



Senior Cool Care

Fan Care, a 25-year cooling assistance partnership program with the Virginia Department for Aging and Rehabilitative Services—now rebranded as **Senior Cool Care**—provides a free single-room air conditioner unit to low-income older citizens. **Senior Cool Care program runs June 1 – Sept. 30.**



Weatherization

1-888-366-8280

For information to apply for Senior Cool Care in Virginia, call 1-800-552-3402.

To help save on energy costs, Dominion Energy offers free energy assessments and weatherization. Measures may include:

- EnergyStar® qualified LED light bulbs
- Efficient showerhead(s) and faucet aerators
- Wrap insulation for hot water pipes
- Attic insulation and air/duct sealing
- Furnace fan motor
- Heat pump and A/C tune-up

Who is eligible for weatherization?

Dominion Energy customers approved for EnergyShare bill payment are eligible for free weatherization. Both renters and homeowners are eligible.

What happens?

Customers contact Dominion Energy at **1-888-366-8280** to be referred to a local weatherization provider. Local providers will schedule an appointment for an in-home assessment. Once the assessment is complete, an appointment will be scheduled with the customer for a team to return to install the recommended measures.

How to Help

EnergyShare is funded by Dominion Energy and its customers, employees and business partners. Interested contributors can donate any amount by sending a check payable to "EnergyShare," P.O. Box 91717, Richmond, VA 23291-9717. Dominion Energy customers can automatically contribute through bill over-payment in denominations of **\$1, \$2, \$5, \$10, \$20, \$25, or \$35.**

Contributions are tax-deductible in accordance with Internal Revenue Service regulations.

EnergyShare®

Strengthening the communities we serve

For more information, call 1-866-366-4357 or visit DominionEnergy.com, search: EnergyShare



What is EnergyShare?

EnergyShare is Dominion Energy's year-round energy assistance program helping qualified customers with bill pay assistance, free energy-efficiency upgrades as well as outreach and education. EnergyShare has been helping customers in need since 1982.

Through the Grid Transformation and Security Act (GTSA) in 2018, Dominion Energy's non-profit, EnergyShare, has expanded its commitment in additional funding to help families in financial crisis pay for the cost of heating or cooling their home.



EnergyShare Bill Payment Programs

	General		Veterans	Persons Living with Disabilities
	Heating	Cooling		
Application Period	Oct 1 – May 31	June 1 – Sept 30	Jan 1 – Dec 31	Jan 1 – Dec 31
Where to apply	Visit 2-1-1 for a referral		Specific Department of Veteran Services agencies	Specific Centers for Independent Living
Requirements	<ul style="list-style-type: none"> • Last resort program • No income guidelines • Household in crisis • Customers under 60 must have a disconnect notice or need to restore services • Live in Dominion Energy service territory; View a list of local EnergyShare agencies on DominionEnergy.com 		<ul style="list-style-type: none"> • A veteran • Receive a housing voucher or experiencing a housing crisis • Live in Dominion Energy service territory; View a list of local EnergyShare agencies on DominionEnergy.com 	<ul style="list-style-type: none"> • Receive SSA or VA Disability Income • Live in the household • Already receive services from CIL • Live in Dominion Energy service territory; View a list of local EnergyShare agencies on DominionEnergy.com

How EnergyShare can help

EnergyShare is a last resort, year-round energy assistance program.

Three types of assistance:

1. Bill Payment* — Three programs for any heating/cooling source: oil, gas, kerosene, wood, and electricity

- General
- Veterans
- Persons Living with Disabilities

2. Weatherization — Approved bill payment customers are automatically eligible to receive a free energy assessment and installation of recommended energy-saving measures

3. Education/Outreach — Partnering with the community to help residents understand energy use and providing low cost/no cost tips to make simple, cost-effective changes

**The availability of EnergyShare assistance is not guaranteed as funds may be exhausted.*

Am I eligible?

EnergyShare is not income based. Anyone facing a crisis and in danger of losing their primary heating or cooling source may be eligible for assistance.

How are benefits determined?

Dominion Energy works with local non-profits and DSS agencies to manage the EnergyShare screening process. These agencies review applications on a case-by-case basis to determine eligibility. If approved, the benefit is paid directly to the customer's vendor.

How do I apply?

Call 2-1-1 or visit 211virginia.org for a referral to your local EnergyShare agency. Trained professionals can provide referrals to resources for utility assistance, basic human needs, child care, elder care, housing assistance and more. **Help is available 24/7.** You may also view a list of local EnergyShare agencies on DominionEnergy.com, search: **EnergyShare.**