day
- Daily imbalance of more than $\pm 5\%$ are subject to Transportation Imbalance Charge
- Nominations are not allowed to be greater than contracted capacity

Period of OFO (Operational Flow Order) Restriction

- Nominations should match usage
- Imbalance tolerance during periods of restriction will be stated
- Penalties imposed for burning gas above/below tolerance

Periods of Interruption or Usage Restrictions

- **Interruptible** capacity (TS or IS)
 - Be prepared for an interruption
 - Must interrupt as soon as possible - **No more than two hours from notice**
 - Geographic interruption possible
 - Failure to interrupt will result in interruption penalties
- **Firm** transportation capacity (TS)
 - Penalties imposed for burning gas above scheduled quantity during usage restrictions
- Hourly measurement will be utilized during periods of interruption

Interruption Penalties

For all volumes burned above those allowed during periods of interruption the following apply:

- \$40 per Dth
- Plus highest gas cost on the system
- Plus SNG rate from IS rate schedule (\$.18 per Dth)
- Beginning July 1 after the period of interruption, penalized volumes above the firm contracted amount will be moved to a firm rate schedule for three years

General Interruption Readiness

- It is your responsibility to provide the correct contact information
- Please notify us if any of the contacts in your company change
- Ensure that your standby equipment and/or fuel are in working condition and will function as needed during any interruption

Notification Process – Contact Information

- DEU uses mass notification software for emergencies and period interruptions
- No limit on the number of people contacted
- A minimum of two individuals strongly encouraged
- Each individual is encouraged to have multiple points of contact
 - Office phone
 - Mobile phone (text and calls)
 - Home phone
 - Email - the email will come from no-reply@ecnalert.com
- **We plan to run a test this Fall**
- Software **will not** connect through a switchboard or phone extensions

Customer Information

Company: **SAMPLE COMPANY**
 SAID: **xxx xxx**
 Address: **0 Unknown**
 City, State, Zip: **unknown, UT 88888**
 SIC Code: **1011 IRON ORES**
 Account Rep: **Bruce Rickenbach**

<u>Contact</u>					
<u>Name</u>	<u>Type</u>	<u>e-Mail</u>	<u>Day Phone</u>	<u>Night Phone</u>	<u>Mobile Phone</u>

<u>Interruption Contacts</u>	<u>Title</u>	<u>Day Phone</u>	<u>Night Phone</u>	<u>Mobile Phone</u>
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<u>Account Name</u>	<u>Rate Type</u>	<u>Daily Interruptible (INT)</u>				<u>Tax Xmpt</u>	<u>Agent Company Firm</u>	<u>Hourly Interruptible</u>
		<u>DCL</u>	<u>FIRM</u>	<u>RDU</u>				
xxx	UTTS	1	0	1	N	Unknown		

The smart notice system Questar Gas uses will not dial to menu driven phone answering systems or phone numbers with extensions. Please provide direct phone numbers only. Questar Gas will not waive penalties due to incorrect or incomplete contact information.

Do you anticipate any significant changes in your natural gas requirements this winter? Yes ___ No ___

If Yes, explain: _____

THE SIGNATORY ABOVE ACKNOWLEDGES THAT HE/SHE HAS AUTHORITY TO SIGN ON BEHALF OF THE CUSTOMER IDENTIFIED HEREIN. BY SIGNING THIS DOCUMENT, CUSTOMER REPRESENTS AND WARRANTS THAT IT HAS AND MAINTAINS A BACKUP SYSTEM CAPABLE OF PROVIDING BACK-UP SERVICE DURING AN INTERRUPTION, OR OTHERWISE IS ABLE TO FULLY INTERRUPT THE INTERRUPTIBLE PORTION OF ITS GAS SERVICE WHEN REQUIRED, AND THAT THE CUSTOMER CAN AND WILL INTERRUPT WHEN CALLED UPON TO DO SO BY QUESTAR GAS COMPANY. CUSTOMER UNDERSTANDS AND ACKNOWLEDGES THE FINANCIAL AND OTHER CONSEQUENCES ASSOCIATED WITH A FAILURE TO INTERRUPT WHEN PROPERLY CALLED UPON TO DO SO.

CUSTOMER FURTHER UNDERSTANDS THAT IF THE CUSTOMER'S GAS IS NOT DELIVERED TO THE COMPANY'S SYSTEM, THE COMPANY IS NOT OBLIGATED TO DELIVER THE GAS TO CUSTOMER. CUSTOMER FURTHER ACKNOWLEDGES THAT THE COMPANY IS ONLY OBLIGATED TO DELIVER ITS CONFIRMED NOMINATIONS. ANY GAS PROVIDED ABOVE THE CONFIRMED NOMINATION ON ANY GIVEN DAY IS DELIVERED ON AN INTERRUPTIBLE BASIS, AND IS SUBJECT TO CURTAILMENT AND/OR INTERRUPTION.

Questions?