



# Enbridge Gas Wyoming Tariff

## No. 5

For Gas Service  
in the  
State of Wyoming



**ENBRIDGE GAS WYOMING TARIFF**  
**FOR NATURAL GAS SERVICE**  
**IN THE STATE OF WYOMING**

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**Approved By**  
**THE PUBLIC SERVICE COMMISSION OF WYOMING**

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**PRINCIPAL OFFICE OF ENBRIDGE GAS WYOMING LOCATED AT:**  
**38 ALLEGIANCE CIR**  
**EVANSTON, WY 82930**

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**TARIFF PSCW NO. 5 CANCELS AND SUPERSEDES**  
**P.S.C. WYO. TARIFF NO. 4**



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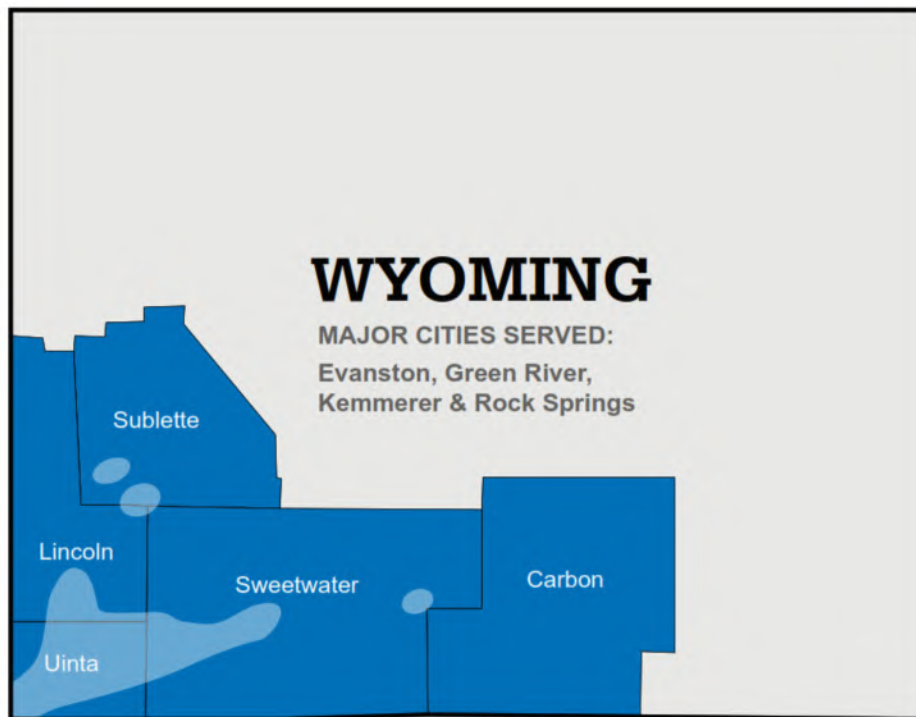
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# 1. INTRODUCTION

## 1.01 SERVICE TERRITORY AND COMMISSION AUTHORITY

### SERVICE TERRITORY

This Tariff addresses natural gas service rendered by Questar Gas Company dba Enbridge Gas Wyoming (Company or Enbridge Gas) in Wyoming at any point on the Company's system where there are facilities of adequate capacity and is governed by the Wyoming Public Service Commission (Commission). A map of the Company's Wyoming operations is shown below.



### COMMISSION AUTHORITY

The Commission has discretion to interpret the provisions of this tariff in a manner consistent with its authority and discretion as provided in Wyo. Stat. Ann. 37-2-112 (2005).

| Issued By                       | Date Issued   | Effective Date |
|---------------------------------|---------------|----------------|
| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |



QUESTAR GAS COMPANY D/B/A  
ENBRIDGE GAS WYOMING  
WYOMING NATURAL GAS TARIFF

1.02 RATE SUMMARY

| Enbridge Gas Wyoming Tariff |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
|-----------------------------|-----------|-----------------------------------|---------------|--------------|----------------------------------|---------------------------|------------------------|-----------------------------|------------------|------------|--|
| Natural Gas Rates           |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
| Rate Schedule Summary Sheet |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
| Rate Schedule               | Sheet No. | Type of Change                    | Billing Units | Non-Gas Cost | Conservation Enabling Adjustment | Energy Efficiency Service | Upstream Pipeline Cost | Core Service Commodity Cost | 191 Amortization | Total Rate |  |
| GSS                         | 9         | General Service Small             |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           | Basic Service Fee Category 1      | Month         | \$ 12.00     |                                  |                           |                        |                             |                  | \$ 12.00   |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           |                                   | Dth           | \$3.28699    | \$0.02612                        | \$0.01315                 |                        | \$6.61906                   | \$2.00175        | \$11.94707 |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
| GSL                         | 10        | General Service Large             |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           | Basic Service Fee Category 2      | Month         | \$ 32.50     |                                  |                           |                        |                             |                  | \$ 32.50   |  |
|                             |           | Basic Service Fee Category 3      | Month         | \$ 83.00     |                                  |                           |                        |                             |                  | \$ 83.00   |  |
|                             |           | Basic Service Fee Category 4      | Month         | \$ 407.00    |                                  |                           |                        |                             |                  | \$ 407.00  |  |
|                             |           |                                   | Dth           | \$1.78478    | \$0.02612                        | \$0.01315                 |                        | \$6.61906                   | \$2.00175        | \$10.44486 |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
| FS                          | 11        | Firm Sales Service                |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           | Basic Service Fee Category 1      | Month         | \$ 12.00     |                                  |                           |                        |                             |                  | \$ 12.00   |  |
|                             |           | Basic Service Fee Category 2      | Month         | \$ 32.50     |                                  |                           |                        |                             |                  | \$ 32.50   |  |
|                             |           | Basic Service Fee Category 3      | Month         | \$ 83.00     |                                  |                           |                        |                             |                  | \$ 83.00   |  |
|                             |           | Basic Service Fee Category 4      | Month         | \$ 407.00    |                                  |                           |                        |                             |                  | \$407.00   |  |
|                             |           | Minimum Volumetric Non-Gas Charge | Month         | \$ 247.00    |                                  |                           |                        |                             |                  | \$247.00   |  |
|                             |           |                                   | First 810 Dth | \$1.41358    | \$ -                             | \$ -                      | \$ -                   | \$6.61906                   | \$2.00175        | \$10.03439 |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           |                                   | Over 810 Dth  | \$1.16358    | \$ -                             | \$ -                      | \$ -                   | \$6.61906                   | \$2.00175        | \$9.78439  |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
| NGV                         | 12        | Natural Gas Vehicle               |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           |                                   | Dth           | \$9.75143    | \$ -                             | \$ -                      | \$ -                   | \$6.61906                   | \$2.00175        | \$18.37224 |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |
|                             |           |                                   |               |              |                                  |                           |                        |                             |                  |            |  |

|                                 |               |                |
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| Issued By                       | Date Issued   | Effective Date |
| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |

PUBLIC SERVICE COMMISSION  
APPROVED  
EFFECTIVE: July 1, 2024  
DOCKET NO. 30010-224-GT-24  
STATE OF WYOMING



QUESTAR GAS COMPANY D/B/A  
ENBRIDGE GAS WYOMING  
WYOMING NATURAL GAS TARIFF

| Enbridge Gas Wyoming Tariff |           |                                      |                |  |                                  |                           |                        |                        |                  |            |  |
|-----------------------------|-----------|--------------------------------------|----------------|--|----------------------------------|---------------------------|------------------------|------------------------|------------------|------------|--|
| Natural Gas Rates           |           |                                      |                |  |                                  |                           |                        |                        |                  |            |  |
| Rate Schedule Summary Sheet |           |                                      |                |  |                                  |                           |                        |                        |                  |            |  |
| Rate Schedule               | Sheet No. | Type of Charge                       | Billing Units  | Non-Gas Cost   | Conservation Enabling Adjustment | Energy Efficiency Service | Upstream Pipeline Cost | Core Service Commodity | 191 Amortization | Total Rate |  |
| IS                          | 38        | Interruptible Sales Service          |                |  |                                  |                           |                        |                        |                  |            |  |
|                             |           | Basic Service Fee Category 1         | Month          | \$ 12.00   |                                  |                           |                        |                        |                  | \$ 12.00   |  |
|                             |           | Basic Service Fee Category 2         | Month          | \$ 32.50   |                                  |                           |                        |                        |                  | \$ 32.50   |  |
|                             |           | Basic Service Fee Category 3         | Month          | \$ 83.00   |                                  |                           |                        |                        |                  | \$ 83.00   |  |
|                             |           | Basic Service Fee Category 4         | Month          | \$ 407.00  |                                  |                           |                        |                        |                  | \$ 407.00  |  |
|                             |           | Minimum Yearly Charge                | Yearly         | Peak Winter Day x 55 Days x Tail Block Non-Gas Cost Rate |                                  |                           |                        |                        |                  |            |  |
|                             |           |                                      | Dth            | \$0.30392  | \$ -                             | \$ -                      | \$ 0.18073             | \$6.61906              | \$2.00175        | \$9,10546  |  |
| IT                          | 44        | Interruptible Transportation Service |                |  |                                  |                           |                        |                        |                  |            |  |
|                             |           | Basic Service Fee Category 1         | Month          | \$ 12.00   |                                  |                           |                        |                        |                  | \$ 12.00   |  |
|                             |           | Basic Service Fee Category 2         | Month          | \$ 32.50   |                                  |                           |                        |                        |                  | \$ 32.50   |  |
|                             |           | Basic Service Fee Category 3         | Month          | \$ 83.00   |                                  |                           |                        |                        |                  | \$ 83.00   |  |
|                             |           | Basic Service Fee Category 4         | Month          | \$ 407.00  |                                  |                           |                        |                        |                  | \$ 407.00  |  |
|                             |           | Demand Charge                        | Per Dth of DCL | \$0.56212  |                                  |                           |                        |                        |                  | \$ 0.56212 |  |
|                             |           | Administrative Charge                | Month          | \$ 666.67  |                                  |                           |                        |                        |                  | \$ 666.67  |  |
|                             |           |                                      | Dth            | \$0.20216  | \$ -                             | \$ -                      | \$ -                   | \$ -                   | \$ -             | \$0.20216  |  |

|                                 |               |                           |
|---------------------------------|---------------|---------------------------|
| Issued By                       | Date Issued   | PUBLIC SERVICE COMMISSION |
| Judd Cook, VP & General Manager | June 12, 2024 | Effective Date APPROVED   |
|                                 |               | JULY 1, 2024              |

## 2. CORE FIRM SALES SERVICE

### 2.01 CONDITIONS OF SERVICE

The Company provides core firm sales service for residential, commercial and industrial customers qualifying under the classification provisions of each firm sales rate schedule listed in Article 2. Customers initiating or increasing core firm sales service must also meet the requirements of § 8.02.

### CORE FIRM SALES SERVICE RATE SCHEDULE RECLASSIFICATION

Changes in rate schedules may be allowed upon approval of the Company when requested by the customer in writing. A change may be allowed after a customer has been on the current rate schedule for at least one full year, if the customer demonstrates that a change in the use of natural gas has occurred that will cause the existing schedule to no longer be appropriate. A customer will be allowed to change rate schedules only on the first day of that customer's next billing cycle.

| Issued By                       | Date Issued   | Effective Date |
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| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |





**2.02 GENERAL SERVICE SMALL AND LARGE RATE SCHEDULES (GSS and GSL)**

**GSS VOLUMETRIC RATES**

|                                  | Rates Per Dth Used Each Month<br>Dth = dekatherm = 10 therms = 1,000,000 Btu<br>Dth |
|----------------------------------|---|
| Non-Gas Cost                     | \$3.28699   |
| Conservation Enabling Adjustment | \$0.02612   |
| Energy Efficiency Services       | \$0.01315   |
| Core Service Commodity Cost      | \$6.61906   |
| 191 Amortization                 | \$2.00175   |
| <b>Total Rate</b>                | <b>\$11.94707</b>   |

**GSS FIXED CHARGES**

|   |                |         |
|---|----------------|---------|
| Monthly Basic Service Fee (BSF):                  | BSF Category 1 | \$12.00 |
| For a definition of meter categories, see § 7.03. |                |         |

**GSS CLASSIFICATION PROVISIONS**

- (1) Service is used for purposes such as space heating, air conditioning, water heating, clothes drying, and cooking.
- (2) Usage does not exceed 1,250 Dth in any one day during the winter season. (Nov 1 – Mar 31).
- (3) Service is for customers paying a BSF Category 1.
- (4) Service is subject to Weather Normalization Adjustment as explained in § 2.05.
- (5) All sales are subject to the additional local charges and state sales tax stated in § 7.02.

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**GSL VOLUMETRIC RATES**

|                                  | Rates Per Dth Used Each Month<br>Dth = dekatherm = 10 therms = 1,000,000 Btu<br>Dth |
|----------------------------------|---|
| Non-Gas Cost                     | \$1.78478   |
| Conservation Enabling Adjustment | \$0.02612   |
| Energy Efficiency Services       | \$0.01315   |
| Core Service Commodity Cost      | \$6.61906   |
| 191 Amortization                 | \$2.00175   |
| <b>Total Rate</b>                | <b>\$10.44486</b>   |

**GSL FIXED CHARGES**

|   |                |          |
|---|----------------|----------|
| Monthly Basic Service Fee (BSF):                        | BSF Category 2 | \$32.50  |
| For a definition of BSF categories, see section § 7.03. | BSF Category 3 | \$83.00  |
|   | BSF Category 4 | \$407.00 |

**GSL CLASSIFICATION PROVISIONS**

- (1) Service is used for purposes such as space heating, air conditioning, water heating, clothes drying, and cooking.
- (2) Usage does not exceed 1,250 Dth in any one day during the winter season. (Nov 1 – Mar 31).
- (3) Service is for customers paying a BSF Category 2, 3, or 4
- (4) Service is subject to Weather Normalization Adjustment as explained in § 2.05.
- (5) All sales are subject to the additional local charges and state sales tax stated in § 7.02.
- (6) In the event that a service agreement utilizes more than one meter, the highest Basic Service Fee will determine the rate schedule assignment.

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| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |



**2.03 FIRM SALES SERVICE RATE SCHEDULE (FS)**

**FS VOLUMETRIC RATES**

|                             | Rates Per Dth Used Each Month |                        |
|-----------------------------|-------------------------------|------------------------|
|                             | First 810 Dth                 | All Usage Over 810 Dth |
| Non-Gas Cost                | \$1.41358                     | \$1.16358              |
| Core Service Commodity Cost | \$6.61906                     | \$6.61906              |
| 191 Amortization            | \$2.00175                     | \$2.00175              |
| <b>Total Rate</b>           | <b>\$10.03439</b>             | <b>\$9.78439</b>       |

Minimum Monthly Volumetric Non-Gas Charge: \$247.00

**FS FIXED CHARGES**

|  |                |          |
|--|----------------|----------|
| Monthly Basic Service Fee (BSF):<br>(Does not apply as a credit toward the minimum monthly volumetric non-gas charge.) For a definition of BSF categories, see section § 7.03. | BSF Category 1 | \$12.00  |
|  | BSF Category 2 | \$32.50  |
|  | BSF Category 3 | \$83.00  |
|  | BSF Category 4 | \$407.00 |

**FS CLASSIFICATION PROVISIONS**

- (1) Annual load factor is 40% or greater, where load factor is defined to be:  
(Actual or Estimated Annual Use ÷ 365 days) ÷ Peak Winter Day ≥ 40%
- (2) Usage does not exceed 2,500 Dth in any one day during the winter season (Nov 1 – Mar 31).
- (3) Service is subject to a minimum monthly volumetric non-gas charge and a monthly BSF.
- (4) Minimum annual usage of 2,100 Dth is required.
- (5) All sales are subject to additional local charges and sales tax stated in § 7.02.

| Issued By                       | Date Issued   | Effective Date |
|---------------------------------|---------------|----------------|
| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |



**2.04 NATURAL GAS VEHICLE RATE (NGV)**

**NGV VOLUMETRIC RATES**

|                             | Rate Per Dth Used                           |
|-----------------------------|---|
|                             | Dth = dekatherm = 10 therms = 1,000,000 Btu |
| Non-Gas Cost                | \$9.75143                                   |
| Core Service Commodity Cost | \$6.61906                                   |
| 191 Amortization            | \$2.00175                                   |
| <b>Total Rate</b>           | <b>\$18.37224</b>                           |

**NGV CLASSIFICATION PROVISIONS**

- (1) Service is used for refueling natural gas-powered vehicles with compressed natural gas at Company-owned refueling stations.
- (2) All sales are subject to additional local charges and sales tax stated in § 7.02.

| Issued By                       | Date Issued   | Effective Date |
|---------------------------------|---------------|----------------|
| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |

## 2.05 WEATHER NORMALIZATION ADJUSTMENT (WNA)

The monthly bill for each customer in the GSS and GSL rate classes will be adjusted upward or downward to account for the variation in Non-Gas Cost which are due to differences between actual temperatures and normal temperatures for that customer’s billing cycle.

### CYCLE DEGREE DAY VARIANCE CALCULATION

Heating degree days will be calculated for each billing cycle of the Company’s service territory. Heating degree days are calculated as the number of degrees Fahrenheit that any day’s average of high and low temperatures is below 65°. The degree day deficiency for a billing cycle is the accumulation of degree days for all the days in the cycle. In calculating the WNA, degree days calculated at the Green River weather station will be used to adjust the GSS and GSL customers’ bills. Normal degree days for this weather station will be calculated using the most recent ten years of National Weather Service data as approved by the Commission. The degree day (DD) calculation formulas are as follows:

$$\begin{aligned} \text{Actual Cycle DD} &= \text{Sum of DD for Billing Cycle} \\ \text{Normal Cycle DD} &= \text{Sum of Normal DD for Billing Cycle} \\ \text{Cycle DD Variance} &= (\text{Normal Cycle DD}) - (\text{Actual Cycle DD}) \end{aligned}$$

### BASE LOAD DTH

A Base Load Dth will be calculated for each customer to estimate the monthly non-temperature-sensitive usage. The calculation will be based on the customer’s lowest usage during either the July or August billing period. The Base Load Dth will remain the same for one year. If the calculated Base Load Dth is not representative of the customer’s non-temperature-sensitive usage, the Company can adjust the calculated Base Load Dth to a more representative amount. When sufficient data is unavailable, the Base Load Dth will be estimated based upon historical data for similar customers in the same geographical area.

### CYCLE USAGE PER DEGREE DAY

A Cycle Usage Per Degree Day will be calculated for each customer each month by dividing that customer’s temperature sensitive sales, which is the result of subtracting the Base Load Dth from the Actual Dth Usage, by the actual degree days for that customer’s billing cycle using the Green River weather station data as explained above. The Cycle Usage Per Degree Day formula is as follows:

$$\text{Cycle Usage Per DD} = (\text{Actual Dth Usage} - \text{Base Load Dth}) / \text{Actual Cycle DD}$$

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| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |



**WNA BILLING VOLUME**

Each customer’s WNA Billing Volume is calculated by multiplying the Cycle Usage Per Degree Day by the Cycle Degree Day Variance and adding or subtracting the result to the actual Dth Usage. The customer’s WNA Billing Volume is used to calculate the non-gas portion of the bill. The customer’s Actual Dth Usage is used to calculate the Core Service Commodity portions of the bill (See § 2.02). The WNA Billing Volume formula is as follows:

$$\text{WNA Billing Volume} = ((\text{Cycle Usage Per DD}) \times (\text{Cycle DD Variance})) + \text{Actual Dth Usage}$$

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| Judd Cook, VP & General Manager | June 12, 2024 | July 1, 2024   |

## 2.06 COMMODITY BALANCING ACCOUNT

### APPLICABILITY

This Commodity Balancing Account provision applies to all sales rate schedules contained in this tariff. Allowable Commodity Balancing Account items are subject to the documentation, reasonability and public interest standards found within the Commission’s Rules. See specifically Chapter 3, Section 26.

