



## Senior Cool Care

Fan Care, a 25-year cooling assistance partnership program with the Virginia Department for Aging and Rehabilitative Services—now rebranded as **Senior Cool Care**—provides a free single-room air conditioner unit to low-income older citizens. **Senior Cool Care program runs June 1 – Sept. 30.**



## Weatherization

1-888-366-8280

For information to apply for Senior Cool Care in Virginia, call 1-800-552-3402.

To help save on energy costs, Dominion Energy offers free energy assessments and weatherization. Measures may include:

- EnergyStar® qualified LED light bulbs
- Efficient showerhead(s) and faucet aerators
- Wrap insulation for hot water pipes
- Attic insulation and air/duct sealing
- Furnace fan motor
- Heat pump and A/C tune-up

### Who is eligible for weatherization?

Dominion Energy customers approved for EnergyShare bill payment are eligible for free weatherization. Both renters and homeowners are eligible.

### What happens?

Customers contact Dominion Energy at **1-888-366-8280** to be referred to a local weatherization provider. Local providers will schedule an appointment for an in-home assessment. Once the assessment is complete, an appointment will be scheduled with the customer for a team to return to install the recommended measures.

## How to Help

EnergyShare is funded by Dominion Energy and its customers, employees and business partners. Interested contributors can donate any amount by sending a check payable to "EnergyShare," P.O. Box 91717, Richmond, VA 23291-9717. Dominion Energy customers can automatically contribute through bill over-payment in denominations of **\$1, \$2, \$5, \$10, \$20, \$25, or \$35.**

*Contributions are tax-deductible in accordance with Internal Revenue Service regulations.*

# EnergyShare®

Strengthening the communities  
we serve

For more information, call 1-866-366-4357  
or visit [DominionEnergy.com](http://DominionEnergy.com), search:  
EnergyShare



# What is EnergyShare?

EnergyShare is Dominion Energy's year-round energy assistance program helping qualified customers with bill pay assistance, free energy-efficiency upgrades as well as outreach and education. EnergyShare has been helping customers in need since 1982.

Through the Grid Transformation and Security Act (GTSA) in 2018, Dominion Energy's non-profit, EnergyShare, has expanded its commitment in additional funding to help families in financial crisis pay for the cost of heating or cooling their home.



## EnergyShare Bill Payment Programs

	General		Veterans	Persons Living with Disabilities
	Heating	Cooling		
Application Period	Oct 1 – May 31	June 1 – Sept 30	Jan 1 – Dec 31	Jan 1 – Dec 31
Where to apply	Visit 2-1-1 for a referral		Specific Department of Veteran Services agencies	Specific Centers for Independent Living
Requirements	<ul style="list-style-type: none"> <li>• Last resort program</li> <li>• No income guidelines</li> <li>• Household in crisis</li> <li>• Customers under 60 must have a disconnect notice or need to restore services</li> <li>• Live in Dominion Energy service territory; View a list of local EnergyShare agencies on <a href="http://DominionEnergy.com">DominionEnergy.com</a></li> </ul>		<ul style="list-style-type: none"> <li>• A veteran</li> <li>• Receive a housing voucher or experiencing a housing crisis</li> <li>• Live in Dominion Energy service territory; View a list of local EnergyShare agencies on <a href="http://DominionEnergy.com">DominionEnergy.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Receive SSA or VA Disability Income</li> <li>• Live in the household</li> <li>• Already receive services from CIL</li> <li>• Live in Dominion Energy service territory; View a list of local EnergyShare agencies on <a href="http://DominionEnergy.com">DominionEnergy.com</a></li> </ul>

## How EnergyShare can help

EnergyShare is a last resort, year-round energy assistance program.

### Three types of assistance:

**1. Bill Payment\*** — Three programs for any heating/cooling source: oil, gas, kerosene, wood, and electricity

- General
- Veterans
- Persons Living with Disabilities

**2. Weatherization** — Approved bill payment customers are automatically eligible to receive a free energy assessment and installation of recommended energy-saving measures

**3. Education/Outreach** — Partnering with the community to help residents understand energy use and providing low cost/no cost tips to make simple, cost-effective changes

*\*The availability of EnergyShare assistance is not guaranteed as funds may be exhausted.*

### Am I eligible?

EnergyShare is not income based. Anyone facing a crisis and in danger of losing their primary heating or cooling source may be eligible for assistance.

### How are benefits determined?

Dominion Energy works with local non-profits and DSS agencies to manage the EnergyShare screening process. These agencies review applications on a case-by-case basis to determine eligibility. If approved, the benefit is paid directly to the customer's vendor.

### How do I apply?

Call 2-1-1 or visit [211virginia.org](http://211virginia.org) for a referral to your local EnergyShare agency. Trained professionals can provide referrals to resources for utility assistance, basic human needs, child care, elder care, housing assistance and more. **Help is available 24/7.** You may also view a list of local EnergyShare agencies on [DominionEnergy.com](http://DominionEnergy.com), search: **EnergyShare.**