

## Purpose & Description

Dominion Energy is exploring ways to get natural gas to previously unserved communities near its current operations. Many of these communities have faced obstacles in the past that have prevented them from receiving service. Dominion Energy is trying to be creative in finding ways to overcome these obstacles.

The project would involve running a few miles of main from the existing distribution system, down Yellowstone Road to your homes. A service line will then be installed from the street to your home. The estimate for the mains and service lines is over \$400,000. These costs would be paid by customers in the North Rock Springs area over a 10-20 year period, depending on participation and growth in the area.

In order for this program to be successful, two new obstacles need to be met. First, Dominion Energy needs to know how many residents would be interested in receiving natural gas to their home. Second, the Wyoming Public Service Commission will need to approve the program.

The biggest thing you can do to help in the success is to complete a survey, whether you're interested in receiving natural gas, or not. We appreciate any feedback on this project.

## Questions & Answers

### How much will my annual bill be?

A typical Wyoming residential customer currently pays about \$717 annually. In addition to this annual bill, a customer in this area would pay approximately \$55 additional each year until the costs are paid off. These additional costs will be added to each customer's monthly bill based on how much gas they use.

### Will I need to buy new appliances?

In many cases, appliances can be converted from propane to natural gas. The costs of converting an appliance is the responsibility of the customer. Conversion and proper adjustment of appliances should be performed by a qualified contractor. If a propane appliance cannot be converted, a new appliance will be required.



## Safety Benefits

Monitored 24 hours a day, 7 days a week, using sophisticated computer and telecommunications equipment.



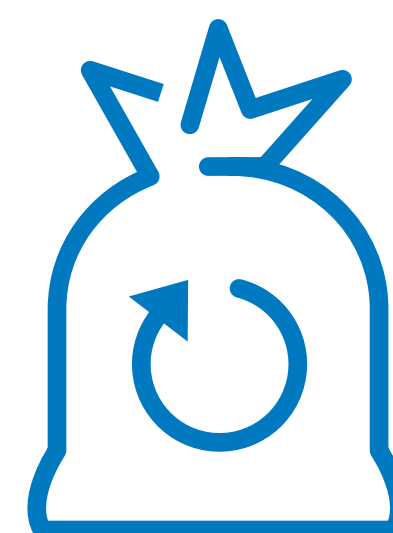
## Community Benefits

Increase energy efficiency, overall comfort and lower heating costs for consumers.



## Environmental Benefits

Clean, reliable natural gas supports a cleaner energy future.



## Economic Benefits

Supports residential, commercial and industrial growth.

### Will there be any out of pocket expenses?

Dominion Energy will not be charging any out-of-pocket expenses. Any costs for appliances or other costs of conversion will be the responsibility of the customer.

### When will natural gas service be available at my home?

At this point, Dominion Energy is trying to gauge interest from potential customers. If interest is high, we will begin the process of getting approval from the Wyoming Public Service Commission. If approval is obtained, we will notify customers in the area and begin signing up customers.

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