### BALANCING ACCOUNT ACCRUAL

Each month a calculation will be made to determine the amount to be accrued into Account No. 191 of the Uniform System of Accounts, Unrecovered Purchased Gas Costs (Wyoming). A positive accrual reflects an under-recovery of costs and is debited to Account No. 191. A negative accrual reflects an over-recovery of costs and is credited to Account No. 191. Any applicable refund or out-of-period charge which reflects a change in the commodity-related gas costs for a prior period will be credited or debited respectively to the balancing account during the month the refund or charge is recorded in the Company books. The monthly accrual (positive or negative) is determined by calculating the difference between the commodity-related gas costs and the commodity related gas revenues as is described below.

Accrual = Commodity-Related Gas Costs - Commodity Related Gas Revenues where:

#### Commodity-Related Gas Costs

Commodity-related gas costs are the total of (1) Gas Cost Expenses, plus (2) Additional Gas Cost Expenses, less (3) Other Revenues.

- (1) Gas Cost Expenses include the following FERC accounts: 758, 759, 800, 801, 802, 803, 804, 806, 808.1, 808.2, 809, 813 (excluding gas management costs) and 858 of the Uniform System of Accounts.
- (2) Additional Gas Cost Expenses include (1) the carrying costs of working storage gas calculated by using the 13-month average balance in Account No. 164 and applying the pre-tax allowed return to calculate the monthly carrying cost on this investment, and (2) costs incurred to improve price stability, including mark-to-market costs.
- (3) Other Revenues include the following FERC Accounts, less related ad valorem taxes, outside interests, royalties on oil and liquid sales, and other applicable costs: 481, 483, 489, 490, 491, 492, 494, 495007 and 495018.

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### Gas Revenues

Commodity-related revenues are the sum of the core service commodity cost portion of the revenues from the core sales customers and all revenues from the non-core customers.

Any subsequent changes in the Wyoming actual unit cost determined above for a prior period resulting from refunds or out-of-period charges received from any gas suppliers will be accrued to Account 191. The Commission may approve alternate treatment of extraordinary refunds and charges on a case-by-case basis.

### GAS-COST BASE RATE DETERMINATION

On at least a semiannual basis, the Company will file an application for establishment of a gas-cost rate to be included in rates. The gas-cost rate will be determined by dividing adjusted system-wide gas costs by the corresponding system-wide dekatherm core sales for a forecasted twelve-month test year (test year). The test year will typically begin with the proposed effective date of the rates. The gas-cost forecast will be based upon forecasted natural gas monthly spot prices at Opal, Wyoming, as produced by Global Insight, Inc, or its successor, in the Natural Gas Monthly publication or other forecasts as approved by the Commission. System-wide core dekatherm sales, for purposes of this tariff, are defined as the forecasted core dekatherm sales. If in the Company's determination, the gas-cost rate should not be adjusted upward or downward, the Company may request that rates not be changed in its semi-annual filing.

Adjusted system-wide gas costs for the designated test year, for purposes of this tariff provision, are defined as:

- (1) total costs of gas purchased from field and pipeline suppliers (Docket No. 30010-GR-93-24, September 3, 1993),
- (2) direct royalty and Wexpro service fee payments accrued by the Company (Docket No. 9192 Sub 68, October 28, 1981),
- (3) net injection of storage gas and other storage costs (Docket No. 9192 Sub 92, July 3, 1984),
- (4) gathering costs (Docket No. 9192 Sub 92 July 3, 1984),
- (5) processing costs (Docket No. 9192 Sub 92 July 3, 1984),
- (6) transportation costs (Docket No. 9192 Sub 92 July 3, 1984),
- (7) price stability costs (Docket No. 30010-GP-01-62, October 30, 2001),
- (8) the carrying costs of working storage gas (Docket No. 30010-GR-93-24, September 3, 1993),
- (9) production function expenses for Company-owned wells (Docket No. 30010-GR-97-43, May 6, 1998), and
- (10) other revenue credits associated with Company production costs (Docket No. 30010-GP-05-79, June 15, 2005).

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**INTEREST**

Interest will be applied to any month-end over collection in Account 191 at the annual Commission-Authorized Interest Rate divided by twelve (12).

**PGA CLAUSE RATE DETERMINATION**

On a periodic basis, no less frequently than annually, the Company will compute a surcharge (positive or negative) to amortize the over- or under-collected balance in the 191 account, by dividing such over- or under-collected balance by the Wyoming sales for the test year. Total gas-cost rates will be determined by adding this unit surcharge to the gas-cost base rates established above.

**NON-CORE REVENUE ADJUSTMENT DETERMINATION**

In each filing which computes the surcharge (positive or negative), the Company will compute a credit to core rates for the revenue collected from non-core customers. This adjustment will include any capacity-release revenue allocated to Wyoming. The accounting for this adjustment will occur in Account 191.

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## 2.07 CONSERVATION ENABLING TARIFF (CET)

The CET is a mechanism designed to ensure that the Company only collects from GSS and GSL customers the Commission-authorized revenue per customer. The Commission-authorized revenue per customer multiplied by the number of customers equals the Commission-authorized revenue requirement. As the number of the customers fluctuates, the total revenue authorized from the GSS and GSL classes will also fluctuate. The CET applies only to the GSS and GSL rate schedules.

### DEFERRED ACCOUNT ACCRUAL

The Company shall record monthly over- or under-recoveries of authorized Non-Gas Cost revenue in the CET Deferred Account (Account 191.9). The allowed revenue for a given month is equal to the allowed Non-Gas Cost revenue per customer for that month multiplied by the actual number of customers. The monthly accrual (positive or negative) is determined by calculating the difference between the actual billed Non-Gas Cost revenue and the allowed revenue for that month.

The allowed GSS Non-Gas Cost Revenue per Customer per Month is as follows:

|               |               |               |               |
|---------------|---------------|---------------|---------------|
| Jan = \$63.79 | Apr = \$39.48 | Jul = \$16.82 | Oct = \$30.70 |
| Feb = \$57.95 | May = \$29.85 | Aug = \$17.03 | Nov = \$47.78 |
| Mar = \$49.86 | Jun = \$20.15 | Sep = \$19.27 | Dec = \$63.41 |

The allowed GSL Non-Gas Cost Revenue per Customer per Month is as follows:

|                |                |               |                |
|----------------|----------------|---------------|----------------|
| Jan = \$339.05 | Apr = \$198.28 | Jul = \$64.11 | Oct = \$146.77 |
| Feb = \$296.77 | May = \$143.43 | Aug = \$65.36 | Nov = \$243.25 |
| Mar = \$255.06 | Jun = \$ 84.00 | Sep = \$79.68 | Dec = \$329.48 |

The formula for calculating the accrual each month can be shown as follows:

$$\text{Allowed Revenue (for each month)} = \text{Actual Customers} \times \text{Allowed Revenue per Customer for that month}$$

$$\text{Monthly Accrual} = \text{Allowed Revenue} - \text{Actual Revenue}$$

### AMORTIZATION OF ACCRUAL

At least annually, the Company will file with the Commission an application to amortize the balance (positive or negative) in Account 191.9. The balance will be amortized by a uniform percentage increase or decrease to the Non-Gas Cost rates of the magnitude necessary to amortize the balance over one year.

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## 2.08 THERMWISE® ENERGY EFFICIENCY

### ENERGY EFFICIENCY PROGRAMS

Since 2009 the Company has designed and implemented cost effective Energy Efficiency (EE) programs that encourage residential and commercial customers receiving service on the GSS and GSL rate schedules to purchase and install energy-efficiency products and appliances. The programs offered by the Company are detailed in the following sections:

- § 2.09 ThermWise® Appliance Rebates
- § 2.10 ThermWise® Builder Rebates
- § 2.11 ThermWise® Business Rebates
- § 2.12 ThermWise® Home Energy Plan
- § 2.13 ThermWise® Weatherization Rebates

Qualifying appliances and/or measures will be eligible for rebates under only one of the above-listed programs. Program participants will be required to provide appropriate documentation as determined by the Company or its program administrator to ensure program eligibility requirements are satisfied.

### DEFERRED ACCOUNT ACCRUAL

The Company shall record all DSM-related expenses in the Wyoming DSM Deferred Account (Account 182.4).

### AMORTIZATION OF ACCRUAL

At least annually, the Company will file with the Commission an application to amortize the balance in Account 182.4. The balance will be amortized by a uniform increase or decrease to the GSS and GSL non-gas cost rates of the magnitude necessary to amortize the balance over one year.

### CARRYING CHARGE

An annual interest rate, as specified annually by the Commission in accordance with Chapter 3, Section 7(f) of the Commission's Rules and Regulations, divided by twelve (12), shall be applied monthly to the Wyoming DSM Deferred Account balance, as adjusted for the corresponding tax deferral balance in Account 283.

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## 2.09 THERMWISE® APPLIANCE REBATES

### PROGRAM DESCRIPTION

Through the ThermWise Appliance Rebates program, the Company offers a rebate to residential customers receiving service on a GSS and GSL rate schedules.

A rebate under the ThermWise Appliance Rebates program is paid directly to a customer for purchasing and installing a qualifying measure at a qualifying residence. Qualifying single family residences are defined as having 3 or fewer units and multi-family as having four or more units. Qualifying measures are listed below in the ThermWise Appliance Rebates Table. This includes the replacement of existing appliances as well as first-time installations.

Except as otherwise noted in the ThermWise Appliance Rebates Table, a customer may receive rebates for up to two of each type of measure purchased and installed per dwelling unit. For example, a rebate will be paid for up to two high-efficiency furnaces and two high-efficiency water heaters, etc., purchased and installed per dwelling unit.

### QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form and required supporting documentation within 6 months of the purchase of the qualifying measure. The following requirements and rebates to customers are applicable for the ThermWise Appliance Rebates program measures.

| <b>THERMWISE APPLIANCE REBATES TABLE</b>    |   |                             |
|---|---|-----------------------------|
| <b>Appliance Rebates Efficiency Measure</b> | <b>Minimum Efficiency Of New Equipment</b>  | <b>Rebate Amount</b>        |
| Natural Gas Furnace – 95% AFUE              | AFUE ≥ 95 < 97.5  | \$300.00                    |
| Natural Gas Furnace – 98% AFUE              | AFUE > 97.5   | \$350.00                    |
| Dual-Fuel Heating System – Tier 1           | Specific equipment requirements are available at <a href="http://thermwise.com/equipment-specs/dual-fuel">thermwise.com/equipment-specs/dual-fuel</a> . | Up to \$1,000 single family |
|   |   | Up to \$500.00 multifamily  |
| Dual-Fuel Heating System – Tier 2           | Specific equipment requirements are available at <a href="http://thermwise.com/equipment-specs/dual-fuel">thermwise.com/equipment-specs/dual-fuel</a> . | Up to \$1,200 single family |
|   |   | Up to \$600.00 multifamily  |
| High-Efficiency Gas Storage Water Heater    | ENERGY STAR® Certified  | \$100.00                    |

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| THERMWISE APPLIANCE REBATES TABLE  |   |                        |
|--|---|------------------------|
| Appliance Rebates Efficiency Measure   | Minimum Efficiency Of New Equipment   | Rebate Amount          |
| High-Efficiency Tankless Gas Water Heater  | ENERGY STAR® Certified  | \$300.00               |
| High-Efficiency Condensing Gas Storage Water Heater  | Condensing ENERGY STAR® Certified   | \$350.00               |
| High-Efficiency Hybrid Gas Water Heater  | TE ≥ 0.90 or EF .90 or higher   | \$350.00               |
| Residential Gas Boiler – Tier 1  | AFUE ≥ 85% < 95%  | \$400.00               |
| Residential Gas Boiler – Tier 2  | AFUE ≥ 95%  | \$600.00               |
| Solar Assisted Water Heating   | Active system certified OG- 300 by SRCC   | \$750.00               |
| Direct-Vent Gas Fireplace  | FE ≥ 70%, with an electronic pilot ignition   | \$200.00               |
| Smart Thermostat – Tier 1  | ENERGY STAR® Certified<br>Must be equipped with qualifying geofencing technology. Participation is limited to 2 rebates per premise   | \$50.00                |
| Smart Thermostat – Tier 2  | A list of manufacturers and rebate qualifying model numbers can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a> . Must be equipped with qualifying occupancy sensor technology. Participation is limited to 2 rebates per premise. | \$75.00                |
| Residential Boiler Reset Control   | Install after-market boiler reset control. Control must automatically adjust supply temperature based on outside air temperature  | \$100.00               |
| Combined Space and Water Heater  | Must be considered one unit by the manufacturer and must have an AFUE of ≥ 95%  | \$750.00               |
| Smart Water Heater Controller  | A list of manufacturers and rebate qualifying model numbers can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a> . Participation is limited to 2 rebates per premise  | \$50.00                |
| Energy Recovery Ventilation  | Gas space heating is required. Must include a central system with internal fan system and separation of indoor and outdoor airflows. Must not be required by code.  | \$300.00 single family |
|  |   | \$150.00 multifamily   |
| Definitions: AFUE Annual Fuel Utilization Efficiency      HVAC Heating Ventilation and Air Conditioning<br>EER Energy Efficiency Ratio                            TE Thermal Efficiency<br>EF Energy Factor    SEER Seasonal Energy Efficiency Ratio<br>FE Fireplace Efficiency                                      SRCC Solar Rating and Certification Corporation<br>HSPF Heating Seasonal Performance Factor |   |                        |

**Rebate Limitations**

Customer receiving rebates for qualifying equipment through the Appliance Rebate Program may not receive rebates for the same equipment through any other ThermWise Program. In order to qualify for a rebate, equipment must be purchased new, not used or leased.

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## 2.10 THERMWISE® BUILDER REBATES

### PROGRAM DESCRIPTION

Residential homebuilders and owner-builders (Builder) can receive rebates for implementing qualifying measures as shown below in the Builder Rebates Table, in newly constructed single and multi-family residences that are receiving or will receive service on the GSS or GSL rate schedules. A Builder will receive a rebate for up to two of each type of appliance or measure (excluding energy efficiency whole house measures) purchased and installed per dwelling unit. See example under Rebate Limitation section.

Rebates under the ThermWise Builder Rebates program will be paid directly to a Builder as indicated on the application for implementing the qualifying energy-efficiency measures. Qualifying appliances and measures are listed in the Builder Rebates Table.

### MULTIFAMILY

Builders can receive rebates for building a multi-family residence that meets program requirements. The requirements for multi-family projects are the same as those for single family projects.

### MEASURES, QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, Builders must submit a completed application form and all required supporting documentation within 6 months of the initiation of gas service. The ThermWise Builder Rebates Table provides applicable measures, qualifications and rebate amounts.

| <b>THERMWISE BUILDER REBATES TABLE</b>              |   |                                    |                                  |
|---|---|------------------------------------|----------------------------------|
| <b>Builder Rebates Efficiency Measure</b>           | <b>Minimum Efficiency Qualification</b>           | <b>Single Family Rebate Amount</b> | <b>Multifamily Rebate Amount</b> |
| 2009 IECC 2 x 6 or Equivalent Exterior Wall         | R-20 or IECC 2009 code equivalent                 | \$350.00                           | \$150.00                         |
| High-Efficiency Gas Water Heater                    | ENERGY STAR® Certified Minimum 40 gallon capacity | \$100.00                           | \$100.00                         |
| High-Efficiency Condensing Gas Storage Water Heater | Condensing ENERGY STAR® Certified                 | \$350.00                           | \$350.00                         |

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| <b>THERMWISE BUILDER REBATES TABLE</b>        |   |  |  |
|---|---|--|--|
| <b>Builder Rebates<br/>Efficiency Measure</b> | <b>Minimum Efficiency Qualification</b>   | <b>Single Family<br/>Rebate<br/>Amount</b> | <b>Multifamily<br/>Rebate<br/>Amount</b> |
| High-Efficiency Hybrid Gas Water Heater       | TE ≥ 90% or EF .90 or higher  | \$350.00                                   | \$350.00                                 |
| Tankless Gas Water Heater                     | ENERGY STAR® Certified  | \$300.00                                   | \$300.00                                 |
| Natural Gas Furnace – 95% AFUE                | AFUE ≥ 95% < 97.5%  | \$300.00                                   | \$300.00                                 |
| Natural Gas Furnace – 98% AFUE                | AFUE > 97.5   | \$350.00                                   | \$350.00                                 |
| Dual-Fuel Heating System– Tier 1              | Specific equipment requirements are available at <a href="http://thermwise.com/equipment-specs/dual-fuel">thermwise.com/equipment-specs/dual-fuel</a> .   | Up to \$1,000.00                           | Up to \$500.00                           |
| Dual-Fuel Heating System – Tier 2             | Specific equipment requirements are available at <a href="http://thermwise.com/equipment-specs/dual-fuel">thermwise.com/equipment-specs/dual-fuel</a> .   | Up to \$1,200.00                           | Up to \$600.00                           |
| Residential Gas Boiler – Tier 1               | AFUE ≥ 85% < 95%  | \$400.00                                   | \$400.00                                 |
| Residential Gas Boiler – Tier 2               | AFUE ≥ 95%  | \$600.00                                   | \$600.00                                 |
| Solar Assisted Gas Water Heating              | Active system certified OG-300 by SRCC  | \$750.00                                   | \$750.00                                 |
| R-5 Windows                                   | U-factor ≤ 0.22 <sup>1</sup>  | \$2.50/sq.ft.                              | \$2.50/sq.ft.                            |
| Smart Thermostat – Tier 1                     | ENERGY STAR® Certified<br>Must be equipped with qualifying geofencing technology<br>Participation is limited to 2 rebates per premise.  | \$50.00                                    | \$50.00                                  |
| Smart Thermostat – Tier 2                     | A list of manufacturers and rebate qualifying model numbers can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a> . Must be equipped with qualifying occupancy sensor technology<br>Participation is limited to 2 rebates per premise. | \$75.00                                    | \$75.00                                  |

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|   |   |          |          |
|---|---|----------|----------|
| Combined Space and Water Heater   | Must be considered one unit by the manufacturer and must have an AFUE of $\geq 95\%$  | \$750.00 | \$750.00 |
| Smart Water Heater Controller   | A list of manufacturers and rebate qualifying model numbers can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a> . Participation is limited to 2 rebates per premise                                  | \$50.00  | \$50.00  |
| Continuous Exterior Rigid Insulation  | $\geq R-5$ continuous insulation. Natural gas space heating is required. Must not be required by code. Installation must not interfere with ventilation requirement outlined in applicable International Mechanical Code. | \$200.00 | \$150.00 |
| Energy Recovery Ventilation   | Natural gas space heating is required. Must include a central system with internal fan system and separation of indoor and outdoor airflows. Must not be required by code.  | \$300.00 | \$150.00 |
| Definitions: AFUE Annual Fuel Utilization Efficiency<br>EER Energy Efficiency Ratio<br>EF Energy Factor<br>HERS Home Energy Rating System<br>HVAC Heating Ventilation and Air Conditioning<br>HSPF Heating Seasonal Performance Factor<br>ICEE International Energy Conservation Code<br>SEER Seasonal Energy Efficiency Performance Factor<br>SRCC Solar Rating and Certification Corporation<br>TE Thermal Efficiency<br><sup>1</sup> Eligible products must have a U-factor of .22 or lower. |   |          |          |

**REBATE LIMITATIONS**

Except as otherwise noted in the ThermWise Builder Rebates Table, Builders are eligible to receive rebates for a maximum of two (2) qualifying measures per measure type in each newly constructed dwelling unit. Builders receiving rebates for qualifying equipment through the Builder Rebate Program may not receive rebates for the same equipment through any other ThermWise Program. In order to qualify for a rebate, Equipment must be purchased new, not used or leased.

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## 2.11 THERMWISE® BUSINESS REBATES

### PROGRAM DESCRIPTION

Through the ThermWise Business Rebates program, the Company offers rebates to a separately metered business unit receiving service on a GSS or GSL rate schedules.

Except as otherwise noted, rebates will be paid directly to a customer for purchasing and installing a qualifying measure at the qualifying business unit. Qualifying measures are listed below in the ThermWise Business Rebates Table. Qualifying measures include those that target cost-effective natural gas savings including retrofits of existing systems as well as first-time installations.

### QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form and all required supporting documentation. The following requirements and rebates to customers are applicable to the ThermWise Business Rebates program.

| <b>THERMWISE BUSINESS REBATES TABLE<sup>1,2</sup></b> |  |  |                          |
|---|--|--|--------------------------|
| <b>Business Rebates Efficiency Measure</b>            | <b>Size Category Of New Equipment</b>                                | <b>Minimum Efficiency Of New Equipment</b> | <b>Rebate Amount</b>     |
| High-Efficiency Storage Gas Water Heater              | ≤ 75,000 Btu/Hr Input  | ENERGY STAR® Certified                     | \$100.00                 |
|   | > 75,000 Btu/Hr Input  | TE ≥ 82%                                   | \$2.00 per kBtu/Hr Input |
| High-Efficiency Tankless Gas Water Heater             | < 200,000 Btu/Hr Input   | ENERGY STAR® Certified                     | \$2.00 per kBtu/Hr Input |
|   | ≥ 200,000 Btu/Hr Input   | TE ≥ 82%                                   | \$2.00 per kBtu/Hr Input |
|   | ≥ 200,000 Btu/Hr Input   | TE ≥ 90%                                   | \$3.00 per kBtu/Hr Input |
| High-Efficiency Clothes Washer                        | Commercial High-Efficiency Clothes Washer (Coin-operated/Laundromat) | ENERGY STAR® Certified                     | \$75.00                  |
| High-Efficiency Pre-Rinse Spray Valve                 | N/A  | 1.6 GPM (retrofit only)                    | \$32.00                  |
| Natural Gas Furnace – 95% AFUE                        | N/A  | AFUE ≥ 95% < 97.5%                         | \$300.00                 |

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| <b>THERMWISE BUSINESS REBATES TABLE (Continued)</b> |                                       |  |                           |
|---|---------------------------------------|--|---------------------------|
| <b>Business Rebates Efficiency Measure</b>          | <b>Size Category of New Equipment</b> | <b>Minimum Efficiency of New Equipment</b>   | <b>Rebate Amount</b>      |
| Natural Gas Furnace – 98% AFUE                      | N/A                                   | AFUE > 97.5%   | \$350.00                  |
| Dual-Fuel Heating System – Tier 1                   | N/A                                   | Specific equipment requirements are available at <a href="http://thermwise.com/equipment-specs/dual-fuel">thermwise.com/equipment-specs/dual-fuel</a> .            | Up to \$1,000.00          |
| Dual-Fuel Heating System – Tier 2                   | N/A                                   | Specific equipment requirements are available at <a href="http://thermwise.com/equipment-specs/dual-fuel">thermwise.com/equipment-specs/dual-fuel</a> .            | Up to \$1,200.00          |
| Gas Boilers (hot water) <sup>3</sup>                | < 300,000 Btu/Hr Input                | AFUE ≥ 85%   | \$2.00 per kBtu/Hr Input  |
|   | ≥ 300,000 Btu/Hr Input                | TE ≥ 90%   | \$3.25 per kBtu/Hr Input  |
|   | ≥ 300,000 Btu/Hr Input                | TE ≥ 95%   | \$3.50 per kBtu/Hr Input  |
| Gas Boilers (steam) <sup>3</sup>                    | < 300,000 Btu/Hr Input                | AFUE ≥ 85%   | \$2.00 per kBtu/Hr Input  |
|   | ≥ 300,000 Btu/Hr Input                | TE ≥ 82%   | \$2.00 per kBtu/Hr Input  |
| Direct Contact Gas Water Heater                     | N/A                                   | TE > 90%   | \$1.10 per kBtu /Hr Input |
| High-Efficiency Gas Unit Heater                     | Non-condensing                        | TE ≥ 83% - < 90%   | \$1.25 per kBtu/Hr Input  |
|   | Condensing                            | TE ≥ 90%   | \$6.00 per kBtu/Hr Input  |
| Infrared Gas Heating System                         | N/A                                   | Infrared Heating System (limited to replacing existing natural gas non-infrared heating systems or be installed as part of new construction project)               | \$5.00 per kBtu/Hr Input  |
| Gas Boiler Outside Air Reset Control                | N/A                                   | Gas Boiler Outside Air Reset Control   | \$250.00                  |
| Gas Commercial Fryer                                | N/A                                   | ENERGY STAR® Certified   | \$500.00 per vat          |
| Gas Steam Cooker                                    | N/A                                   | ENERGY STAR® Certified   | \$1,000.00 per unit       |
| Gas Boiler Tune-up – Tier 1                         | N/A                                   | Perform a qualifying tune-up that complies with the boiler tune-up program requirements worksheet (available at <a href="http://ThermWise.com">ThermWise.com</a> ) | Up to \$100.00            |

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| THERMWISE BUSINESS REBATES TABLE (Continued)        |  |   |  |
|---|--|---|--|
| Business Rebates Efficiency Measure                 | Size Category of New Equipment                       | Minimum Efficiency of New Equipment   | Rebate Amount  |
| Gas Boiler Tune-up – Tier 2 <sup>4</sup>            | ≥ 300 kBtu < 1,500 kBtu                              | Perform a qualifying tune-up that complies with the boiler tune-up requirements worksheet (available at ThermWise.com) and yields an improvement in combustion efficiency | Up to \$200.00   |
| Gas Boiler Tune-up – Tier 3 <sup>3</sup>            | ≥1,500kBtu   |   | Up to \$300.00   |
| High-Efficiency Gas Convection Oven                 | N/A  | ENERGY STAR® Certified  | \$500.00 per oven  |
| High-Efficiency Gas Combination Oven                | N/A  | 40% Efficiency Cooking  | \$1,000.00 per unit  |
| High-Efficiency Gas Griddle                         | N/A  | ENERGY STAR® Certified  | \$300.00 per unit  |
| Building Shell (Retrofit) – Roof Insulation         | N/A  | Minimum increment of R-10 <sup>5</sup>  | \$0.08/sq.ft.  |
| Building Shell (Retrofit) – Wall Insulation         | N/A  | Minimum increment of R-10 <sup>5</sup>  | \$0.12/sq.ft.  |
| High-Efficiency Condensing Gas Storage Water Heater | N/A  | Condensing ENERGY STAR® Certified   | \$350.00   |
| Hybrid Gas Storage Water Heater                     | ≥ 75,000 Btu/Hr Input                                | TE ≥ 90%  | \$350.00   |
| Smart Thermostat                                    | N/A  | A list of measure requirements can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a>   | \$0.07/sq. ft. up to the lesser of 50% of the project cost or \$100 per unit |
| High-Efficiency Charbroiler                         | N/A  | Infrared only   | \$1,000.00   |
| Conveyor Oven                                       | Conveyor width ≥ 25 inches                           | Cooking efficiency ≥ 42% using ASTM standard F1817. Must have an idle energy consumption rate ≤ 57,000 Btu/Hr   | \$1,000.00   |
| Modulating Gas Dryer                                | <u>N/A</u>   | Controller must modulate burner   | \$75.00  |
| Gas Dryer Moisture Sensor                           | <u>N/A</u>   | Existing dryer must not contain a moisture sensor   | \$25.00  |
| Solar Assisted Pool Water Heating                   | <u>Pool area must be less than 5,000 square feet</u> | Active system certified OG-100 by SRCC  | \$750.00   |

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| THERMWISE BUSINESS REBATES TABLE (Continued)  |  |  |   |
|---|--|--|---|
| Business Rebates Efficiency Measure   | Size Category of New Equipment   | Minimum Efficiency of New Equipment  | Rebate Amount   |
| Demand Control Ventilation System (DCV)   | <u>N/A</u>   | A list of system requirements can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a>   | \$0.20/sq. ft. for conditioned space controlled by the DCV system |
| Pipe Insulation (Hot Water)   | <u>N/A</u>   | A list of system requirements can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a>   | \$1.50/sq. ft.  |
| Pipe Insulation (Steam)   | <u>N/A</u>   | A list of system requirements can be found at <a href="http://www.ThermWise.com">www.ThermWise.com</a>   | \$4.00/sq. ft.  |
| Energy Recovery Ventilator  | <u>N/A</u>   | Not required by code   | \$100.00 per million cubic ft. of air per week                    |
| Boiler O2 Trim Controls   | <u>N/A</u>   | O2 controls must be capable of reducing excess air by <10%. Can be installed on new or existing natural gas fired boilers. Must not be required by code.   | \$0.20/kBtu input   |
| Boiler Linkageless Controls   | <u>N/A</u>   | Must replace existing mechanically linked combustion air and fuel valve mechanisms with digital linkageless control. Only natural gas fired boilers. Must not be required by code.   | \$0.50 kBtu input   |
| VRF with Natural Gas DOAS   | <u>N/A</u>   | ENERGY STAR® compliant heat pump / must include natural gas DOAS   | \$150 per ton   |
| Definitions:  | AFUE Annual Fuel Utilization Efficiency<br>ASTM American Society for Testing and Materials<br>BTU/Hr British Thermal Units per Hour capacity<br>CEE Consortium for Energy Efficiency<br>DOAS Dedicated Outdoor Air System<br>EER Energy Efficiency Ratio | EF Energy Factor<br>HSPF Heating Seasonal Performance Factor<br>kBtu/Hr Thousands of British Thermal Units per Hour capacity<br>MEF Modified Energy Factor<br>SEER Seasonal Energy Efficiency Ratio<br>TE Thermal Efficiency<br>VRF Variable Refrigerant System<br>WF Water Factor |   |
| <p><sup>1</sup> Measures which are required by code are not eligible for rebates through the Business Rebate Program. Customers receiving rebates for qualifying equipment through the ThermWise Business Rebates Program may not receive rebates for the same equipment through any other ThermWise Program.</p> <p><sup>2</sup> In order to qualify for a rebate, equipment must be purchased new, not used or leased.</p> <p><sup>3</sup> Rebates for boiler measures will be paid directly to distributors.</p> <p><sup>4</sup> Customers may receive one (1) boiler tune-up rebate annually per boiler.</p> <p><sup>5</sup> Rebates for retrofit installations of wall and roof installation apply only to the first increment of R-10 insulation added to the wall or floor. Additional increments of R-10 beyond the first are not eligible to receive a rebate.</p> |  |  |   |

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## 2.12 THERMWISE® HOME ENERGY PLAN

### PROGRAM DESCRIPTION

The ThermWise Home Energy Plan program offers an energy-efficiency plan to residential customers receiving service on the GSS or GSL rate schedules.

The ThermWise Home Energy Plan program includes home energy plans and energy-efficiency measures listed in Home Energy Plan Table.

### HOME ENERGY PLAN

The home energy plan includes two separate components: 1) a self-completed mail-in survey can be sent to the customer at no charge, or 2) a Company technician will conduct an in-home plan for a fee as described in the Home Energy Plan Table. A participating customer will receive a customized report recommending home improvements that can be implemented to reduce natural gas usage.

During the in-home plan, the technician will offer certain energy-efficiency measures, identified in the Home Energy Plan Table, at no charge or with a rebate to the qualifying customer. A qualifying customer choosing to complete the energy plan process via the mail-in survey will be sent a packet containing appropriate energy-efficiency measures for the residence at no charge.

### IN-HOME PLAN FEE

The Company will bill a customer a \$25.00 fee per dwelling unit. This fee will be refunded to the customer upon implementation of any Company energy-efficiency rebate measures related to Company-sponsored rebate programs. The Company will waive the \$25 fee for senior citizens over the age of 65.

### QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

Program efficiency measures that are offered to customers in conjunction with a Home Energy Plan are shown in the Home Energy Plan Table.

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QUESTAR GAS COMPANY D/B/A  
ENBRIDGE GAS WYOMING  
WYOMING NATURAL GAS TARIFF

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| THERMWISE HOME ENERGY PLAN TABLE    |   |   |                    |
|-------------------------------------|---|---|--------------------|
| Home Energy Plan Efficiency Measure | Qualification Requirement Of Old Equipment                                | Minimum Efficiency Of New Equipment                   | Charge To Customer |
| Pipe Insulation <sup>1</sup>        | Natural gas water heater, no pipe insulation                              | First 4 feet of hot water, first 2 feet of cold water | No Charge          |
| Kitchen Sink Aerator <sup>1</sup>   | Natural gas water heater, faucet of 2.75 gallons per minute (GPM) or more | Less than 2.0 GPM                                     | No Charge          |
| Faucet Aerator <sup>1</sup>         | Natural gas water heater, faucet of 2.75 GPM or more                      | Less than 2.0 GPM                                     | No Charge          |
| Low-Flow Shower Head <sup>1</sup>   | Natural gas water heater, shower head of 3.0 GPM or more                  | Less than 2.5 GPM                                     | No Charge          |
| <b>3</b> Provided, if recommended.  |   |   |                    |

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PUBLIC SERVICE COMMISSION  
APPROVED  
EFFECTIVE: **July 1, 2024**  
DOCKET NO. **30010-224-GT-24**  
STATE OF WYOMING

## 2.13 THERMWISE® WEATHERIZATION REBATES

### PROGRAM DESCRIPTION

The ThermWise Weatherization Rebate program targets residences receiving service on the GSS or GSL rate schedules. A qualifying single-family residence is an existing structure that has up to three residential dwelling units. A qualifying multifamily residence is an existing dwelling having four or more residential dwelling units.

For qualifying multifamily residences, a pre-qualification inspection will be required.

The ThermWise Weatherization Rebates program will include weatherization-efficiency measures listed below in the Weatherization Rebates Table.

### WEATHERIZATION EFFICIENCY MEASURES

A rebate for a qualifying weatherization efficiency measure will be offered as shown in the Weatherization Rebates Table.

### QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form within 6 months of the installation date and all required supporting documentation. The following requirement and rebate amounts are applicable to the Weatherization Rebates efficiency measures.

The following requirements are applicable to the ThermWise Weatherization Rebates program.

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ENBRIDGE GAS WYOMING  
WYOMING NATURAL GAS TARIFF**

| <b>THERMWISE WEATHERIZATION REBATES TABLE</b>   |                                     |  |  |
|---|-------------------------------------|--|--|
| <b>Weatherization Rebates Efficiency Measure<sup>1</sup></b>  | <b>Baseline</b>                     | <b>Minimum Efficiency of New Equipment</b>   | <b>Rebate Amount</b>   |
| R-5 Windows <sup>3,4,5</sup>  | Existing home with natural gas heat | U-factor ≤ 0.22  | \$2.50/sq. ft.   |
| Attic Insulation <sup>2,4,6</sup>   | Existing home with natural gas heat | Tier 1 – Minimum increment of R-19 or higher with a post installation value of at least R-38 but not more than R-60.   | Tier 1<br>\$0.25/sq.ft.  |
|   | Existing home with natural gas heat | Tier 2 – An additional increment of at least R-11 with at least R-38 but not to exceed R-60  | Tier 2<br>\$0.07/sq.ft.  |
| Wall Insulation <sup>2,4,7</sup>  | Existing home with natural gas heat | Increment of R-11 or higher  | \$0.30/sq.ft.  |
| Floor Insulation <sup>2,4,7</sup>   | Existing home with natural gas heat | Increment of R-19 or higher  | \$0.20/sq.ft.  |
| Continuous Rigid Exterior Insulation  | Existing home with natural gas heat | ≥R-5 continuous insulation. Gas space heating is required. Must not be required by code. Installation must not interfere with ventilation requirement outlined in applicable International Mechanical Code | Single Family \$0.40/sq.ft. not to exceed \$800.00 per residence |
|   |                                     |  | Multifamily \$0.40/sq.ft. not to exceed \$400.00 per residence   |
| <p><sup>1</sup> These measures are available to existing dwelling units heated with natural gas. Multifamily dwelling units must have a pre-qualification inspection. Customers receiving rebates for qualifying measures through the Weatherization Rebate Program may not receive rebates for the same measures through any other ThermWise Program. Installations must comply with all local codes and ordinances.</p> <p><sup>2</sup> Do it yourself installations are allowed for attic, floor and wall insulation.</p> <p><sup>3</sup> Including sliding glass patio doors, but excluding all other doors (storm doors, wood and/or metal doors with windows). Energy performance of window assemblies and glazing products must be rated in accordance with NFRC. Site built windows or glass only will not qualify for a rebate in the residential weatherization program.</p> <p><sup>4</sup> Eligible installations must be between a heated space and an unconditioned space or an area outside of the building envelope. An unconditioned space is defined as an area or room within a building that is not being heated or cooled, that has no fixed opening directly into an adjacent conditioned space, or which is outside of the building envelope.</p> <p><sup>5</sup> Eligible products must have a U-factor of .22 or lower.</p> <p><sup>6</sup> Attic insulation will be available in homes that have not had the measure rebated with the ThermWise program in previous years. This measure will be available on a one-time basis per measure per premise. An exception to this rule will be in the event that additional attic insulation is recommended by a ThermWise or Home Performance audit for a premise which was previously rebated for attic insulation. In the case of such a recommendation, the homeowner will be eligible to participate in the Tier 2 attic insulation measure without additional participation in the Tier 1 measure. Another exception to this rule will be in the event a new owner qualifies and has installed insulation qualifying for a Tier 2 attic insulation rebate.</p> <p><sup>7</sup> Floor and wall insulation may be eligible for multiple rebates when the work completed covers a portion of the dwelling not previously submitted for a rebate.</p> |                                     |  |  |
| Definitions: U-Factor is the reciprocal of R-Value  |                                     |  |  |

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### 3. NON-CORE INTERRUPTIBLE SERVICE

#### 3.01 CONDITIONS OF SERVICE

The Company provides non-core interruptible service to customers qualifying under the classification provisions of each interruptible rate schedule listed in this tariff. Customers on non-core interruptible service rate schedules must also meet the requirements of § 8.02.

#### SERVICE AVAILABILITY

Non-core interruptible service is available only to the extent that, in the Company's judgment, the service can be provided and, in the case of sales service, gas supplied to provide this service without impairing the Company's ability to serve core firm sales service customers. Non-core interruptible service is subject to interruption at any time. See § 3.02.

#### STANDBY EQUIPMENT AND FUEL

It is the customer's responsibility to provide standby equipment and/or fuel, if necessary, during periods of interruption (see § 3.02) or emergency service restrictions (see § 6.03).

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### 3.02 PERIODS OF INTERRUPTION

#### INTERRUPTION CONDITIONS

Service under non-core interruptible service rate schedules is subject to temporary periods of interruption upon notice by the Company, whenever the Company determines interruption is required to serve core firm sales service customers. Service may also be interrupted to inject gas into storage reservoirs, for maintenance or replacement of facilities, or for other reasons related to serving firm service customers. Service will not be recommenced until the Company, in its discretion, can fulfill the demand of its core firm sales service customers. The Company shall notify customers when service may resume.

#### SCHEDULE OF INTERRUPTION

All interruptible service is subject to simultaneous interruption. Upon notice from the Company, interruptible customers are required to interrupt as soon as operationally possible, but in no event later than two hours from notice. The Company requires each interruptible customer to provide, and update as necessary, contact information that enables the Company to immediately notify a customer of a required interruption. In the event the Company is unable to notify a customer using the contact information, the customer may be subject to a penalty as described below.

System emergencies, irregularities of weather or other operating conditions may require immediate interruption. At times, there may be a need for interruption on an isolated portion of the Company's system. If the simultaneous interruption of a different portion of the system will not assist in remedying the situation that gives rise to the need for interruption, customers in those areas will not be subject to simultaneous interruption.

At the time of an interruption, the Company shall use reasonable efforts to advise customers of the cause of the interruption. When feasible, interruptions may be partial. In such event, interruptible transportation and sales customers will be required to interrupt partially on a pro rata basis based on representative daily use levels. However, customers who are unable to partially interrupt or who prefer to interrupt 100%, if at all, may, at the Company's discretion, be allowed to interrupt on an all-or-nothing basis. Initially, customers who are allowed to interrupt on an all-or-nothing basis will be required to interrupt 100%. The Company will endeavor to balance interruptions between customers who interrupt partially and those who interrupt on an all-or-nothing basis over the course of a year, but in no event shall the Company be liable if it is unable to do so.

