**ELECTRONIC PAYMENT REQUIREMENTS**

**ACH B2B Processing in E-Box for CCD+**

Please email Dominion Energy at [ACH@Domenergy.com](mailto:ACH@Domenergy.com) prior to submitting your initial payment. This payment should range from $0.01 to $4.99. Include the following information in your email:

- Planned date of payment submission
- All account numbers, and payment amounts, that will be used in the payment file

Please retain a copy of your bank’s flat 820 file should your payment reject. A representative from the ACH Support Desk will inform you of the initial payment results and assist you with analyzing the flat file should any changes be required by your bank.

**ACH/CCD+ FORMAT**

<table>
<thead>
<tr>
<th>Record 1</th>
<th>Follow NACHA formatting for CCD+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Record 5</td>
<td>Follow NACHA formatting for CCD+</td>
</tr>
</tbody>
</table>
| Record 6 | Follow NACHA formatting for CCD+:
  - Dominion Energy company name (field 8, position 55-76) must be: **540418825-DOM** |
| Record 7 | Follow NACHA formatting for CCD+:
  - Addenda record must be a valid RMR or RMT segment with a valid qualifier (12, IV, etc.)
  - After the RMR/RMT segment, the payer customer account number will be mapped as remittance on the Biller’s E-Box payment file
  - Individual dollar amounts for each customer account number must be in the RMR04 field and cannot be a zero or negative dollar amount
  - Bill date can be added as a suffix to the customer account number for payer internal tracking

Example without date: **RMR*IV*5432682577** **59242.36**
Example with date: **RMR*IV*5432682577JUL20** **59242.36** |
| Record 8 | Follow NACHA formatting for CCD+ |
| Record 9 | Follow NACHA formatting for CCD+ |