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**PENALTY**

If any non-core interruptible customer fails to reduce, or discontinue use of natural gas, and in the case of a transportation customer failing to interrupt or reduce gas usage or nominations at the earliest opportunity, in accordance with instructions of the Company, a penalty rate will apply. The penalty rate will equal the sum of the following:

|                           |                        |  |
|---------------------------|------------------------|--|
| Distribution Non-Gas Cost | Upstream Pipeline Cost | Commodity Cost   |
| \$15.00 per Dth           | \$5.00 per Dth         | Highest Purchased Commodity Cost During Period Of Interruption |

Under no circumstances will this penalty provision be considered as giving the customer the right to use gas during a requested interruption or restriction of service. Customers failing to comply with interruption required by the Company may also be subject to an immediate suspension or restriction of service during the interruption.

|                                 |               |                |
|---------------------------------|---------------|----------------|
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## 4. NON-CORE INTERRUPTIBLE SALES SERVICE

### 4.01 CONDITIONS OF SERVICE

#### SERVICE ARRANGEMENTS

Each non-core interruptible sales customer will be required to enter into a service agreement with the Company. Interruptible sales service customers must contract for service on an annual basis. Customers must apply for interruptible sales service on a service agreement form provided by the Company. The Company may reject applications if, in its sole discretion, the Company is not able to contract for or it does not have adequate gas supplies or acceptance of the customer would not provide benefit to firm sales customers. Applications providing the greatest benefit to firm sales customers will be accepted first.

#### DAILY CONTRACT LIMIT

The Company will, at its discretion, allow IS customers to use natural gas in excess of their daily contract limits to be charged at the customer's contracted rate schedule. If the Company notifies the customer to limit usage to its contract amount, any usage beyond that limit will incur a penalty as described in § 3.02. The Company reserves the right to limit usage to the daily contract limit.

#### FACILITY MODIFICATIONS

Any costs to modify existing facilities or to install new facilities required to provide this service shall be paid to the Company by the customer in advance of construction unless other arrangements have been made. All such facilities are the property of the Company. The Company may at its option withhold service until all necessary facilities are in place to ensure safe and efficient service and to ensure that proper billing and accounting can be performed.

#### SERVICE FOR NEWLY INSTALLED FACILITIES

Customers installing new facilities in the Company's service territory and requesting non-core interruptible sales service may be served as IS customers on a reasonable-efforts basis.

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**MINIMUM YEARLY CHARGE FOR IS CUSTOMERS**

For billing purposes, at the end of each contract year, IS customers' annual bills will be adjusted in order to satisfy the minimum of a 15% load factor requirement. If a customer discontinues service, or if in the judgment of the Company the customer will not meet its minimum load factor requirement, the Company may assess the minimum yearly charge prior to the end of the contract year. The Minimum Yearly Charge will be calculated as follows:

$$\text{Minimum Yearly Charge} = \text{Peak Winter Day} \times 55 \text{ Days} \times \text{Non-Gas Cost Rates}$$

The payment necessary to satisfy the remaining Minimum Yearly Charge will be calculated as follows:

$$\text{Determination of remaining Minimum Yearly Charge} = [(\text{Peak Winter Day} \times 55) - (\text{Annual Historical Use})] \times \text{Non-Gas Cost Rate}$$

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## 4.02 INTERRUPTIBLE SALES SERVICE RATE SCHEDULE (IS)

### IS VOLUMETRIC RATES

Rates Per Dth Used Each Month  
Dth = dekatherm = 10 therms = 1,000,000 Btu  
Dth

|                        |           |
|------------------------|-----------|
|                        | Dth       |
| Non-Gas Cost           | \$0.30392 |
| Upstream Pipeline Cost | \$0.18073 |
| Commodity Cost         | \$6.61906 |
| 191 Amortization       | \$2.00175 |
| Total                  | \$9.10546 |

Minimum Yearly Charge Peak Winter Day x 55 Days x Non-Gas Cost Rates  
 Penalty for failure to interrupt or limit usage to contract limits when requested by  
 the Company. See § 3.02

### IS FIXED CHARGES

|   |                |          |
|---|----------------|----------|
| Monthly Basic Service Fee (BSF):                            | BSF Category 1 | \$12.00  |
| Does not apply as a credit toward the yearly minimum charge | BSF Category 2 | \$32.50  |
| For a definition of BSF categories see § 7.03               | BSF Category 3 | \$83.00  |
|   | BSF Category 4 | \$407.00 |

### IS CLASSIFICATION PROVISIONS

- (1) Service on an annual contract basis available to commercial and industrial customers.
- (2) Customer must maintain the ability to interrupt natural gas service.
- (3) Customer's load factor is 15% or greater where load factor is defined to be:  
 $(\text{Actual or Estimated Annual Use} \div 365 \text{ days}) \div \text{Peak Winter Day} \geq 15\%$
- (4) Service is subject to minimum yearly charge based on a 15% load factor requirement. See § 4.01. The charge is prorated to the portion of the year gas service is available. See § 7.03.
- (5) Service is subject to a monthly BSF.
- (6) All sales are subject to additional local charges and sales tax stated in § 7.02.
- (7) Minimum annual usage of 7,000 Dth is required.

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### 4.03 INTERRUPTIBLE CONTRACT SALES RATE SCHEDULE (ICS)

#### ICS VOLUMETRIC RATES

|   | Rates Per Dth Used Each Month<br>Dth = dekatherm = 10 therms = 1,000,000 Btu |
|---|--|
| All Usage   | Rates as specified by contract terms.  |
| Penalty for failure to interrupt or limit usage to contract limits when requested by the Company. |  |
|   | See § 3.02   |

#### ICS FIXED CHARGES

Monthly Basic Service Fee: Charges as specified by contract terms.

#### ICS CLASSIFICATION PROVISIONS

- (1) Service available by contract only in accordance with contract terms.
- (2) All sales are subject to additional local charges and sales tax stated in § 7.02.

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## 5. TRANSPORTATION SERVICE

### 5.01 CONDITIONS OF SERVICE

#### APPLICABILITY

This service applies to transportation of customer-acquired gas through the Company's distribution system from an approved interconnect point between the Company's distribution system and an upstream pipeline to a redelivery meter serving customer's premises.

#### TERM

Service shall be for a minimum of one year.

#### FUEL REIMBURSEMENT

A fuel reimbursement of 1.5% will apply to all transportation volumes. The reimbursement will be collected by redelivering 1.5% less volume to the customer's meter than was received into the Company's distribution system for transportation.

#### FACILITY MODIFICATIONS

Any costs to modify existing Company facilities or to install new Company facilities required to provide this service shall be paid to the Company by the customer in advance of construction unless other arrangements have been made. All such facilities are the property of the Company. The Company may at its option withhold service until all necessary facilities are in place to ensure safe and efficient service and to ensure that proper billing and accounting can be performed. The Company will require telemetering equipment as a prerequisite to providing transportation service.

Customers may increase the daily contract limit if additional equipment is added or if operational changes necessitate firm service backup. All service is subject to the availability of new or additional service requirements shown in § 8.02.

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## 5.02 NON-CORE INTERRUPTIBLE TRANSPORTATION SERVICE

### INITIAL SERVICE ARRANGEMENTS

Each non-core interruptible transportation customer will be required to enter into a service agreement with the Company. Non-core interruptible transportation service customers must contract for service on an annual basis.

### COMPANY INTERRUPTION

Should interruptions be required, customers will be interrupted as described in § 3.02.

### GAS PURCHASE ARRANGEMENT DURING PERIODS OF INTERRUPTION

Customers may offer to sell their gas supplies to the Company, and the Company may agree to purchase such gas supplies, for its use during periods of interruption in serving firm sales customers. If a customer opts to sell its gas supply to the Company, and the Company agrees to buy the gas, such sale shall be made upon the following conditions:

- (1) The customer's gas purchase contract may not preclude continued deliveries by its supplier during periods of interruption of the Company's transportation service.
- (2) Customer agrees that its gas purchase contracts will not allow, during a period of interruption, for the sale, exchange, transportation or beneficial use of Company-requested gas supplies for the benefit of anyone other than: (a) the Company, or (b) parties holding a pre-existing higher contractual priority to the gas supplies.

In no event will customer sell or exchange its gas supplies or otherwise interfere with the Company's ability to purchase customer's gas supplies during a period of interruption.

- (3) Upon notification of interruption of service by the Company, the customer agrees to immediately begin nominating the Company-requested amount of gas and will continue such nomination during the period of interruption unless instructed otherwise by the Company.

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- (4) The Company will require volumes equal to the average of the three most recently confirmed gas day nominations (less imbalance payback to customers) up to the amount of gas under contract to be available for purchase during an interruption, but will not require volumes in excess of the customer's representative daily use. Volumes not delivered upon request will be subject to the penalty described in (7) below.
- (5) All gas purchased by the Company under this provision shall be at the point where deliveries are made to the upstream pipeline system upon which the Company has contracted for transportation service or delivered directly to the facilities of the Company. The Company will make arrangements for transportation of these purchases during periods of interruption to its own distribution system. The Company's planned gas purchases under the provisions of this section shall be used to meet the requirements of firm sales customers, and all gas purchased is considered necessary to meet the needs of firm customers.
- (6) The customer agrees to sell and the Company shall have the option to purchase customer's gas at the higher of the monthly market index price or the gas daily market index price, as defined in the Glossary.
- (7) For volumes that the Company requests be nominated, but which are not available to the Company because of the customer's unexcused failure to nominate, or because customer has sold, exchanged, transported or otherwise used the gas for the benefit of anyone other than the Company in violation of subsection (2) above, the Company shall impose a penalty equal to the highest purchased gas cost during the period of interruption plus \$15/Dth for the volume of gas requested but not delivered.

### DEMAND CHARGE

A demand charge determined by multiplying the Monthly Demand Charge Per Dth Of Daily Contract Limit rate, shown in the applicable rate schedule, by the customer's Daily Contract Limit, will be charged each month.

### ADMINISTRATIVE CHARGE

Customers taking service on rate schedule IT will be billed an annual administrative charge of \$8,000 for each end-use site in equal monthly amounts. A customer will be required to continue to pay the administrative charge monthly during a temporary discontinuance of service. The administrative charge will be billed in addition to the demand charge.

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**FEES, COSTS AND CHARGES**

In the event that the Company incurs fees, charges or costs as a result of the transportation of a customer's gas to the Company's distribution system by an upstream pipeline, the Company will provide a statement of such charges or costs. The customer will reimburse the Company for all fees, charges or costs associated with such transportation.

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### 5.03 INTERRUPTIBLE TRANSPORTATION RATE SCHEDULE (IT)

#### IT VOLUMETRIC RATES

Rates Per Dth Redelivered Each Month  
Dth = dekatherm = 10 therms = 1,000,000 Btu

Dth

|   |           |            |
|---|-----------|------------|
| Base Rate   | \$0.20216 |            |
| Total Rate  | \$0.20216 |            |
| Penalty for failure to interrupt or limit usage or nominations when requested by the Company: |           | See § 3.02 |

#### IT FIXED CHARGES

|  |   |                |            |                     |          |                |         |                |          |
|--|---|----------------|------------|---------------------|----------|----------------|---------|----------------|----------|
| Monthly Demand Charge Per Dth Of Daily Contract Limit                                      | \$0.56212   |                |            |                     |          |                |         |                |          |
| Total Monthly Demand Charge  | \$0.56212   |                |            |                     |          |                |         |                |          |
| Monthly Basic Service Fee (BSF):<br>(Does not apply as a credit toward the minimum charge) | <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 40%;">BSF Category 1</td> <td style="width: 20%; text-align: right;">\$12.00</td> </tr> <tr> <td>BSF Category 2</td> <td style="text-align: right;">\$32.50</td> </tr> <tr> <td>BSF Category 3</td> <td style="text-align: right;">\$83.00</td> </tr> <tr> <td>BSF Category 4</td> <td style="text-align: right;">\$407.00</td> </tr> </table> | BSF Category 1 | \$12.00    | BSF Category 2      | \$32.50  | BSF Category 3 | \$83.00 | BSF Category 4 | \$407.00 |
| BSF Category 1   | \$12.00   |                |            |                     |          |                |         |                |          |
| BSF Category 2   | \$32.50   |                |            |                     |          |                |         |                |          |
| BSF Category 3   | \$83.00   |                |            |                     |          |                |         |                |          |
| BSF Category 4   | \$407.00  |                |            |                     |          |                |         |                |          |
| Administrative Charge  | <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 40%;">Annual:</td> <td style="width: 20%; text-align: right;">\$8,000.00</td> </tr> <tr> <td>Monthly Equivalent:</td> <td style="text-align: right;">\$666.67</td> </tr> </table>  | Annual:        | \$8,000.00 | Monthly Equivalent: | \$666.67 |                |         |                |          |
| Annual:  | \$8,000.00  |                |            |                     |          |                |         |                |          |
| Monthly Equivalent:  | \$666.67  |                |            |                     |          |                |         |                |          |

#### IT CLASSIFICATION PROVISIONS

- (1) Service is available to end-use customers acquiring their own gas supply.
- (2) Customer must accept redelivery of all volumes received by the Company for customer's account. Imbalances will be subject to the provisions of § 5.06.
- (3) Service is subject to a demand charge, a monthly BSF, and an administrative charge.
- (4) Non-core interruptible transportation service is on a reasonable efforts basis, subject to immediate interruption at any time.
- (5) All transportation is subject to additional local charges and sales tax stated in § 7.02.
- (6) Fuel reimbursement of 1.5% applies to all volumes transported. See § 5.01.

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**5.04 INTERRUPTIBLE CONTRACT TRANSPORTATION RATE SCHEDULE (ICT)**

**ICT VOLUMETRIC RATES**

|   | Rates Per Dth Used Each Month<br>Dth = dekatherm = 10 therms = 1,000,000 Btu |
|---|--|
| All Usage   | Rates as specified by contract terms.  |
| Penalty for failure to interrupt or limit usage to contract limits when requested by the Company. | See § 3.02   |

**ICT FIXED CHARGES**

Monthly Basic Service Fee (BSF): Charges as specified by contract terms.

**ICT CLASSIFICATION PROVISIONS**

- (1) Service available by contract only, in accordance with contract terms.
- (2) All transportation is subject to additional local charges and sales tax stated in § 7.02.

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## 5.05 NOMINATIONS

### NOMINATION SCHEDULE

A transportation customer must make nominations, no later than 10:30 a.m. Mountain Clock Time (MCT) each day, of the quantity of natural gas (Dth) the customer desires to have transported commencing at 8:00 a.m. MCT on the succeeding calendar day. Inter-day nominations, or nominations after 10:30 a.m., will be accepted by the Company if it has sufficient capacity. All nominations must be placed in a manner specified by the Company.

The Company shall commence, upon receipt of volumes, to deliver equivalent quantities of natural gas, less fuel reimbursement pursuant to § 5.01. A transportation customer shall provide the Company with permission to obtain from the customer's upstream pipeline transporter volumes delivered to the Company on the customer's behalf.

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## 5.06 IMBALANCES

A transportation customer must monitor the amount of gas delivered to the Company's system from any upstream pipeline, less fuel reimbursement, and usage of gas at the customer's premises. If necessary, a customer must make adjustments to maintain a balance between gas received into the Company's system, less fuel reimbursement, and the customer's usage.

The Company may monitor customer usage through telemetered, electronic measurement equipment at the end-use delivery site or otherwise. Imbalances between volumes received at an interconnect point by the Company from the upstream pipeline less fuel reimbursement and actual usage will be treated as provided in this section.

### DAILY IMBALANCES

The Company will allow  $\pm 5\%$  of a customer's volumes delivered from upstream pipelines as a daily imbalance tolerance window. In the event a customer's imbalance contributes to an aggregate imbalance that would 1) require the Company to take action to maintain system integrity, or 2) reasonably be expected to force the Company to materially alter its prior day's planned level of a) gas purchases, b) Company production, or c) storage injections or withdrawals, then the Company may, for the period that such conditions are reasonably expected to continue, require customers or nominating parties to adjust deliveries or usage, and/or to suspend all or a portion of the daily imbalance tolerance window. A customer or nominating party may adjust deliveries by directing a change in nominations, alter usage, or utilize park-and-loan or other services offered by the appropriate upstream pipeline.

The Company will provide notice of such restriction, to each affected nominating party not less than two hours prior to the first nomination deadline for the affected period or as soon as reasonably practicable, to the extent system integrity or upstream allocations allow. If other than written notice is initially provided, then subsequent written notice will provide the time of contact and the person contacted. Restrictions may be applied on a system-wide basis, a nominating-party-by-nominating-party basis, a customer-by-customer basis, or a geographic-area basis, as circumstances reasonably require.

Notices of balancing restrictions will be provided to each affected nominating party and will include reasonable specificity regarding:

- (1) The duration and nature of the balancing restrictions imposed;
- (2) The events or circumstances that require the restrictions;
- (3) The type of imbalances that may be subjected to penalties; and
- (4) Actions that the customer or nominating party can take to avoid penalties.

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If, after notice provided as above, a customer or nominating party fails to comply with balancing restrictions reasonably imposed by the Company, a balancing penalty of the greater of \$1.00/Dth or the absolute value of the difference between the monthly market index price and the gas daily market index price for the upstream pipeline from which the deliveries were made or were to be made, plus \$0.25/Dth, except under conditions of force majeure, will be charged for those imbalances that adversely affect the system.

Customers or nominating parties may exchange or aggregate imbalances in order to avoid or mitigate penalties. Penalties that are not totally avoided by exchange or aggregation shall be borne by the customer or prorated among the customers as directed by the nominating party. If no direction is received, the Company will assign the imbalance to each of the nominating party's accounts on a pro-rata basis for all such accounts that are contributing to the imbalance that adversely affected the system on the tenth business day following the last day of the notice.

The Company reserves the right to take any action reasonably necessary to restrict deliveries or usage in order to maintain a balanced distribution system, when required for system integrity. A balancing penalty of up to \$25/Dth may be imposed in cases where a nominating party or customer has repeatedly ignored, after written notice, the Company's reasonable balancing restrictions. There is no daily imbalance tolerance during periods of interruption.

### MONTHLY IMBALANCES

The Company will allow a  $\pm 5\%$  monthly imbalance tolerance window. The monthly imbalance tolerance window will be calculated by multiplying the sum of the volumes received at an interconnect point by the Company on a customer's behalf by  $\pm 5\%$ .

To remedy imbalances outside the  $\pm 5\%$  monthly imbalancing tolerance window, the Company will permit customers to trade imbalances with other customers.

For customers choosing to participate in an open trading system and signing a trading agreement, the Company will make their imbalance information available to other participating customers. The information will be available on the Company's web site. Customers will have the ability after gas day one of the following month to trade imbalances with other customers to reduce or eliminate imbalances. All contractual arrangements, exchange of consideration, documentation, and imbalance pricing will be the responsibility of the trading partners

Once customers have agreed to trade their imbalances, each trading partner must notify the Company as required in the trading agreement. This notice to the Company will be deemed to be the Customer's direction to the Company to make the imbalance trade on the Customer's account. If the trading partners' notices coincide, the Company will adjust customers' accounts to reflect the imbalance trade. When notices do not coincide, imbalances will not be considered traded. The Company will not be liable for any losses suffered by a customer if the trading partners are unable to finalize their trade after the Company has been notified of the trade and adjusted the Customer's accounts. The Company will not be liable for any losses incurred by a customer if an imbalance trade is not noticed by both trading partners.

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After the closing of the previous month, an additional 15-day period will be allowed for customers to bring any remaining imbalance within the  $\pm$  5% tolerance window through nomination or imbalance trading. If the Company does not have final reported imbalance data on the Company's web site available to customers on the first day of the following month, an additional day will be allowed for each day the information is delayed. Nothing in this section is meant to prevent customers from taking make-up actions sooner, however, the customer shall give prior notice to the Company of the actions being taken to remedy the imbalance to allow the Company to schedule its operations. The Company reserves the right to limit a customer's nominations or usage when necessary to protect the integrity of the system. Any remaining imbalance may be cashed out in the following manner:

- (1) Positive imbalances may be purchased by the Company for the lesser of the transportation market index price, as explained below, or the Company's Core Service Commodity Cost rate charge listed in Article 2, each less \$1.00/Dth. The transportation market index price and the Core commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or the month following the month in which the imbalance occurred.
- (2) Negative imbalances may be sold to the customer for \$1.00/Dth plus the greater of the transportation market index price or the Company's Core Service Commodity Cost rate charge listed in Article 2. The transportation market index price and the commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or either of the two months following the month in which the imbalance occurred.

### TRANSPORTATION MARKET INDEX PRICE

The transportation market index price is used in the imbalance cash out provisions outlined above. It is a monthly price relevant to the location of each customer's deliveries into the Company's distribution system and based on first-of-the-month index prices published by Platts Energy Trader. In the event that a first-of-the-month index price is unavailable from Platts Energy Trader, the Company will determine a transportation market index price using a similar index, publication, or comparable methodology.

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**IMBALANCES REMAINING AT CONTRACT DISCONTINUATION**

If a customer discontinues transportation service, any supply imbalances will be treated as if they were month-end imbalances. Imbalances will be treated as outlined above. The ± 5% monthly tolerance window shall not apply, and customers must eliminate all imbalances. The Company is not responsible to facilitate an "imbalance trading" opportunity for customers due to contract discontinuation; however, the customer may participate in the "imbalance trading" period after service discontinuation for a 15-day period.

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## 6. GENERAL PROVISIONS

### 6.01 TEMPORARY SERVICE

#### TEMPORARY NATURAL GAS SERVICE

Service which is of a temporary nature will be made available only at the discretion of the Company. If such service is rendered, applicant will pay, in advance, for the cost of installing any main extension, service line, regulator, meter or other facility, removing such equipment or making it inoperable at the discontinuance of service.

If after three years of continuous service the customer can demonstrate to the satisfaction of the Company that usage will be of a permanent nature, the Company will determine the applicable firm or interruptible service rate schedule under which service will be permanently provided and will refund any of the installation and removal charges which were in excess of the charges which would have been made for permanent service.

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## 6.02 LIABILITY AND LEGAL REMEDIES

### LIABILITY

The Company will endeavor at all times to provide steady and continuous service but will not be liable to the customer for failure, fluctuations or interruption of service.

The customer will indemnify, and hold the Company harmless against all claims, demands, cost or expense for loss, damage, or injury to persons or property in any manner directly or indirectly connected with or growing out of the use of gas service by the customer, on the customer's side of the point of delivery. However, in no event shall customer be required to indemnify or defend the Company from and against any such losses to the extent caused by the negligence or willful misconduct of the Company or its contractors at any tier.

Neither the Company nor the customer will be liable to the other for any act or omission caused directly or indirectly by strikes, labor troubles, accidents, litigation, federal, state or municipal interference, or other causes not due to neglect, but the cause producing such act or omission will, when possible, be removed with all reasonable diligence.

### COMPANY'S REMEDIES

The Company, in addition to all other legal remedies, may terminate service for any default or breach of this tariff and/or any applicable agreements by the customer. No such termination will be made by the Company without written notice to the customer, stating the default or breach; except in cases of theft of gas by the customer, dangerous leakage on the customer's side of point of delivery, or utilization by the customer of service in such a manner as to cause danger to persons or property.

Failure of the Company at any time to terminate service or to resort to any legal remedy, will not affect the Company's right to resort to any such remedies for the same or any future default or breach by the customer.

If service to the customer is terminated as provided in this section, the Company will charge applicable fees, as set forth in § 7.03.

### THEFT OF GAS

Theft of gas occurs when a person obtains gas service, by deception, tampering with Company facilities or other means designed to avoid payment for gas service. Persons who obtain gas service through such means may be subject to civil suit or criminal prosecution.

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If theft of gas occurs, the Company may take one or more of the following actions:

- (1) Service valve may be shut off, locked and/or sealed.
- (2) A plug may be placed in the service line.
- (3) The meter and regulator may be removed.
- (4) The service line may be disconnected between the main and the meter.

Before service will be restored, the customer must pay:

- (1) For all gas consumed during the period of unauthorized usage.
- (2) Any delinquent gas service balance.
- (3) All applicable fees, as set forth in § 7.03.
- (4) A security deposit as set forth in § 7.03.
- (5) For associated meter damages, construction and repair costs.

In the event that theft of service is referred for criminal prosecution, the Company may deny gas service until the case is concluded and any restitution ordered is paid.

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### 6.03 EMERGENCY SERVICE RESTRICTIONS

Emergency service restrictions or interruptions may be necessary in the event of a major disaster or pipeline break. Such restrictions will generally be of short duration. Should the emergency be isolated to a portion of the Company's system, the restrictions will apply primarily to that area.

#### PRIORITY FOR TERMINATION OF SERVICE

To the extent practicable and prudent, restrictions will be made in the following order:

| Termination Priority | Customers   |
|----------------------|---|
| 1st                  | Interruptible service   |
| 2nd                  | Firm commercial and industrial service using more than 3,000 Dth per peak month     |
| 3rd                  | Firm commercial and industrial service using between 2,250-3,000 Dth per peak month |
| 4th                  | Firm commercial and industrial service using between 1,500-2,249 Dth per peak month |
| 5th                  | Residential and all remaining commercial and industrial service                     |

#### PRIORITY FOR RESTORATION OF SERVICE

To the extent practicable and prudent, restoration of service will be made in the following order:

| Restoration Priority | Customers   |
|----------------------|---|
| 1st                  | Immediate social needs, e.g., hospitals, shelters, etc.                             |
| 2nd                  | Residential service   |
| 3rd                  | Firm commercial and industrial service using less than 1,500 Dth per peak month     |
| 4th                  | Firm commercial and industrial service using between 1,500-2,249 Dth per peak month |
| 5th                  | Firm commercial and industrial service using between 2,250-3,000 Dth per peak month |
| 6th                  | Firm commercial and industrial service using more than 3,000 Dth per peak month     |
| 7th                  | Interruptible service   |

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**GAS PURCHASE ARRANGEMENT DURING EMERGENCY**

During service interruptions, the Company may elect to purchase interruptible transportation supplies as outlined in § 5.02

**PENALTY**

If any customer fails to terminate service in accordance with instructions of the Company, a penalty rate will apply as outlined in § 3.02.

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## 6.04 CUSTOMER OBLIGATIONS

### RIGHT-OF-WAY AND ENVIRONMENTAL ISSUES

Every customer, applicant, individual or entity (Requestor) requesting the installation of pipelines and related facilities (Facilities) necessary or incidental to the furnishing of natural gas service will provide, as required by the Company, rights-of-way, easements, public utility easements, or other property rights (collectively “rights-of-way”) necessary for the Facilities. The Requestor shall ensure that:

- (1) The right-of-way shall be free and clear of any hazardous, dangerous, or toxic chemical, waste, byproduct, pollutant, contaminant, compound, product or substance (collectively “hazardous materials”), the exposure to or the presence, use, management, handling, generation, manufacture, production, storage, treatment, release, threatened release, discharge, emission, disposal, transportation, remediation, cleanup, corrective action, abatement or removal of which is prohibited, controlled or regulated in any manner under any local, state or federal environmental laws or regulations (collectively “environmental laws”);
- (2) No deep-rooted trees or shrubs or retaining walls are allowed within the right-of-way without the Company’s prior written consent;
- (3) No building or other improvements are built or constructed over or across the right-of-way without the Company’s prior written consent;
- (4) No change is made to the contour of the right-of-way without the Company’s prior written consent;
- (5) The right-of-way is lawfully authorized for the specific use proposed by Requestor, including the installation, operation, maintenance and repair of Facilities.

The Company may pursue available legal remedies to enforce these requirements. Rights-of-way may include lands remediated in accordance with applicable environmental and other laws, regulations, and orders; however, the Company shall not be precluded from imposing additional requirements to ensure proper environmental and safety conditions. Any associated costs and expenses shall be borne by Requestor.

Further, if, in the Company’s judgment, a condition exists on the Requestor’s premises, whether prior to or subsequent to the granting of a right-of-way, or on the right-of-way itself, which is unsafe or hazardous, or presents an unacceptable environmental risk or liability, the Company may discontinue service or refuse to install facilities for new service to the Requestor. Service will not be

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commenced or reinstated until the Requestor demonstrates, to the Company's reasonable satisfaction, that the location is safe and free of any and all types of hazardous materials or any activity or hazardous condition on, under, above or related to the Requestor's premises potentially giving rise to liability resulting from or based on any violations of any applicable environmental laws or the presence or migration of hazardous materials. The Company shall not be responsible for any costs, expenses, or other liabilities, including, but not limited to, liability associated with personal injury, death or property damage arising from the environmental clean-up, remediation, corrective action, abatement or removal of the hazardous materials on the Requestor's premises.

### CUSTOMER INSTALLATION AND MAINTENANCE OF EQUIPMENT

All pipes and appliances necessary to use service that are located beyond the Company's point of delivery, must be installed and maintained by and at the expense of the customer, except as provided in § 8.04, Customer-Owned Service Line. The customer's pipes should be installed in a manner satisfactory to the Company for connection with the Company's pipes, meters or related facilities and in compliance with approved gas installation codes and regulations for piping and any applicable local ordinances.

### COMPANY FACILITIES

All pipes, meters and related facilities supplied by the Company will remain the Company's property. The Company may at any time inspect, maintain or repair its facilities up to the point of delivery, except as provided in § 8.04, Customer-Owned Service Line.

### UNAUTHORIZED MAINTENANCE

The customer will not permit anyone other than those authorized by the Company to adjust, repair, disconnect, or in any way change the Company's meter or related facilities, nor will the Company's service line be connected, disconnected or removed, except by the Company's agent. In case of loss or damage to the property of the Company caused by unauthorized maintenance by the customer, the customer will pay to the Company the cost of repairing or replacing such property.

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**DAMAGE TO COMPANY PROPERTY**

The customer shall be liable to the Company for all damages to the Company's pipes, meters, and related facilities on the customer's premises caused by means other than normal wear and tear, including snow or ice damage. In addition, where there is evidence that the customer has interfered with or caused damage to the Company's pipes, meters and related facilities, the Company may, at its option, take one or more of the actions outlined in the Theft of Gas paragraph in § 6.02. The Company may deny future service to the customer until restitution is made by the customer to the Company. See also, § 6.02.

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## 6.05 MOBILE HOMES AND MOBILE HOME PARKS

### CONDITIONS OF SERVICE

For service to mobile home parks and mobile homes, the following conditions must be met:

- (1) Adequate right-of-way must be furnished for necessary facilities. See § 6.04.
- (2) Mobile homes will not be set, nor will additions be built, on or over an existing main or service line.
- (3) The mobile home to be served must be supported on all four corners in a manner which, in the opinion of the Company, will permit the safe installation of a service line connection.
- (4) The connection between the meter set and the mobile home fuel line will be made outside the mobile home by means of an approved type of connection of adequate flexibility not to exceed three feet in length.
- (5) At the time the Company turns the gas on at a mobile home, a meter spot test will be performed as indicated in § 8.01 of this tariff.

### DIRECT SERVICE TO MOBILE HOME NOT IN A PARK

The Company may provide direct service to an individual mobile home not located in a mobile home park, subject to the service conditions listed above. Such direct service may be classified by the Company as temporary service. The mobile home owner will have sole responsibility to notify the Company when gas is to be turned on or off at the mobile home.

### DIRECT SERVICE TO MOBILE HOME IN A PARK

The Company will provide direct service to an individual mobile home located in a mobile home park subject to the Conditions of Service listed above, and also the following:

- (1) The mobile home owner will have sole responsibility to notify the Company when gas is to be turned on or off at the mobile home.

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- (2) The mobile home park owner must provide adequate protection for the gas risers and meters in a manner approved by the Company. If, for the convenience of the Company, the meter is located to require underground piping from the meter to the mobile home, the point of delivery will be the upward end of the gas riser which connects to the mobile home fuel line.
  - (3) The mobile home park owner or mobile home owner agrees to pay for the relocation of any service line required to provide direct service to a mobile home in a park.
  - (4) All equipment installed on the park owner's property by the Company will remain the property of the Company.

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## 6.06 METER TESTING

### PURPOSE

The test selection programs are designed to maintain a reasonable balance between high accuracy levels and the cost consideration of maintaining these levels. Testing gas meters assures an acceptable level of accuracy of the metering plant and historical information to develop maintenance procedures and test programs.

### NEW AND REMANUFACTURED METERS

The manufacturer tests and calibrates each meter to Enbridge Gas specifications prior to shipment. The Company tests meters according to the quality assurance testing guidelines outlined below, congruent with the Company’s ongoing meter testing program. If the new lot is rejected, then the manufacturer will replace all the meters in the lot at the manufacturer’s expense.

### QUALITY ASSURANCE TESTING

The Company tests meters using statistical sampling in accordance with the American National Standards Institute ANSI/ASQC Z1.4-1993, Sampling Procedures and Tables for Inspection by Attributes. The standards provide details for how many meters to test for a certain lot size. Sampling Plan (see Statistical Sampling below) includes General Inspection Level I, Normal Inspection, Single Sampling and Acceptable Quality Level (AQL) 4.0; the AQL by definition illustrates the maximum percent of unacceptable meters in any sampled meter lot that, for purposes of sampling inspection, would be considered satisfactory. A sample lot which passes inspection will fall within an acceptable range.

The following table summarizes the sample size determination based on varying lot sizes, and the number of bad meters required to reject a lot for different lot sizes.

| <b>Lot Size</b>  | <b>Sample Size</b>           | <b># of Bad Needed To Reject</b> |
|------------------|------------------------------|----------------------------------|
| 2 to 25          | All meters in lot are tested |                                  |
| 26 to 50         | 5                            | 1                                |
| 51 to 90         | 5                            | 1                                |
| 91 to 150        | 8                            | 2                                |
| 151 to 280       | 13                           | 2                                |
| 281 to 500       | 20                           | 3                                |
| 501 to 1,200     | 32                           | 4                                |
| 1,201 to 3,200   | 50                           | 6                                |
| 3,201 to 10,000  | 80                           | 8                                |
| 10,001 to 35,000 | 125                          | 11                               |

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If the lot fails to meet the preceding guidelines, all the meters in the lot will be rejected. If a lot is rejected, all meters in that lot are replaced within three years.

### METER TESTING SCHEDULE

The following table illustrates the time in which the Company begins testing existing meters based on the meter category, and meter size:

| Meter Category | Meter Size in Cubic Feet per Hour | Period from Meter Set to Start of Testing |
|----------------|-----------------------------------|---|
| Residential    | 0 – 900                           | 15 years                                  |
| Commercial     | 901 – 2,000                       | 5 years                                   |
| Industrial     | Greater than 2,000                | 3 years                                   |
| Orifice        | See (i) below                     | 1 year                                    |
| Turbine        | See (i) below                     | 2 years                                   |

(i) Enbridge Gas sample tests all meters except for turbine and orifice meters. Turbine meters are removed from service every two years and orifice meters are removed from service every year. These meters are either replaced or repaired. Additionally, the Company visually inspects each meter for atmospheric corrosion, physical damages, and transponder accuracy every three years (not to exceed 39 months).

Once a lot of meters has reached the start of its testing, the lot is tested every year by testing a sample of the meters in that lot.

### METER TESTING EQUIPMENT

A third party examines and verifies the Company’s testing equipment once a year or as otherwise recommended by the manufacturers. The third party provides a certificate to show the equipment is calibrated correctly and meeting all of the industry’s required specifications.

### STATISTICAL SAMPLING

The statistical sampling program is derived from the Military Standards according to the methodology described in Mil-Std-105D, whereby meters in the service territory are divided into lots, by size and type of meter, as well as the year in which the meters are installed. Each year a sample of the meters in each lot is removed for testing. The size of the sample is determined by the Mil-Std-105D document according to the parameters decided upon when designing the sampling program. The plan also dictates the number of bad meters that can be found in each sample before it is determined that the lot should be rejected.

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Given the parameters of the meter sampling plan, the maximum number of bad meters in service can be estimated. For a meter in the sample to be deemed accurate, it must measure gas accurately between a band of plus or minus 2%. If the lot fails to meet the preceding guidelines, all the meters in the lot will be rejected. If a lot is rejected, all meters in that lot are replaced within three years. The maximum number of bad meters that are statistically expected in the system should not exceed 7%.

If the sample from the lot fails to meet the preceding guidelines, all the meters in the lot will be rejected. If a lot is rejected, all meters in that lot are replaced within three years.

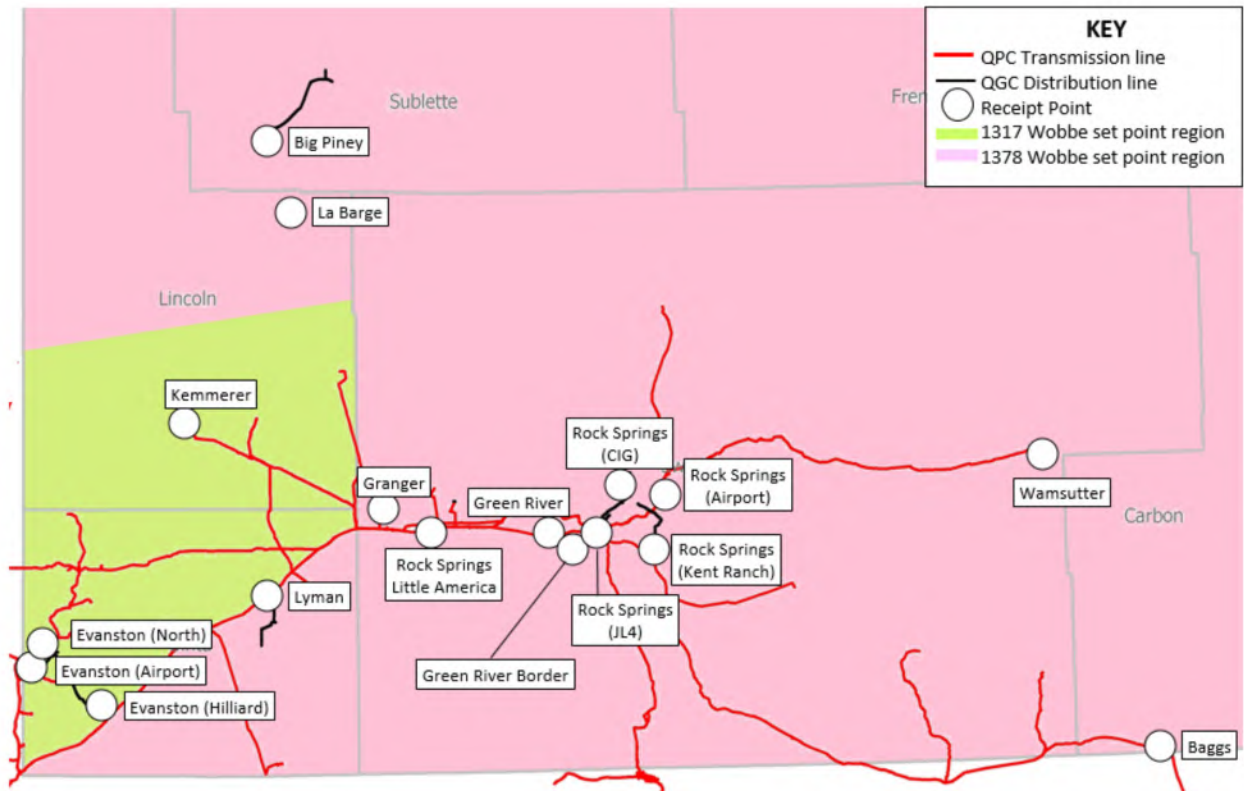
### ADDITIONAL MONITORING

At the customer's request, or if a meter fail error exists because the meter read is not in line with expected usage, the Company may monitor the meter in a more substantive way for billing usage abnormalities. The Company's billing system offers predetermined and preset factors such as a high and low range, which will cause the meter read to fail. If a read for a particular meter has failed, the Company will test the various possible errors, i.e. the actual meter, or transponder, inaccurate read into the billing system. In turn, the Company will analyze the issue further, which may include the removal and replacement of the meter.

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### 6.07 WOBBE INDEX ZONES

The map below shows the Company’s operating region, separated by Wobbe set points (pink and green). There is one region for the areas in and around Evanston/Kemmerer, and another for the rest of the system. The receipt points and set point regions were established on June 20, 2013, in Docket No. 30010-125-GA-12.



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## 6.08 GAS QUALITY

### APPLICABILITY

Any natural gas supplies transported on or delivered to Enbridge Gas' system must conform to either FERC-approved Tariff specifications or the requirements of this Tariff Section 6.08, except as otherwise set forth below.

### ACCEPTANCE OF GAS

If any gas supplies tendered for receipt to Enbridge Gas' system fail at any time to conform to the quality specifications set forth herein, Enbridge Gas may refuse to accept receipt of the non-conforming supplies. Enbridge Gas' refusal to accept non-conforming supplies does not relieve the Applicant of any of its obligations under this Tariff. Enbridge Gas will notify an Applicant when the Applicant's gas does not conform to Enbridge Gas' specifications. However, such notification does not relieve the Applicant of its responsibility to monitor test results and to take corrective action if needed. Enbridge Gas may elect to accept non-conforming natural gas supplies, in its sole discretion. Enbridge Gas' acceptance of gas supplies that do not conform to these specifications does not constitute any waiver of Enbridge Gas' right to refuse to accept similarly non-conforming gas.

### GAS QUALITY SPECIFICATIONS

Enbridge Gas may refuse to accept gas that does not conform to the specifications listed below and other requirements set forth in this Tariff:

1. Interchangeability. The Wobbe Index of the gas shall not be less than 1,309 and not greater than 1,382. Wobbe Index is derived by dividing the higher heating value of the gas in Btu per standard cubic foot by the square root of its specific gravity with respect to air. Enbridge Gas defines "standard cubic foot" as a cubic foot of gas at 14.73 psia and 60 degrees Fahrenheit.
2. Hydrogen Sulfide. The gas shall contain no more than 0.25 grains of hydrogen sulfide, measured as hydrogen sulfide, per one hundred standard cubic feet [4 parts per million (ppm)].
3. Inert Substances. The gas shall not contain total inert substances in excess of 3 percent by volume and carbon dioxide (CO<sub>2</sub>) in excess of 2 percent by volume.

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4. Merchantability. The gas shall not contain dust, gums, gum-forming constituents, dirt, impurities or other solid or liquid matter that might interfere with its merchantability or cause injury to or interference with proper operation of the pipelines, regulators, meters, or other equipment of Enbridge Gas, or which shall cause the gas to become unmarketable.
5. Hazardous Substances. Except as otherwise expressly set forth herein, gas levels of substances shall not exceed levels deemed hazardous or toxic that are subject to regulation by the Environmental Protection Agency or any State agency having similar jurisdiction or authority.
6. Oxygen. The gas shall contain less than 0.2 percent of oxygen by volume of gas.
7. Temperature. The gas shall be delivered at a temperature not in excess of 120 degrees Fahrenheit or less than 35 degrees Fahrenheit at any receipt or delivery point.
8. Total Sulfur. The gas shall not contain more than 5 grains of total sulfur per 1,000 standard cubic feet (MSCF) or 8.4 parts per million by volume (ppmv), of which not more than 2 grains shall be mercaptan sulfur.
9. Water Vapor. The gas shall contain no more than 7 pounds of water vapor per million standard cubic feet.
10. Liquids. The gas tendered for transportation at a receipt point shall not contain any free liquids of any nature and shall have a Cricondenthem Hydrocarbon Dew Point (CHDP) of 15 degrees Fahrenheit or less.
11. CHDP Calculation. Enbridge Gas shall perform the CHDP calculations using, in Enbridge Gas' sole discretion, the Peng-Robinson calculation or other industry-recognized equation of state and C9+ gas chromatograph composition analysis. In the event of a dispute over calculated CHDP temperature at a given receipt point, Enbridge Gas' calculated value shall control unless the disputing party can clearly identify the cause of the error.

## BIOMETHANE

### Definitions

The following definitions shall apply in interpreting this Section 6.08 of Enbridge Gas Wyoming Natural Gas Tariff.

“Applicant” means a producer seeking to deliver Biomethane directly to the Enbridge Gas system.

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QUESTAR GAS COMPANY D/B/A  
 ENBRIDGE GAS WYOMING  
 WYOMING NATURAL GAS TARIFF

- (1) The Applicant may only deliver Biomethane into Enbridge Gas’ system for redelivery to an identified customer pursuant to the terms and conditions of an applicable rate schedule in this Tariff.
- (2) Delivery of the Biomethane into Enbridge Gas’ system will not jeopardize the integrity or normal operations of Enbridge Gas’ system or otherwise adversely affect Enbridge Gas’ customers; and
- (3) The Biomethane complies with any gas quality specifications including those set forth above and any additional specifications required by Enbridge Gas.
- (4) Biomethane that is found to comply with these provisions may only be accepted at a Enbridge Gas receipt point using standard nominating provisions for delivery to an end-user under an approved Enbridge Gas Tariff schedule.

Additionally, if Enbridge Gas determines that it will accept an Applicant’s Biomethane into its system, the Applicant shall pay for any initial and ongoing testing and/or monitoring of the Biomethane, as well as any baseline and/or ongoing monitoring of Enbridge Gas’ system that Enbridge Gas, in its sole discretion, deems necessary, appropriate or convenient.

Enbridge Gas will not accept Biogas or gas sourced from Hazardous Waste Landfills into its system. Applicant must certify and provide documentation or other suitable proof that any Biomethane source feedstock was not derived or collected from a hazardous waste landfill, as defined herein.

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## 7. GENERAL BILLING PROVISIONS

### 7.01 GAS MEASUREMENT

#### METERING

All meters furnished by the Company are property of the Company and only Company-authorized personnel shall install, remove, test, adjust, or conduct any repair or maintenance work thereon. The Company will supply the customer with gas to each separate building or structure only through the metering facilities furnished and owned by the Company. The Company shall install and maintain at its own expense all equipment necessary to regulate and measure the commodity delivered for billing. Upon the customer's request, the Company may install and maintain additional metering at the customer's expense.

The Company will determine the place for setting or resetting a meter. Meters and associated devices shall be installed in a reasonable location accessible for reading, testing, inspection, removal and where such activities will minimize interference and inconvenience to the customer and the Company. The customer shall provide, without cost to the Company, a suitable location accessible for metering and installation of equipment required to receive service. Meters located inside buildings are discouraged. If so located, meters shall be as near as practicable to where the service conductor or pipe enters the building.

In some locations, the Company may determine that meter protection is required to prevent damage from vehicles and/or snow and ice, and will work with the customer to ensure that any such meter protection equipment is installed. The Company may permit the customer to install its own meter protection equipment, provided that the equipment is satisfactory to the Company. See § 8.04 for details on costs. The Company will not commence service until Company-required meter protection is installed. If a customer tampers with or removes meter protection equipment, the Company may exercise remedies outlined in § 6.02 up to and including termination of service.

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## POINT OF DELIVERY

All rate schedules apply to gas received at one point of delivery: the outlet of the Company's meter set. Multiple delivery points to a single customer may be combined as one point of delivery where it is desirable for the Company's operating convenience to render one bill. In no event shall multiple delivery points be combined into a single service agreement where the delivery points are not connected to the same service line.

## MASTER METERING

### Mobile Home Parks

The Company will not serve mobile home park applicants on a master meter.

### Residential and Commercial Structures

New natural gas service to any residential or commercial structure will not be provided through a master meter unless it is determined by the Company that a master meter is the only feasible method of providing such service.

### Industrial Structures

As determined solely by the Company on a case-by-case basis, two or more permanent, industrial structures on adjacent private properties and owned by one individual or business entity may be served through a master meter.

## METER READING INTERVALS

Each meter will be read by Company-authorized personnel at a minimum of monthly intervals, as nearly as possible on the corresponding day of each month. Bills shall show the meter readings at the beginning and end of the billing period, the date of the meter readings, the units consumed, the class of service and other information necessary to enable the customer to readily re-compute the amount of the bill. Each bill shall bear upon its face the date of the bill and the latest date it may be paid without penalty.

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An estimated reading may be utilized if a reading cannot be obtained or if it is not feasible to read the meter. Estimated meter readings or budget billing shall be clearly identified on the bill. The amount of such an estimated bill will be adjusted as necessary when the next actual reading is obtained.

Each service meter shall clearly indicate the units of measurement. The Company measures gas at the meter in cubic feet and bills in dekatherms. The conversion factor is shown on the customer bill as a volume multiplier. In cases where special types of meters are used or where the readings of a meter must be multiplied by a constant to obtain the units consumed, that information shall be placed on the customer bill.

When service is discontinued, a bill for final usage will be processed within 30 days following discontinuance.

### METER TESTING BY COMPANY

At any time, the Company may at its own expense test any of its meters. If a meter test shows evidence of tampering, the Company may proceed with any of the remedies set forth in §6.02.

### METER TESTING AT CUSTOMER'S REQUEST

If a customer requests a test of the accuracy of the Company's meter on the customer's premises, the following provisions shall apply:

(1) If the meter has not been tested within 12 months, the Company shall perform the test within a reasonable time without charge to the customer. The Company shall notify the customer of the time when the Company will conduct the test so the customer or the customer's representative may be present.

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(2) If the meter has been tested within 12 months, the Company shall notify the customer the cost to perform the test. See § 7.03. Upon receipt of payment, the Company shall notify the customer of the time when the Company will conduct the test so the customer or the customer's representative may be present.

(3) The Company shall promptly advise the customer of the test results.

If a tested meter shows an average error of more than 2% (plus or minus), the Company will refund any payment the customer advanced for the meter test and shall repair or replace the meter. The Company will also refund any over-billing if the meter is fast, and the customer will pay any underbilling if the meter is slow, based on the nearest corresponding equal period of use by the customer at the premises when the meter was operating accurately. If the Company has under collected, the customer shall pay the adjusted costs back to when the error transpired but no greater than 183 days prior to the meter being shown in error. No refund is required from the Company except to the customer last served by the meter prior to testing.

In instances where there is insufficient billing history of the customer at the premises, a reasonable consumption will be determined by the Company from monitored usage after the meter change. Correction of billing will be made in accordance with § 7.02.

### NON-REGISTERING METERS

If the Company's meter fails to register at any time, the gas delivered or used by the customer during such failure, in the absence of a more accurate basis, may be determined using consumption from the nearest corresponding equal period of use by the particular customer at the premises when there was no such failure or other established calculation procedures.

In instances where there is insufficient billing history of the customer at the premises, a reasonable consumption will be determined by the Company from monitored usage after the meter change. If necessary, the Company may use other established calculation procedures. Correction of billing will be made in accordance with § 7.02.

### METER ACCESS

The Company has the right of access to the customer's premises at all reasonable times, and the customer will permit and make provision for unobstructed access for the purposes of reading, inspecting, relocating or removing the meter or for any other purpose pertaining to natural gas service as may be necessary for the protection of the Company, its facilities and/or the customer.

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### METER RELOCATION AND/OR SERVICE LINE CHANGE AT CUSTOMER REQUEST

If the customer requests that the meter or service line be relocated, the Company will determine the feasibility of the move and provide a cost estimate for the work. The estimate will be based upon, but not limited to, the current cost of service line installation, meter resetting, permit fees and service deactivation if required. Upon acceptance of the estimate and payment by the customer, the work will be scheduled and completed.

### METER SIZING

The sizing and design of meter sets will be established by Company personnel on the basis of the expected deliverability requirements of the customer.

If a customer requests a review of the deliverability requirements, the Company will review the customer's requirements. In the event a meter set change is warranted, the Company will make the meter set change. A meter set change may require a different monthly Basic Service Fee as explained in § 7.03.

In the event the Company is required to modify a meter set, the customer will be charged for the meter set change on the basis of equipment, labor, material and supplies used, except when the change is due to Company error.

### AVERAGE HEAT CONTENT

The average heat content of gas deliveries in the State of Wyoming will be approximately 1,080 Btu/cubic foot of gas measured at 14.73 psia and 60° F on a dry basis. However, the actual heat content may vary from location to location and will be determined and billed as indicated below. In any event, actual heat content will not vary outside the limits of 1,020 to 1,320 Btu per cubic foot.

### THERMAL CONVERSION

The Volume Multiplier as shown on the customer's billing statement adjusts the volume of gas as measured by the Company's meter to actual heat content of gas as measured or sold in Dth. The heat content of the gas flowing in the Company's lines will be the arithmetical average of the daily average heat content, as determined from recording calorimeters or other appropriate devices.

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**METER PROTECTION**

If the Company determines that meter protection equipment is required for a customer, then either the Company or the customer will install such Company-approved equipment. The customer shall pay all costs associated with the meter protection equipment. The Company will not commence service until the required equipment is installed.

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## 7.02 BILLING PROCEDURES

### SERVICE PERIOD

The billing of gas service will be made at regular intervals of approximately 30 days at the rates in effect for that period. If more than one rate is in effect during the billing period, bills will be prorated according to the proration procedure. Due to factors such as weekends, holidays, and service terminations and initiations, it is not always possible to read meters on the same date each month resulting in a variance in the number of actual days in the billing period. A standard billing period is between 20 and 40 days. If the billing period contains more or less days than the standard billing period, the block break points (if applicable) and the fixed charges will be prorated proportionately to match the number of days in the billing period. The customer's actual Dth usage is billed using the applicable block rates, the adjusted block break points, and the adjusted fixed charge amounts as calculated below.

$$\text{Block Break Points (Dth)} \times \text{Actual Billing Days} / 30 = \text{Adjusted Block Break Points (Dth)}$$

$$\text{Fixed Charges (\$)} \times \text{Actual Billing Days} / 30 = \text{Adjusted Fixed Charge Amounts (\$)}$$

### PRORATION PROCEDURE

For any billing period during which two or more approved rates are in effect, bills for those affected customers will be prorated. The block break points (if applicable) and the fixed charges will be prorated proportionately to match the number of days for each effective rate in the billing period as follows:

$$\text{Block Break Points (Dth)} \times \text{Billing Days for Effective Rate} / \text{Actual Billing Days} = \text{Adjusted Block Break Points (Dth)}$$

$$\text{Fixed Charges (\$)} \times \text{Billing Days for Effective Rate} / \text{Actual Billing Days} = \text{Adjusted Fixed Charge Amounts (\$)}$$

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The volumes for each billing period will be prorated proportionately to match the number of days for each effective rate in the billing period as follows:

$$\begin{array}{l} \text{Billed Dth Usage} \quad \times \quad \text{Billing Days for Previous Rate} \quad / \quad \text{Actual Billing Days} \quad = \quad \text{Dth Attributed to Previous Rate} \\ \text{Billed Dth Usage} \quad \times \quad \text{Billing Days for Current Rate} \quad / \quad \text{Actual Billing Days} \quad = \quad \text{Dth Attributed to Current Rate} \end{array}$$

The customer's Dth usage attributed to each effective rate is billed using the applicable block rates, the adjusted block break points, and the adjusted fixed charge amounts. A similar calculation will yield the prorated result if there are more than two approved rates in effect during the customer's billing period.

**BILLING ADJUSTMENTS**

The Company will make every effort to ensure accuracy at the time new meter sets are completed and meters are read.

In accordance with Wyo. Stat. § 37-2-218, if the Company charged, collected or received any rate or rates in excess of the rates fixed in the Tariff, the Company shall refund to the customer, the difference between the rates fixed in the Tariff and the rates charged, collected or received. The Company will apply any such difference as a credit on the customer's next bill unless the customer requests an immediate refund.

If the Company undercharged a customer as the result of a meter or metering inaccuracy or other continuing problem under the Company's control, the Company may bill the customer, in accordance with Wyo. Stat. § 37-2-222, for the amount of unmetered gas rendered in the 183 days immediately prior to the date the Company remedies the meter inaccuracy. The typical time period over which the undercharge may be collected shall be 12 consecutive months. The customer may elect to pay over a shorter period, or the Company may allow repayment over a longer period. The limitations described in this section do not apply to instances of customer fraud, theft of gas (see §6.02), or where access to the meter has been denied (see § 7.01).

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**LOCAL CHARGES**

Some municipalities have imposed franchise, license, or utility revenue taxes or other local charges on natural gas service. If the charge is over one percent, each customer within the corporate limits of the municipality will be billed a separately itemized local charge derived by applying the percentage amount over one percent to the customer's bill for gas service. The Company collects these local charges on natural gas service for each municipality through its billing process, and remits them to each municipality with the filing of periodic revenue reports.

| City         | Local charge in excess of 1% |
|--------------|------------------------------|
| Green River  | 1%                           |
| Rock Springs | 1%                           |
| Kemmerer     | 1%                           |

**COUNTY AND STATE SALES TAX**

Within certain counties, a county sales tax is imposed on natural gas service. In all areas in which the Company operates, a state sales tax is imposed on natural gas service. The amount of taxes charged is derived by applying the total tax percentage to the customer's bill for gas service. The total tax is itemized separately on the customer's bill.

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### 7.03 FEES AND CHARGES

#### BASIC SERVICE FEE (BSF)

All customers will be billed a BSF on a monthly basis for each meter installed, as summarized in section 1.02 and set forth in the rate schedules. A customer will be required to continue to pay the monthly BSF during a temporary discontinuance of service.

The amount of the BSF is based on the meter capacity as shown in the table below:

| BSF Category | BSF Classification<br>Meter capacity in cu. ft./hr. @ delivered pressure |
|--------------|--|
| 1            | 0 to 899   |
| 2            | 900 to 6,999   |
| 3            | 7,000 to 23,999  |
| 4            | 24,000 or greater  |

#### MINIMUM CHARGES

Minimum non-gas charges for core and non-core sales and transportation rate schedules are prorated to the period during which gas service is available. If a customer changes to a different rate schedule or discontinues service, any applicable prorated minimum charge will be due at the date of discontinuance of service or change to a different rate schedule.

#### SECURITY DEPOSITS

The Company may require a deposit to guarantee payment for each service. This deposit shall not be considered advance payment of bills, but shall be held as security for payment of service rendered. The Company may refuse service to an applicant or terminate service to a customer for failure to comply with this section. The Company shall apply the policies governing customer deposits uniformly. The Company may require a deposit if:

- (1) A prior service account with the Company remains unpaid and undisputed at the time of application for service;
- (2) Service from the Company has been terminated for:
  - (a) Nonpayment of any undisputed delinquent bill;
  - (b) Failure to reimburse the Company for damages due to the customer's negligent or intentional acts; or
  - (c) Acquisition, diversion or use of service without the authorization of or knowledge by the Company.

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- (3) Information provided upon application for service is materially false or a misrepresentation;
- (4) The application is for initial service with the Company or the applicant did not have service with the Company for a period of at least 12 consecutive months during the past four years;
- (5) The applicant or non-residential customer is unable to pass the Company’s objective credit screen. In order to pass the objective credit screen, the applicant or non-residential customer must fulfill one or a combination of the following:
  - (a) Received 12 consecutive months of service from the Company, with the undisputed portions of the 12 most recent bills paid in full when due;
  - (b) Have a favorable credit rating with a third-party credit reporting agency
  - (c) Receive a favorable credit rating from the Company’s financial risk assessment tool; or
  - (d) Provide an acceptable letter of credit or business reference.
- (6) The request is for service at an address where a former customer with an undisputed delinquent bill for service still resides or conducts business;
- (7) The applicant for service, or the customer, has been brought within the jurisdiction of the bankruptcy court, or has had a receiver appointed in a state court proceeding, within the five-year period immediately preceding the request for service; or
- (8) The Company has determined that it has a significant financial risk in continuing to provide service to a specific load or non-residential customer. The Company and customer may attempt to reach a deposit agreement. If the Company and customer are unable to reach an agreement, the Company shall file a confidential petition requesting expedited review and Commission approval prior to collecting the customer deposit. The petition shall contain the basis for the Company’s determination, the amount of deposit sought and sufficient information for the Commission to contact the customer.

The Company shall not require a deposit as a condition of new or continued utility service based upon any criterion not specifically authorized by the Rules of the Commission. The required deposit shall not exceed the total amount of the customer’s estimated bill for three months of highest use based on the premises’ monthly bills during the immediate previous 12-month period. If usage history is unavailable for the premises, the deposit will be based on anticipated service characteristics and anticipated load.

The Company shall retain records showing the name and address of each customer making the deposit, the date and amount of the deposit, and each accounting transaction concerning the deposit. The Company will display the amount of the deposit on each monthly bill sent to the customer.

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The Company shall calculate simple interest on deposits at the Commission Authorized Interest Rate. Interest shall apply only to deposits held for at least six months, but shall accrue from the initial date of deposit through the date the deposit is returned to the customer. Deposits and any unpaid interest earned on deposits shall be applied as a credit to the customer’s bill, unless requested by the customer to be refunded, when:

- (1) The accrued interest equals or exceeds \$10.00. The Company shall apply the credit at least annually;
- (2) A residential customer has received 12 consecutive months of service, with no cause to disconnect; and the customer’s bills have been paid when due;
- (3) A commercial or industrial customer has received 12 consecutive months of service, with no cause to disconnect; the customer’s bills have been paid when due; and the customer passes the Company’s objective credit screen; or
- (4) Service is discontinued or terminated. The Company shall not require the customer to provide the original receipt in order for the deposit to be returned. Any credit balance on the account after the deposit is applied shall be refunded to the customer. If the Company is unable to make the refund due to lack of knowledge of the customer’s location, additional interest will not accrue after the service discontinuation or termination date. The Company shall manage such deposits as unclaimed property as required by Wyoming law (W.S. § 34-24-109).

In no event can a security deposit be used to pay for an active customer’s delinquent gas bill. If the customer’s account becomes delinquent, the Company may terminate service to the customer even if the amount of the security deposit and accrued interest is more than enough to pay the delinquent amount. In the event that a security deposit is applied to the delinquent bill of a customer whose service has been terminated for non payment, another deposit may be required before gas service can be restored.

A security deposit may be transferred from one account to another with the originating customer. However, a security deposit may not be transferred between residential and nonresidential accounts, and is not transferable from one customer to another.

**INTEREST**

|                                      | Monthly Rate   | Annual Rate |
|--------------------------------------|--|-------------|
| Interest charged on past-due amounts | 1.5%   | 18%         |
| Interest paid on security deposits   | Commission Authorized Interest Rate set forth annually |             |

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**MISCELLANEOUS CHARGES**

|  | Amount Of Charge    |
|--|---------------------|
| Returned check   | \$20.00             |
| Reconnection fee after termination for nonpayment or other breach of contract  | \$25.00             |
| Termination fees to customer if the following actions have taken place:  |                     |
| Service valve shut off, locked and/or sealed   | \$25.00             |
| Service line plugged or meter removed  | \$50.00             |
| Service disconnected between the main and the meter (plus street permit fee)   | \$300.00<br>minimum |
| Additional charge for same-day, customer-requested connection, reconnection or disconnection, if made after normal business hours. Normal business hours are from 7:30 a.m. to 4:00 p.m. | \$100.00            |
| Special test of meter at customer's request. See § 7.01 as to when this charge is applicable.  | \$25.00             |
| Meter relocation and/or service line change at customer request.   | See § 7.01          |
| Charge for meter reset   | \$90.00             |

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## 7.04 PAYMENT PROCEDURES

### PAYMENT SCHEDULE

All bills are due and payable within 20 days of the billing date.

### PARTIAL OR DELAYED PAYMENT

If a customer makes a payment that is less than the total amount of the bill rendered, the Company will apply the payment first to the oldest arrears and to accrued interest, and any remainder will be applied to the bill for current service.

Gas service charges remaining unpaid at the time the next month's bill is processed will be subject to a monthly interest charge, as set forth in § 7.03, with the exception of any department or agency or other instrumentality of the state or of a political subdivision of the state, which has 45 days after receipt of the bill before interest will be applied.

### RETURNED CHECKS

The Company will impose upon the customer a charge as set forth in § 7.03, for any check not honored by the customer's financial institution for any reason.

### COLLECTION COSTS

The Company may pursue any court costs, attorney's fees and/or collection fees, incurred in the collection of unpaid accounts from the customer.

### DEFERRED PAYMENT AGREEMENT (DPA)

#### Eligibility

If a residential customer is unable to pay a delinquent gas service balance in full by the due date, the Company may offer a DPA provided the customer is not presently in default on a previous DPA. If service has already been terminated, an eligible customer can have service restored by paying or arranging to pay for the reconnection fee, any required security deposit (see § 7.03), and agreeing to a DPA. DPAs to nonresidential customers are offered only at the Company's discretion and terms.

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**Terms**

The full amount of the DPA, plus interest as set forth in § 7.03, must be paid within 12 months or less and the customer must make the first monthly installment at the time the DPA is initiated. The customer agrees to pay all current bills for gas service when due, plus the monthly installment of the DPA. Accelerated payments or payment in full of the outstanding balance may be made at any time; however, accelerated payments will not relieve the customer of a monthly payment on the DPA.

**Default**

A customer in default on a DPA is subject to termination of service. To avoid termination, payment in full of the remaining deferred amount and any accrued arrears is required. Subsequent DPAs after default, may be offered at the Company’s discretion.

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### 7.05 BUDGET PLAN

To spread gas bill amounts evenly over the entire year, residential customers may elect to use the Budget Plan and pay a predetermined monthly amount. On the basis of prior usage history or estimated usage, the customer's annual bill is computed under current rates and divided into 12 equal payments. Actual billings for customers using the Budget Plan will be calculated each month according to the regular provisions of this tariff. The Budget Plan payment amount may be adjusted by the Company during the plan year if actual and accrued billings deviate substantially.

If at the end of the budget plan year there is an overpayment or an underpayment on an account, the customer's projected monthly Budget Plan payment amount will be adjusted, spreading the difference over the next 12 months, interest free.

A customer will be dropped from the plan if two consecutive plan payments are missed, resulting in a 60-day delinquency. To be eligible for the Budget Plan, a customer's account must not be delinquent.

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## 7.06 GREENTHERM® VOLUNTARY RENEWABLE NATURAL GAS PROGRAM

### PURPOSE

The GreenTherm Voluntary Renewable Natural Gas (RNG) Program is a voluntary program that provides a customer the option to purchase renewable natural gas.

### APPLICABILITY

All Enbridge Gas customers shall be eligible to participate in the program. Customers may begin or end participation at any point.

### DEFINITIONS

Block refers to five therms of Renewable Natural Gas, or ½ of a dekatherm

Green Attribute means any and all credits, benefits, emissions reductions, offsets, and allowances, howsoever entitled, attributable to Biomethane, and its avoided emission of pollutants.

Renewable Natural Gas is Biomethane or natural gas with contractually assigned green attributes from Biomethane pursuant to applicable state or federal laws, statutes, rules, or regulations.

### ADMINISTRATION

Funds received from customers participating in this program will be used to make purchases of RNG green attributes and to cover administrative costs (including but not limited to program marketing, labor costs, and information technology).

### SURCHARGE

Customers participating in this program may opt to make a monthly contribution to pay for renewable natural gas and associated program costs as described below. Customers may choose to pay a surcharge for one or more blocks at the cost of \$5 per Block.

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Charges under this program will appear as a line-item on each participating customer's bill. The surcharge will be calculated by multiplying the number of Blocks the Customer has agreed to purchase by the charge per Block set forth herein. The surcharge will be based on the customer's requested contribution, and will not be based on actual energy consumption.

**SPECIAL CONDITIONS**

1. Customers may apply for or leave this program at any time throughout the year.
2. Changes to a customer's bill will take effect 30 days after election, and will appear on the next bill thereafter.
3. Customers who have, in the most recent twelve-month period (a) received a shut-off notice, (b) entered into a payment agreement with the Company for a delinquent bill, or (c) have had service terminated are not eligible to participate in this program.
4. To ensure that all costs and activities associated with this program are contained for program participants, all funds will be separately identified, and tracked within the approved balancing account.

**VOLUNTARY RENEWABLE NATURAL GAS PROGRAM BALANCING ACCOUNT**

The Voluntary Renewable Natural Gas Program Balancing Account will include the following costs and expenses:

1. Customer contributions
2. Marketing and administrative costs
3. Interest expense
4. Expenses associated with the purchase of RNG green attributes

**TWO-WAY CARRYING CHARGE**

An annual interest rate, as described in § 8.07 Calculation of Carrying Charge as set forth in the Company's Utah Natural Gas Tariff No. 600, shall be applied to the Voluntary Renewable Natural Gas Balancing Account (Account 191.4) as adjusted for the corresponding tax deferral balance in Account 283. The current Carrying Charge is 5.35%. Interest will be assessed on the monthly balance of this account.

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## 7.07 VOLUNTARY CARBON OFFSET PROGRAM

### PURPOSE

The Voluntary Carbon Offset Program is a voluntary program that provides a customer the option to purchase blocks of carbon offsets.

### APPLICABILITY

All Enbridge Gas customers shall be eligible to participate in the program, subject to Special Condition #2 below. Customers may begin or end participation at any point.

### DEFINITIONS

Block refers to 0.3522 metric tons of CO<sub>2</sub>e offset via Carbon Offset purchases.

Carbon Offset refers to a product representing a quantified reduction of greenhouse gas (GHG) emissions by a mitigating activity. Carbon Offsets are measured in metric tons of carbon-dioxide equivalent (CO<sub>2</sub>e).

### ADMINISTRATION

Funds received from customers participating in this program will be used to make purchases of carbon offsets and to cover administrative costs (including but not limited to program marketing, labor costs, and information technology).

### SURCHARGE

The monthly surcharge is \$5.00 per Block of Carbon Offset.

Customers may elect to purchase one or more Blocks. Charges under this program will appear as a line-item on each participating customer's bill. The surcharge will be calculated by multiplying the number of Blocks the Customer has agreed to purchase by the charge per Block set forth herein. The surcharge will be based on the customer's requested contribution and will not be based on actual energy consumption. Changes to a customer's bill reflecting new or canceled Blocks will take effect 30 days after election or cancellation and will appear on the next bill thereafter.

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### SPECIAL CONDITIONS

1. Customers may subscribe to or unsubscribe from program at any time throughout the year.
2. Customers who have, in the most recent twelve-month period (a) received a shut-off notice, (b) entered into a payment agreement with the Company for a delinquent bill, or (c) have had service terminated are not eligible to participate in this program.
3. To ensure that all costs and activities associated with this program are paid for by program participants, all funds will be separately identified, and tracked within the approved balancing account. Activity in the balancing account will be filed with the Commission annually to allow interested parties to review all costs for appropriateness and prudence.

### CARBON OFFSET PROGRAM BALANCING ACCOUNT

The Voluntary Carbon Offset Program Balancing Account will include the following costs and expenses:

1. Customer contributions
2. Administrative costs
3. Interest expense
4. Expenses associated with the purchase of carbon offsets

### TWO WAY CARRYING CHARGE

An annual interest rate, as described in § 8.07 Calculation of Carrying Charge as set forth in the Company's Utah Natural Gas Tariff No. 600, shall be applied to the Voluntary Carbon Offset Balancing Account (Account 191.5) as adjusted for the corresponding tax deferral balance in Account 283. The current Carrying Charge is 5.35%. Interest will be assessed on the monthly balance of this account.

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## 8. INITIATION AND TERMINATION OF SERVICE

### 8.01 APPLICATIONS FOR INITIATION OF GAS SERVICE

#### METHODS OF APPLYING

Residential and nonresidential applicants may apply for service either in person, in writing, including electronically transmitted application, or by telephone. A security deposit may be required as provided in § 7.03.

#### ELIGIBILITY AND ACCEPTANCE

The Company may refuse to provide, expand, or materially change service to a requesting customer when:

- (1) The Company does not have adequate facilities to render the service requested;
- (2) The requested service appears to be unsafe or likely to adversely affect service to another customer;
- (3) The Customer fails to provide valid personal identification;
- (4) The requesting customer is indebted to the Company for damages to utility property or utility related service charges previously rendered and satisfactory payment arrangements have not been made with the Company.
  - a. If indebtedness for service rendered at a former location is in dispute, the requesting customer shall be provided service at the new location upon complying with the Company's deposit requirements and paying the amount in dispute.
  - b. Upon settlement of the disputed amount, any balance due the customer shall be refunded with accrued interest at the Commission Authorized Interest Rate.
  - c. The Company shall not refuse service to a new customer because of debts of a previous customer at the same location.

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- d. The Company may refuse service due to unpaid line extension charges for facilities serving the location.

### TENANT APPLICATIONS

A tenant will be allowed to make application for gas service to premises with a shared meter or a shared appliance (as defined in the Glossary) provided the tenant acknowledges billing responsibility for the premises. A tenant will not be allowed to make application for gas service to premises with a master meter (as defined in the Glossary).

### RESALE OF GAS

The Company agrees to supply gas service to the customer in accordance with the classification provisions of the applicable rate schedule included in this tariff. The customer may not resell such gas for any purpose except for use in vehicles after compression to a minimum of 500 lbs. This prohibition on resale applies to gas supplied through master meters for tenant use at the customer's premises.

### INITIATION OF GAS SERVICE

The Company will not initiate gas service to a newly-constructed premises unless the Company has received written notification from the local building code official, or authorized representative, that the proper inspections called for by any required building or other code have been performed. In areas where there is no building code official, then the Company will accept written notification that the natural-gas piping has been installed in compliance with applicable codes.

The Company will perform a spot test on a customer's piping before initiating gas service. This spot test will consist of checking the existing piping to ensure that with the meter turned on and all appliances turned off, gas is not flowing through the meter. The spot test will be limited to the equipment and piping installed at the time of the test. The Company expressly reserves the right to refuse to set a meter for any customer whose piping does not pass this spot test.

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QUESTAR GAS COMPANY D/B/A  
ENBRIDGE GAS WYOMING  
WYOMING NATURAL GAS TARIFF

The Company may refuse to commence or continue service whenever in its judgment an installation is not in proper condition. No spot test by the Company, nor any failure by it to object to the customer's installation, nor the fact that the Company will make connections with the customer's installation, will render the Company in any way liable for any damage or injury resulting from any defective installation by the customer.

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## 8.02 NEW OR ADDITIONAL SERVICE

### AVAILABILITY OF NEW OR ADDITIONAL SERVICE

The Company will approve service for a new customer, an increase in industrial gas requirements for an existing customer, and/or a change in rate schedule only when, in the Company's judgment, the service can be provided in a manner that will not impact the Company's ability to serve its existing customers. This is done in order to preserve the ability to serve existing customers and to provide for the orderly and equitable attachment of new loads to the Company's system, as well as to assure the most efficient utilization of the Company's available natural gas supplies. This determination will consider, but will not be limited to the following:

- (1) A determination, using engineering data and analysis where necessary, that the Company's facilities are of adequate size and capacity to allow such service.
- (2) The overall cost of providing such service and the impact on the Company's rates and charges.
- (3) The location of required service in the Company's system, including considerations associated with an expanding market area.
- (4) The end-use of the natural gas, including type of use (e.g., feedstock, boiler, etc.), efficiency of use (e.g., co-generation, heat recovery applications, etc.) and applicability of customer process to development of an alternate fuel or energy.

The Company may make new or additional service available to customers on the basis of rate schedules in effect and circumstances prevailing at the time of application.

Changes in core rate schedules may be allowed if the customer demonstrates that a permanent change in the use of natural gas has occurred that will cause the existing schedule to no longer be appropriate as specified above and provided for in § 2.01.

Availability of new or additional service under the above provisions will be at the Company's discretion.

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### 8.03 MAIN EXTENSIONS

#### INTERMEDIATE HIGH PRESSURE (IHP) MAIN EXTENSIONS

An applicant must pay an up-front cash contribution in advance of extension of IHP main. The cash contribution will be equal to the sum of the Main Extension costs for extending a main as defined below:

#### MAIN EXTENSION COSTS

The costs for extending a main shall include, but are not limited to the following: pipe; trenching; asphalt and cement cuts; asphalt and cement replacement; fill and compaction; permit fees; applicable taxes; use of special equipment and facilities; accelerated work schedules, special crews or overtime wages to meet the applicant's request; or difficult construction problems due to rock, frost, etc. The customer will be given written notice of the main extension costs, which shall be due and payable prior to commencement of construction. If excess costs are incurred after commencement of construction, the costs will be paid by the customer.

#### HIGH PRESSURE MAIN EXTENSIONS

High pressure extensions will be made at the option of the Company and subject to terms and conditions that are based on Company policies and agreed upon between the Company and the applicant. Unless otherwise provided in the main extension contract, the general terms and conditions of this section will be applicable.

#### MAIN EXTENSIONS ESTIMATED TO COST MORE THAN \$200,000

If the main extension costs are estimated to exceed \$200,000, then the customer may request that the Company bid the job. Under such circumstances, the customer may review, at the Company's premises, the bids submitted. The customer shall maintain all bid information as highly confidential pursuant to Chapter 3, Section 30 of the Commission Rules.

In order to participate in such a bid process, the contractor must meet all of the qualifications required by the Company, including but not limited to, those imposed by statute, rule, regulation, industry standard and/or Company policy, procedure and/or standard practice. Contractors must also agree to accept enhanced standards imposed by the Company or any governmental entity with authority after the bid is awarded.

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**DEFERRED PAYMENT OF CASH CONTRIBUTIONS IN AID OF CONSTRUCTION**

The Company may, at its option, offer to defer payment of cash contributions in aid of construction. Where the terms and conditions of the main extension agreement include deferred payment of the costs for the main extension and other facilities necessary to provide service, periodic payments, payable over a period not to exceed five years, shall be established in an amount that will:

- (1) Provide sufficient contribution to recoup the total deferred main extension cost incurred by the Company, and
- (2) Provide revenue to the Company during the deferral period equal to that which would be allowed in rates for a like amount of investment in utility plant.

**TEMPORARY SERVICE**

Main extensions that, in the judgment of the Company, are for gas service of a temporary nature will be made only at the discretion of the Company. If the main is extended, applicant will pay in advance for the cost of installing the main and for removing the main or making it inoperable at the termination of service.

**EFFECT OF PREVIOUS DEFAULT**

The Company shall have no obligation to construct a main extension or enter into a contract to construct a main extension when the customer is in default in its obligations to the Company for gas service under an existing agreement to construct facilities or for making contributions or connecting load to a previously constructed main extension.

**COMPANY'S FACILITIES**

The main extension and all other facilities constructed by the Company for the purpose of rendering service to the customer shall at all times be and remain solely the property of the Company. The Company may utilize its facilities to render service to other customers as it sees fit without liability of any kind to the customer.

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**MAIN EXTENSION RIGHT-OF-WAY**

Any main extension is subject to the right-of-way requirements itemized in § 6.04.

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## 8.04 SERVICE LINE EXTENSIONS

Subject to the following, the Company will provide and install a service line to any applicant whose premises are along the route of any IHP main and abut on the street occupied by a main. Extension of mains will be made subject to the provisions of § 8.03. A cash contribution in aid of construction will be required from the applicant, in advance of construction. The cash contribution shall be equal to the sum of the total for Service Line Costs (defined below).

### CONDITIONS

Each applicant for a service line will grant to the Company permission to go upon the applicant's premises to install, inspect, maintain, service and repair the service lines. In addition, the applicant must make no changes or alterations to the service line; must accept responsibility to safeguard the service line from damage; must not construct or permit to be constructed any building or other improvement (excepting landscaping, walks and driveways) over or across the service line; and must immediately notify the Company of any defect or leak in the pipe. Applicant must pay any costs incurred for damage, repair, or relocation due to the failure or refusal of the applicant to perform all obligations expressly stated, and the Company will not be liable in any way for applicant's non-performance of those obligations.

### TEMPORARY SERVICE

Service lines which in the judgment of the Company are for gas service of a temporary nature will be installed only at the discretion of the Company. If the service line is installed, the applicant will pay in advance for the cost of installing the service line and removing the service line, or making it inoperable at the termination of service.

### OTHER SERVICE LINES

Service lines not specifically covered in this section will be made under terms and conditions agreed upon between the Company and the applicant.

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**SERVICE LINE COSTS**

The cost of a typical service line includes, but is not limited to the following: pipe; trenching; fill; use of special equipment and facilities; applicable taxes; accelerated work schedules; special crews or overtime wages to meet the applicant’s request; or difficult construction problems due to rock, frost, etc. Service line costs specifically exclude, and the customer shall not be responsible for, the cost of materials and installation for a standard residential meter, bracket and a standard residential riser. Service Line Costs shall also include the cost of any Company required meter protection (as detailed below). The customer will be given written notice of the Service Line Cost, which shall be due and payable prior to commencement of construction. If excess costs are incurred after commencement of construction, the costs will be paid by the customer.

**METER PROTECTION**

If the Company determines that meter protection equipment is required for a customer, then either the Company or the customer will install such Company-approved equipment. The customer shall pay all costs associated with the meter protection equipment. The Company will not commence service until the required equipment is installed.

**EXCESS CONSTRUCTION COSTS**

If the installation of a service line will entail excess costs, the applicant will pay the Company a non-refundable cash contribution in aid of construction in the amount of these costs. Excess costs may include, but are not limited to, the following: right-of-way costs; permit fees; use of special equipment and facilities; accelerated work schedules, special crews or overtime wages to meet the applicant's request; or difficult construction problems due to rock, frost, etc. If excess costs are required, the customer will be given a written estimate of such charges and the amount will be due and payable prior to commencement of construction. If excess costs are incurred after commencement, the costs will be paid by the customer.

**DEFERRED PAYMENT OF CASH CONTRIBUTIONS IN AID OF CONSTRUCTION**

Deferred payment of cash contributions for service lines may be offered according to the same terms described for main extensions in § 8.03.

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**EFFECT OF PREVIOUS DEFAULT**

The Company shall have no obligation to construct a service line or enter into a contract to construct a service line when the customer is in default in its obligations to the Company for gas service under an existing agreement to construct facilities.

**COMPANY’S FACILITIES**

The service line and all other facilities constructed by the Company for the purpose of rendering service to the customer shall at all times be and remain solely the property of the Company. The Company may utilize its facilities to render service to other customers as it sees fit without liability of any kind to the customer.

**SERVICE LINE EXTENSION RIGHT-OF-WAY**

Any service line extension is subject to the right-of-way requirements itemized in § 6.04.

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## 8.05 CUSTOMER'S NOTICE TO DISCONTINUE SERVICE

A customer may request discontinuance of service by telephone or through the Company's web site. Upon a customer's or legally authorized person's request, the Company shall make reasonable efforts to discontinue the customer's service as requested. Before discontinuing service, the Company shall inform the customer of any additional charges for after-hours service discontinuation. The business hours and after-hours disconnection charge amount is shown in § 7.03. Notice of discontinuance of service given to an employee away from a Company office will not be accepted as a binding, formal notification to the Company.

### OCCUPANT ACCOUNT HOLDER

Upon an occupant account holder's request, the Company will make reasonable efforts to disconnect the customer's service on the day requested by the customer. The Company will complete the service disconnection or final meter read within four business days after the requested disconnection date. If an occupant account holder requests disconnection after normal business hours, the after-hours fee will apply as set forth in § 7.03.

### LANDLORD ACCOUNT HOLDER

At premises in which tenants are currently residing, a landlord seeking discontinuance of service must advise the Company at least 10 days in advance of the day that service is to be discontinued and must also sign an affidavit stating that the requested disconnection is not a means of evicting tenants. The Company will post a notice of proposed disconnection on the premises in a conspicuous place and will make reasonable efforts to give actual notice to the tenants by personal visit or other appropriate means at least five days prior to the proposed disconnection.

If the premises are vacant, the landlord must advise the Company at least three days in advance of the day service is to be discontinued and must also sign an affidavit that there are no occupants.

A landlord who has signed an agreement to leave service on between tenants must notify the Company in writing to change such arrangement.

### COMPLETION

The customer will be held responsible for all gas consumed until notice to discontinue service is given and a final meter read is taken or disconnection completed within four business days of the requested disconnection date. If the meter is not readily accessible, the customer will be responsible for providing access to complete a final read or disconnection.

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## 8.06 COMPANY'S TERMINATION OF SERVICE

### TERMINATION NOTICE

Unless otherwise ordered by the Commission, the Company shall not terminate service to any customer for violating the Company's rules and regulations or for nonpayment of bills for service until the Company has given at least seven calendar days' notice to residential customers or three calendar days' to commercial or industrial customers. The notice of proposed termination will be delivered to the customer and to any third party previously designated by the customer.

Notice shall be effective when a copy is provided to the customer in person, by telephone after customer verification, or received by U.S. mail at the customer's last known mailing address. Additional notice may be provided electronically. The notice shall contain:

- (1) The name of the person whose account is delinquent and the service address to be terminated;
- (2) The rule or regulation that was violated or the amount of the delinquent bill;
- (3) The effective date of the notice and the timing in which service is to be terminated;
- (4) The Company's specific address and telephone number for information regarding how to avoid service termination;
- (5) The names of agencies or organizations that have notified the Company that they render assistance to eligible persons who are unable to pay their Company bills; and
- (6) A statement advising the customer how to contact the Commission if termination is disputed.

The Company shall attempt to make actual contact with the customer either in person or by telephone, after customer verification, before terminating service during the cold weather period of November 1 through April 30. The Company shall also provide notice of termination or account delinquency to a third party if a customer or person acting for the customer has requested that the Company do so after customer identification verification. The Company shall establish reasonable procedures to advise customers, particularly any incapacitated customer, that the right to request third-party notification does not create third-party liability for payment.

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### Landlords

When the Company is terminating service for nonpayment by a landlord, the Company shall post, mail, or deliver to each known tenant a written notice informing the tenant only of the impending disconnection and advising each tenant it has 15 days to arrange directly for service, as permitted by the available facilities. The tenant shall not be responsible for the landlord's delinquent billings. The Company will post the notice at a central location on or in the rental building if all tenants cannot be identified.

### Handicapped or Seriously Ill Persons

For residential customers, the notice shall inform the customer that, if prior to the initial date for the termination, the customer provides the Company with written verification from a health care provider responsible for the care of a customer or his/her co-habitants stating that their health or safety would be seriously endangered if service were terminated, the Company shall extend the date for termination set forth in the notice by 15 days (22 days total) to allow for bill payment. The terms handicapped and seriously ill include those persons whose physical health or safety would be seriously endangered if natural gas service were terminated.

The Company shall assist elderly and handicapped persons who are unable to pay their Company bills with determining available government assistance.

### Persons Dependent on Life Supporting Equipment

The Company shall provide 30 days' notice to a household if any person residing there is dependent on life-supporting equipment requiring natural gas service. The Company will not terminate service if the customer provides a medical doctor's statement that a member of the household is dependent upon a life support system, and the customer enters into a Deferred Payment Agreement and complies with that agreement. See § 7.04. If the customer fails to comply with the payment agreement, the Company may then issue a 7-day written termination notice.

### CONDITIONS PERMITTING TERMINATION

The Company may terminate service between 8:00 a.m. and 4:00 p.m., Monday through Thursday, without further notice when:

- (1) The notification period has elapsed and the delinquent account has not been paid within 20 days of the date the bill is rendered;
- (2) Acceptable payment arrangements have not been made with the Company; or

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- (3) The Company is not satisfied the customer has ceased violating the Company’s rules and regulations.

The Company may terminate service to a customer without advance notice for reasons of safety, health, cooperation with civil authorities, fraudulent use, tampering with or destroying Company service facilities or customer’s failure to comply with Company curtailment procedures during supply shortage.

### PROHIBITIONS AGAINST SERVICE TERMINATION

The Company shall not terminate service for nonpayment under the following conditions:

- (1) On a legal holiday as defined by state law, or the day before a legal holiday.
- (2) During the period from December 24 through January 2, inclusive.
- (3) On any day in which the Company cannot reconnect service.
- (4) If the customer enters into a Deferred Payment Agreement (DPA) as set forth in § 7.04 and the customer complies with the payment arrangements.
- (5) If there are monies owed due to meter or other billing error, and the customer complies with payment arrangements.
- (6) If the Company has commenced providing service to a customer without obtaining a DPA for bill nonpayment at a previous address, and the customer's account is current at the new address.
- (7) If a customer's account is current at a specific location, even though the customer has a delinquent account at a different location.
- (8) For non-utility services or appliance or merchandise provided by, or sold by, the Company to a customer.
- (9) If a customer is paying bills on time, even though a former customer with an undisputed delinquent bill for service resides or conducts business at the same address.
- (10) If a bill, or portion of a bill, is legitimately in dispute and the customer is current on the portion not in dispute.

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- (11) If the temperature is forecasted by the National Weather Service or other reputable source to be below 32F in the impending 48 hours, or if conditions are otherwise especially dangerous to health, and the customer is a Residential customer or a non-residential customer providing service essential for the protection of public health, safety or welfare and is:
- (a) Unable to pay for service in accordance with the Company’s billing requirements and is actively seeking government assistance or has exhausted such assistance; or
  - (b) Able to pay for service in installments only.

### RECONNECTION

When service has been terminated for violation of the Company’s rules and regulations, nonpayment of bills or fraudulent use of service; and the customer desires the service to be reconnected, the Company may require the customer to pay in full all bills due for service rendered up to the date service was terminated, plus the reconnection charge. The Company may elect to enter into a DPA with the customer. See § 7.04. The Company may also require a security deposit. See § 7.03. Upon satisfaction of reconnection requirements, the Company shall restore service as soon as practicable. If a customer requests reconnection of service on a weekend, on a holiday or outside the hours of 7:30 a.m. and 4:00 p.m. of a regular work day; the Company shall inform the customer of the additional charge for after-hours reconnection before the Company performs the reconnection. The Company shall not charge to reconnect service when termination was improper.

The reconnection charge amounts are set forth in § 7.03.

### CUSTOMER COMPLAINTS/COMPANY DISPUTES

The Company will make a full and prompt investigation of any customer dispute and attempt to resolve the issue. The Company shall retain a record of all such disputes for a period of three years. The record shall include the name and address of the complainant, the date and character of the complaint and its resolution. If the Company and customer are unable to resolve a dispute, the customer may obtain a review by the Public Service Commission. Service will not be terminated during the investigation or review period if the customer pays the undisputed portion of the account.

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## 9. GLOSSARY

This Glossary is intended for convenience and reference use only. The operational provisions of this tariff are controlling in any case where there is an inconsistency.

### A

**account**

A record of gas service, as established by the Company upon acceptance of a customer's application for meter turn-on. See also, definition of "customer."

**actual billing days**

The number of days from the customer's previous meter read to the current meter read.

**administrative charge**

A charge based on administrative costs for certain non-core interruptible transportation service rate schedules.

**annual historical use**

The actual quantity of natural gas used by a customer during an annual contract term. The quantity is measured in dekatherms (Dth).

**annual load factor**

See load factor.

**applicant**

A prospective customer who applies for a main extension, service line and meter, or gas service.

### B

**base load**

Gas required for non-seasonal purposes, such as water heating and cooking.

**Basic Service Fee (BSF)**

A charge, based on the size of an installed meter, designed to collect a portion of the fixed costs associated with serving a customer.

**BSF category**

Grouping of meters into four separate categories of capacity and cost. Used to determine the applicable BSF.

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billing period

Period of approximately 30 days upon which the customer's gas consumption is computed and bills are rendered.

block break point

The point at which volumes of billed Dth are charged at the next block rate in a declining block-rate structure.

Btu

A British thermal unit, equivalent to the amount of heat required to raise the temperature of one pound of water one degree Fahrenheit.

Budget Plan

Monthly payment plan available to a General Service customer under which the customer's estimated annual billing is divided into 12 equal monthly payments.

Budget Plan Year

The 12-month period that begins when a customer initiates or renews the budget plan.

business day

Week days exclusive of Company-observed holidays.

**C**

calculation procedure (for estimated bill)

Procedures for calculating an estimated bill that considers usage relative to customers with similar usage history in the same geographical area during a previous billing period and the current usage by those same customers in the period being estimated.

calorimeter

An apparatus for measuring the heating value of a fuel.

commercial customer

Type of customer using natural gas service for space heating, air conditioning, water heating, clothes drying, cooking, or other applications in a place of business engaged primarily in the sale of goods or services (including educational and health care institutions, local, state and federal government agencies, etc.).

Commission

Public Service Commission of Wyoming.

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Commodity balancing account  
Provision for balancing the Company's actual purchased commodity costs against the amount collected in rates. Also known as the "191 Account."

Company  
Questar Gas Company dba Enbridge Gas.

contract term  
The period of time specified in an agreement between the customer and the Company for which service will be provided and received.

contract year  
An annual period during which service is available.

contribution in aid of construction  
That portion of total construction costs, over and above any allowances given by the Company, which is paid by the customer at the time of application for a main extension and/or service line extension.

core firm sales service  
Firm sales service to GSS, GSL, FS, and NGV rate schedules.

core service commodity cost  
The commodity cost component of core firm sales service which includes purchased gas and Company-owned commodity costs.

customer  
Individual or entity, classified as residential, commercial or industrial that purchases and/or transports natural gas from the Company. See also definition of "account."

**D**

daily contract limit  
The largest volume of gas, contracted for by a customer, to be delivered in one 24-hour period ending at 8 a.m.

daily mean temperature  
The sum of the high and low temperatures of the day divided by two.

dekatherm (Dth)  
A term used to measure heat content of natural gas that is equal to 1,000,000 Btu.

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Deferred Payment Agreement (DPA)

An installment payment plan by which a customer can pay a delinquent bill over a period of up to 12 months.

degree day (heating)

A unit used in estimating fuel consumption based upon temperature difference and time. For any day when the daily mean temperature is less than 65° F., there exist as many degree days as there are Fahrenheit degrees difference between the mean temperature of the day and 65° F. For example, if the mean temperature for the day is 55°, then there are 10 degree days (65° - 55°). When the daily mean temperature is 65° or more, there are zero degree days.

degree-day deficiency

The accumulation of degree days for a specified period of time. For example, in a billing period consisting of 31 days of gas usage, the degree-day deficiency is the sum of the daily degree days during the billing period.

delivered pressure

The pressure of the natural gas, in psia, as it enters the meter.

demand charge

That portion of a rate for gas service that is based on the maximum or peak-day needs of each customer.

discontinuance

Discontinuance of service is at the customer's request as opposed to termination of service by the Company.

**F**

firm service

Type of service offered to qualifying customers under a schedule or contract that anticipates no interruptions.

fixed charges

That portion or a rate for gas service that is paid periodically by the customer without regard to consumption.

fuel line

The gas piping owned and maintained by the customer between the meter set and gas-operated equipment.

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fuel reimbursement

Reimbursement collected by delivering 1.5% less volumes than were received into the Company's distribution system for interruptible non-core transportation service.

**G**

gas daily market index price

The Enbridge Gas mid-point index price as published in Platts Gas Daily Price Survey. If Platts Gas Daily Price Survey is not available, then the Company will determine a gas daily market index price using a similar index, publication, or comparable methodology.

General Service customer

One who receives service under the Company's GSS or GSL rate schedule.

**I**

imbalance

A condition occurring when a transportation customer has a different amount of its own gas delivered into the Company's distribution system than is used, less fuel reimbursement, at the meter serving its premises.

imbalance tolerance window

A level of imbalance that customers are allowed under the balancing provisions.

industrial customer

Type of customer using natural gas service primarily for a process which creates or changes raw or unfinished materials into another form or product, including the generation of electricity.

input rating

The design rate of fuel acceptance by a burner, usually expressed in Btu per hour.

interconnect point

A point where customer-owned gas is received into the Company's distribution system.

interruption

Period when gas service is unavailable to non-core interruptible customers; or period when emergency sales restrictions apply to customers because of a major disaster or pipeline break.

**L**

load factor

See the Classification Provisions for each rate schedule for the definition applicable to customers.

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**M**

**main**

Distribution supply line to which service lines may be connected. Mains generally run under city streets and do not cross the customer's property line.

**Main Extension Agreement**

A written agreement between the Company and either by the property owner or designated agent for an extension of an existing main.

**master meter**

A single meter used to measure the volume of gas delivered to multiple residential or commercial units, mobile home parks, or separate permanent structures.

**meter**

An instrument for measuring and indicating, or recording the volume of gas that has passed through it.

**meter protection equipment**

Equipment added specifically for physical protection of the meter. Examples include, but are not limited to, bollards for vehicle protection and a shelter for snow and ice protection.

**meter set**

The facilities between the service line and the fuel line, including the meter, the regulator and any required piping.

**minimum charge**

Charge for having gas service even if no gas, or less than a specified minimum amount of gas, is used during the applicable period.

**monthly market index price**

Monthly market index price is the first-of-the-month index price of gas delivered from the pipeline immediately upstream from the city gate(s) as reported in Platts Energy Trader for the month in which the imbalance or gas purchase occurred. If the Platts Energy Trader publication is not available, then the Company will determine a monthly market index price using a similar index, publication, or comparable methodology.

**N**

**non-core interruptible sales service**

Interruptible sales service offered to any qualifying customer under the IS sales service schedule or ICS contract.

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non-core interruptible transportation service

Interruptible transportation service offered to any qualifying customer under the IT transportation schedule service or ICT contract.

non-registering meter

A defective meter that does not register gas usage.

NGV

Natural gas-powered vehicles.

normal business hours

Hours between 8:00 a.m. and 5:00 p.m., Monday through Friday.

**P**

peak winter day

Customer’s actual peak winter daily usage during the three most recently completed calendar years. When actual daily use is not available, the peak winter day will be estimated.

penalty

A charge for failure to follow the Company's interruption or balancing instructions.

planned major service interruption

A planned interruption that is expected to result in outages to 25 or more customers.

point of delivery

The outlet of the Company's meter set.

premises

A physical location receiving gas service.

psia

Pounds per square inch absolute.

**R**

rate schedule

The aggregate of rates, charges and provisions that define and characterize a rate class under which service is supplied to a customer.

redelivery meter

A point of interconnection between Company and an end user, where customer-owned natural gas being transported is redelivered from the Company's distribution system to the customer's premises.

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residential customer

Type of customer using natural gas service in a personal residence such as a house, apartment, or condominium.

**S**

security deposit

Amount required to secure payment of future gas bills.

service line

Gas pipe that carries gas from the main to the Company's meter set.

shared appliance

An appliance serving more than one customer.

shared meter

A meter shared by a small number of customers, such as a duplex or a home with a basement apartment.

spot test

A brief test conducted to verify that customer piping and appliance shutoff devices downstream of the meter will hold delivery pressure with the service valve open and the appliances shut off. This meter spot test does not replace and should not be confused with the pressure test required by building codes.

standard billing period

A billing period that contains between 20 and 40 days.

**T**

tail block rate

The last block in any rate schedule.

tariff

The published volume of rate schedules, conditions of service and billing provisions under which natural gas will be supplied to customers by the Company.

temporary discontinuance of service

Discontinuance of service for any reason lasting less than 12 months. Service to a customer who discontinues service and who applies for resumption of service within 12 months at the same location will be deemed to be a temporary discontinuance of service.

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termination

Termination of service by the Company as opposed to discontinuance of service at the customer's request.

trading partners

Transportation customers who have coordinated among themselves to exchange positive and negative imbalances in order to reduce or eliminate imbalances with the Company.

**U**

upstream pipeline

An intrastate or interstate pipeline that may be used to transport gas to the Company's system.

usage

A measured consumption of natural gas, stated in dekatherms.

**V**

Volume Multiplier

The factor used to convert the volume of gas as measured by the Company's meter to actual heat content of gas as sold in Dth. It is a combination of several factors, including altitude, gas pressure, the chemical composition of the gas, etc. Compressibility of the gas volume is calculated using the AGA Transmission Measurement Committee Report No. 8 Gross Characterization Method. The heat content and other gas component values flowing in the Company's lines will be determined daily from recording calorimeters or other appropriate devices, and averaged for the customer's billing period.

**W**

Weather Normalization Adjustment (WNA)

An adjustment to reduce the effect of variations in the monthly bill due to weather.

winter season

November 1 through March 31.

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